

ENOSOFT 2.0 USER MANUAL

Ver. 06 – July 2012

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Via di Meleto, 1/int.19 - I/50027 Strada in Chianti (FI) - tel (+39) 055 8547272 - fax (+39) 055 8547488
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Preface **EnoSoft 2.0**

EnoSoft 2.0 is a software specifically designed and realized for the daily management of **enomatic** dispensers.

Based on a database architecture and thanks to an intuitive User Interface **EnoSoft 2.0** is a key tool for an efficient and productive use of **enomatic** dispenser.

This manual will guide the reader through all the functionality and characteristics of the software

We suggest to start from the first day of use to fill more data in order to have better reporting.

Moreover, by assigning different profiles you'll be able to safely monitor all transactions made on software or on dispensers.

Cheers!

enomatic team



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Basic and Professional

EnoSoft is available in two different versions: **Basic** and **Professional**.

The User Interface is identical on both but there're some substantial differences principally on database engines (tables also are the same on both version).

Basic version use as database engine Microsoft Access 2003, can have only a client and necessary installed on the same PC where the enoService is running. DB cannot contain more than a GB of data and some plug-ins cannot be enabled.

Professional can use as DB engine Microsoft SQL Server (2005 | 2008 | 2012 included Express editions) or Oracle, clients can be installed on several machines, all the plug-ins can be enabled and physical limits on the dimensions are scalable (Express edition can manage a max of 4GB of data but you can choose to install a different version, restore the DB on the new instance eliminating the structural limits).

Prerequisites

Supported Operating Systems

- ✓ Windows XP
- ✓ Windows Vista
- ✓ Windows Server 2003
- ✓ Windows 7
- ✓ Windows Server 2008

Software:

Microsoft .Net Framework 3.5 Service Pack 1

Smart (Chip and RFID) Card reader drivers

To install the software we need first to install drivers in order to use the USB Smart Card reader.

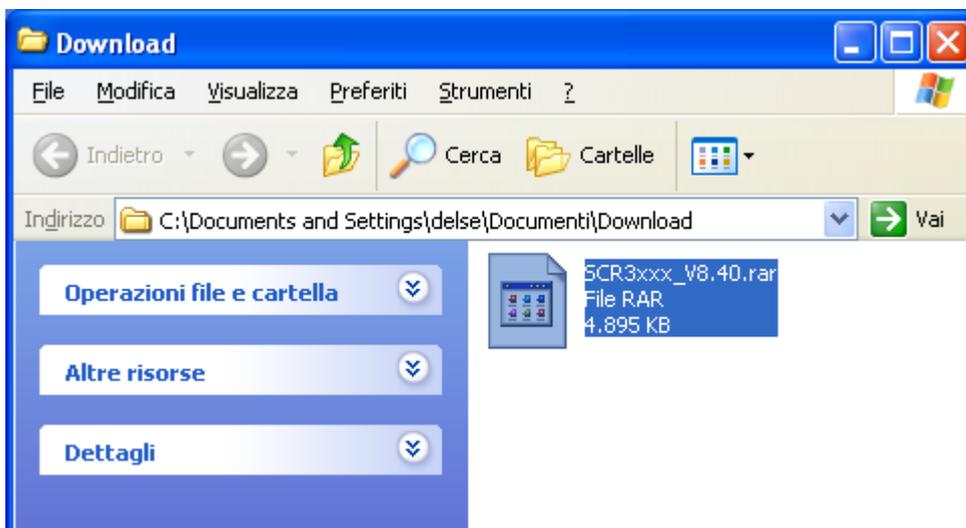
For both devices supported on **EnoSoft** drivers are store on the installation CD.

Let's install it following the wizard and leaving the defaults options selected:

SCR3311



Extract the files and run the setup.



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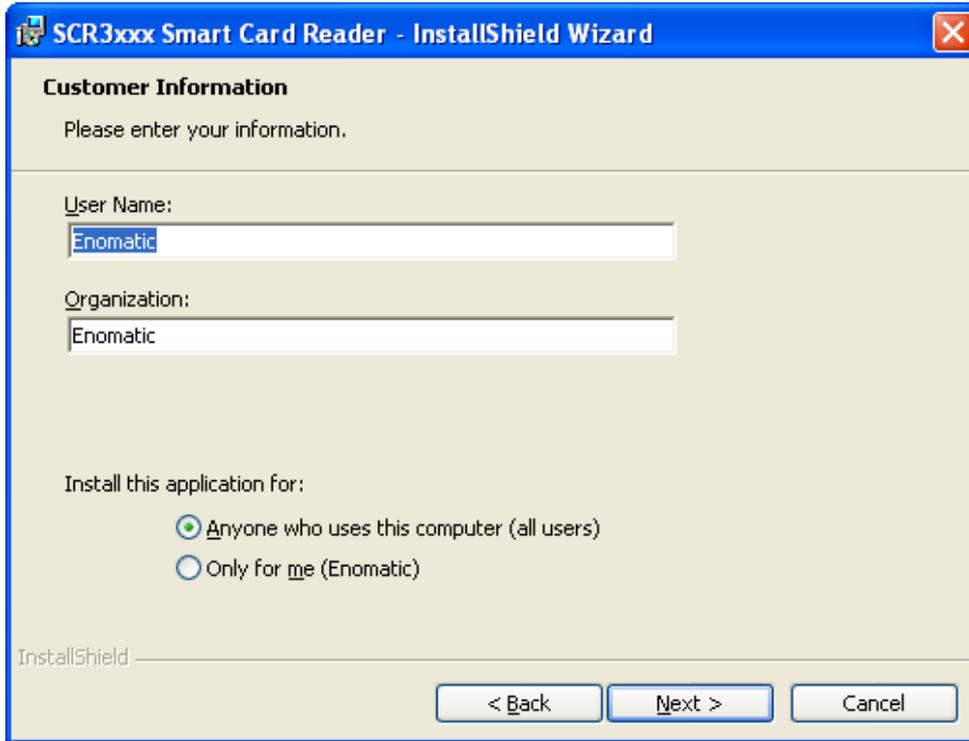


Click on *Next*.



Accept license conditions then press *Next*.

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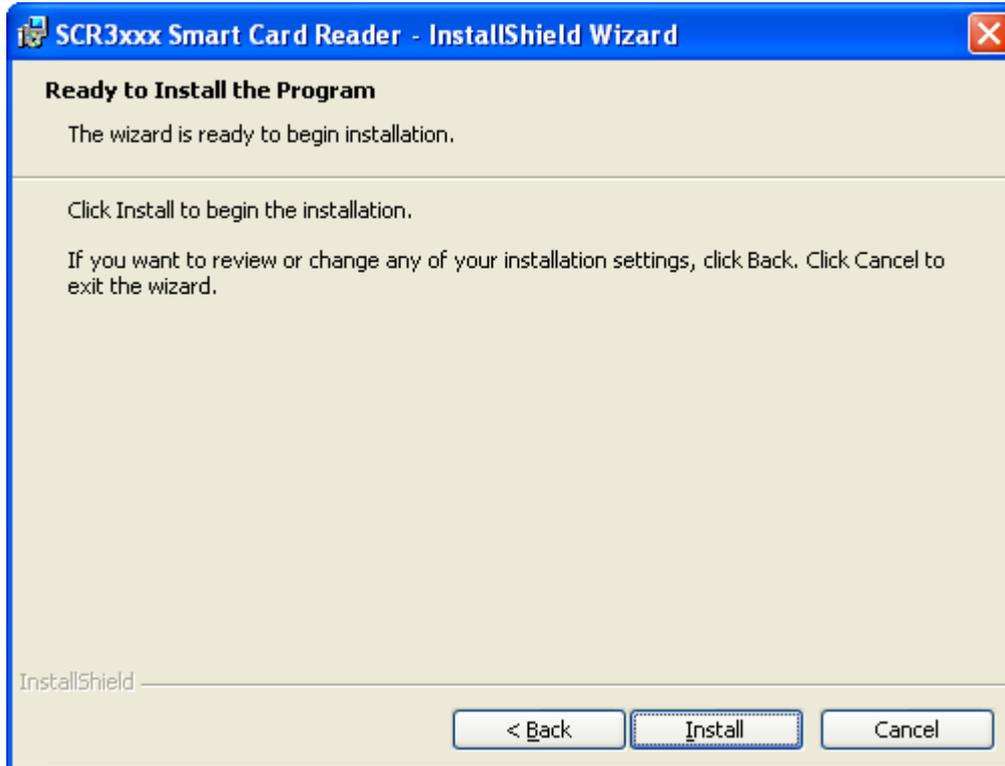


Select *Anyone who uses this computer (all users)* and click on *Next*.

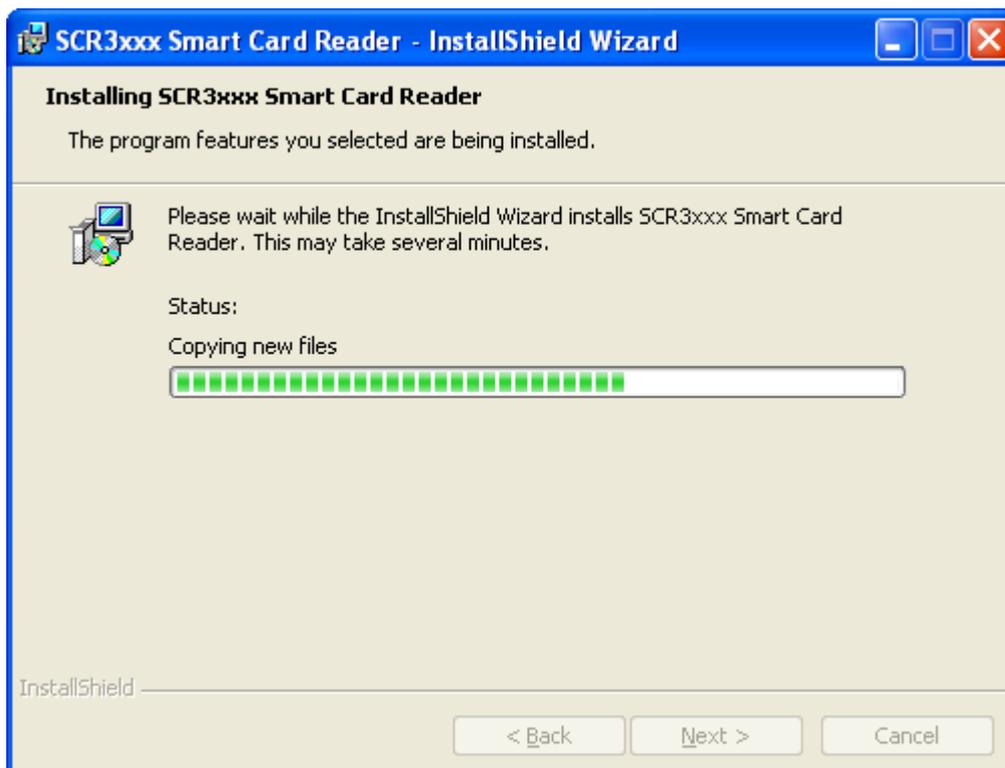


Select *Complete* and click on *Next*.

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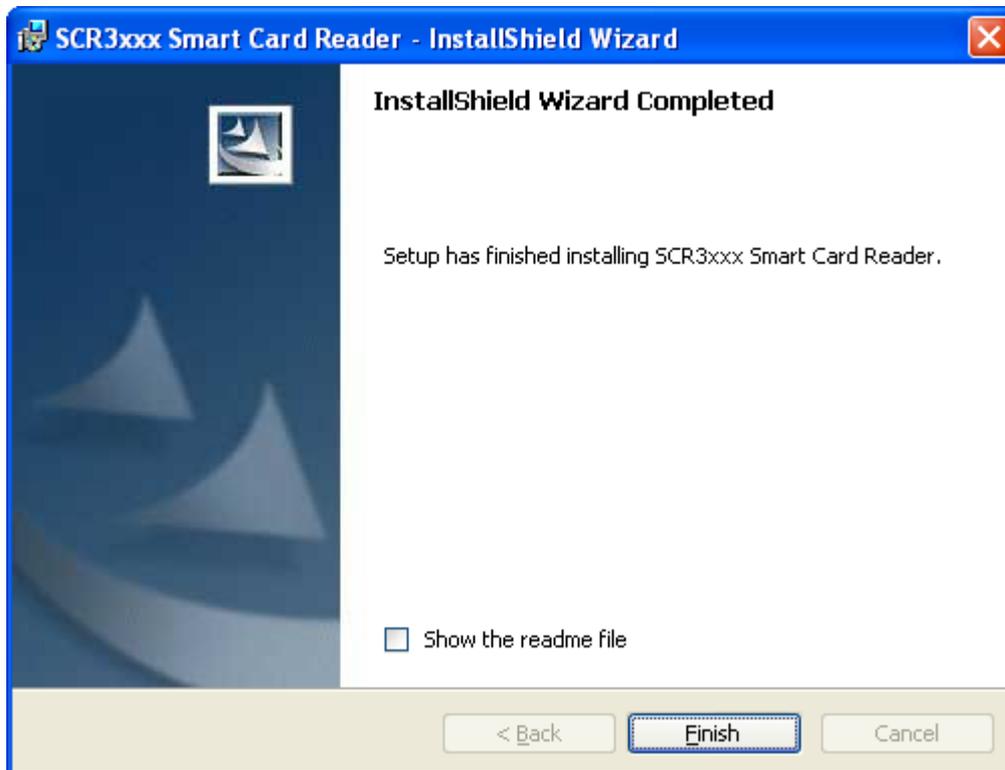


Click *Install*.



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System will confirm that the installation is complete.

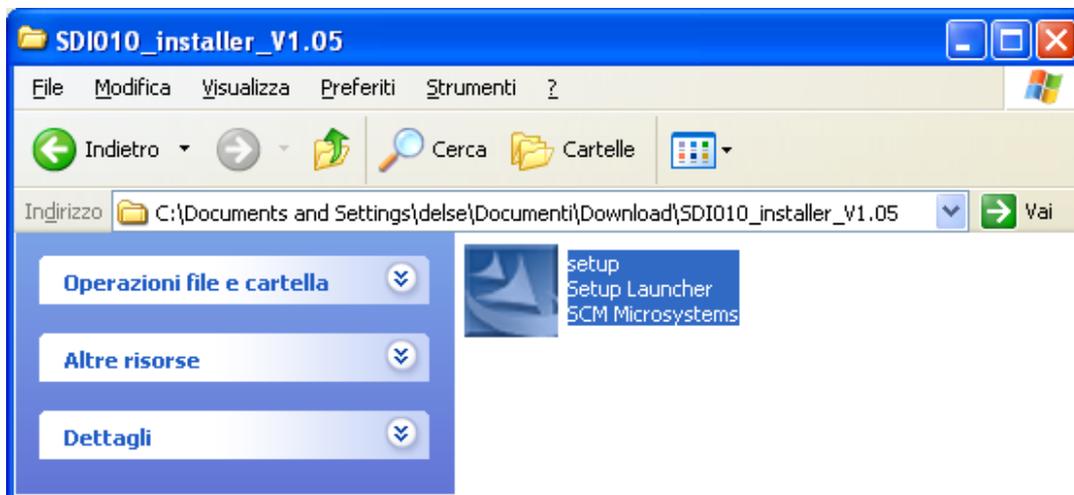


Click on *Finish* to terminate.

SDI010

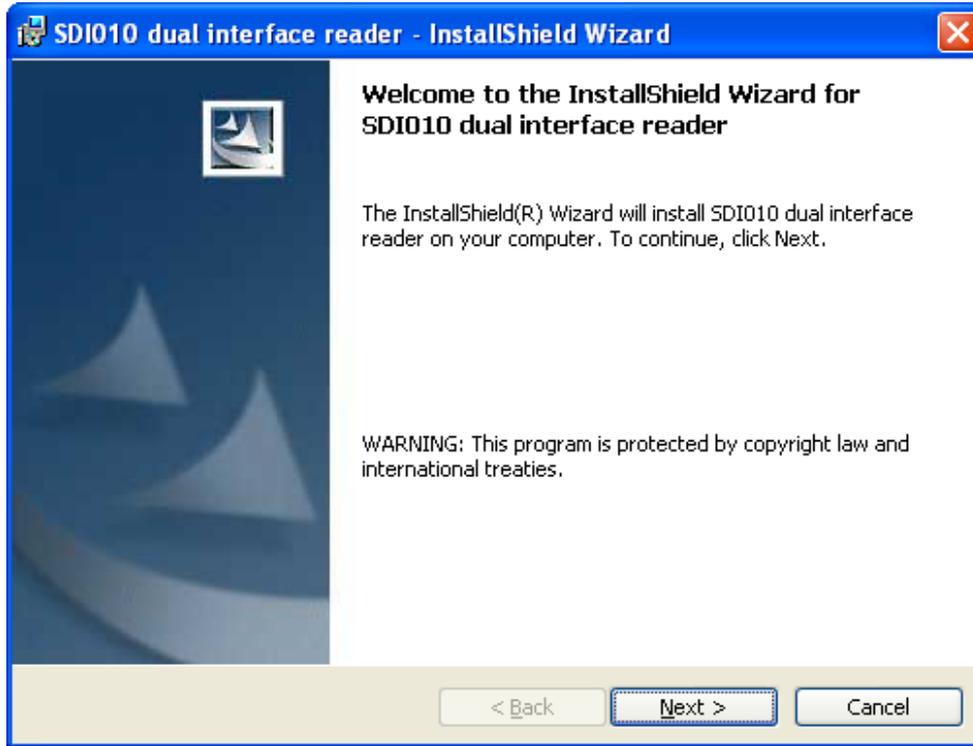


Run the setup file.

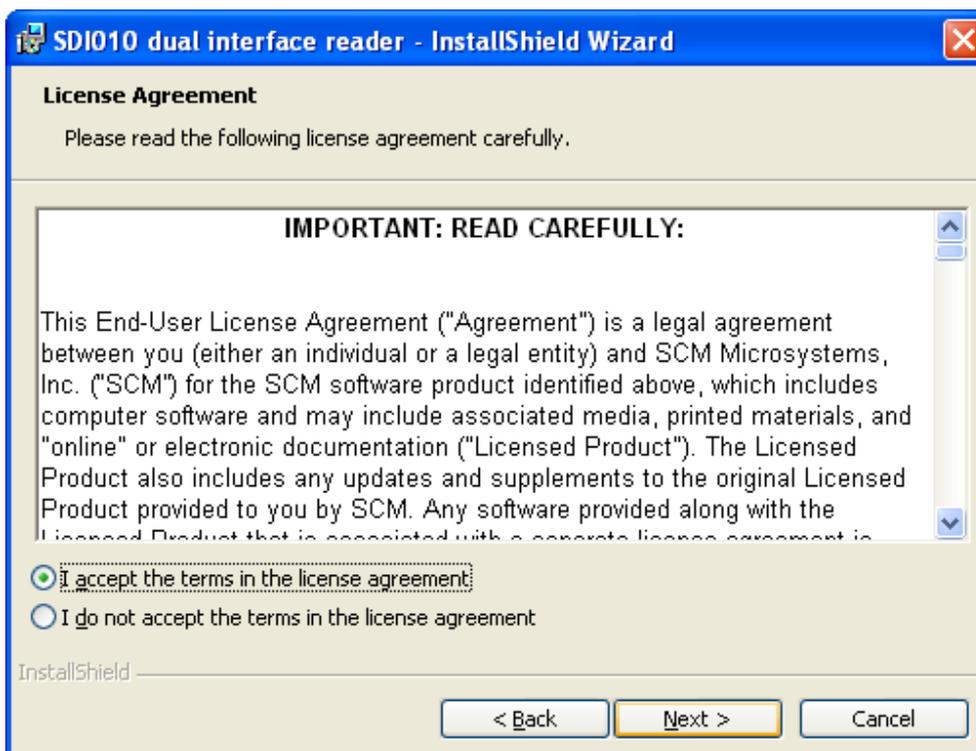


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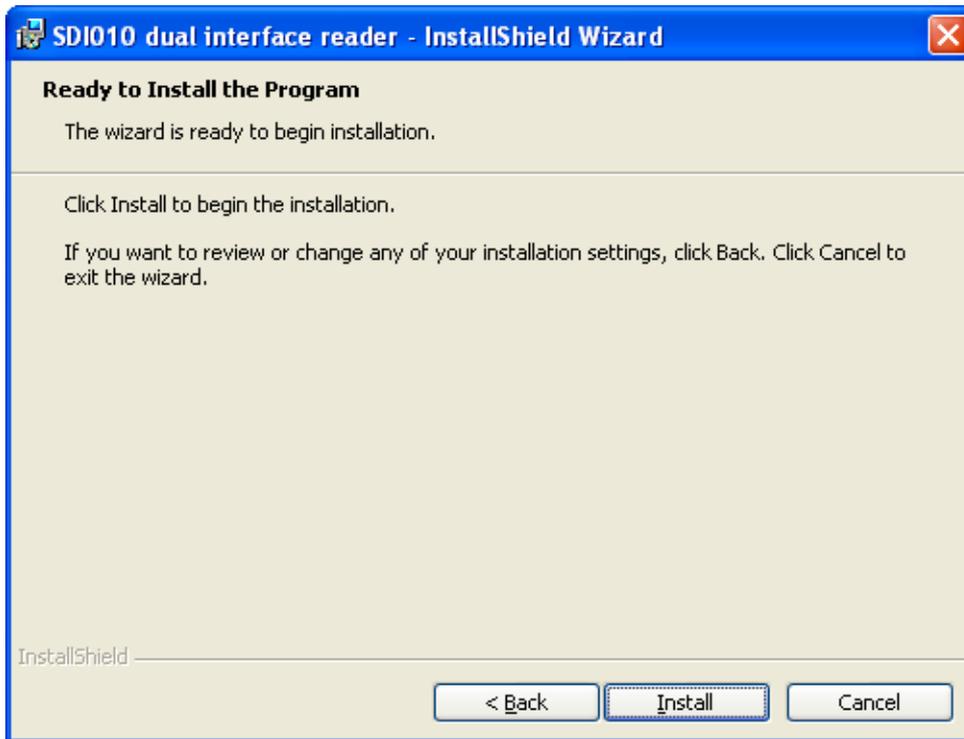


Click on *Next*.

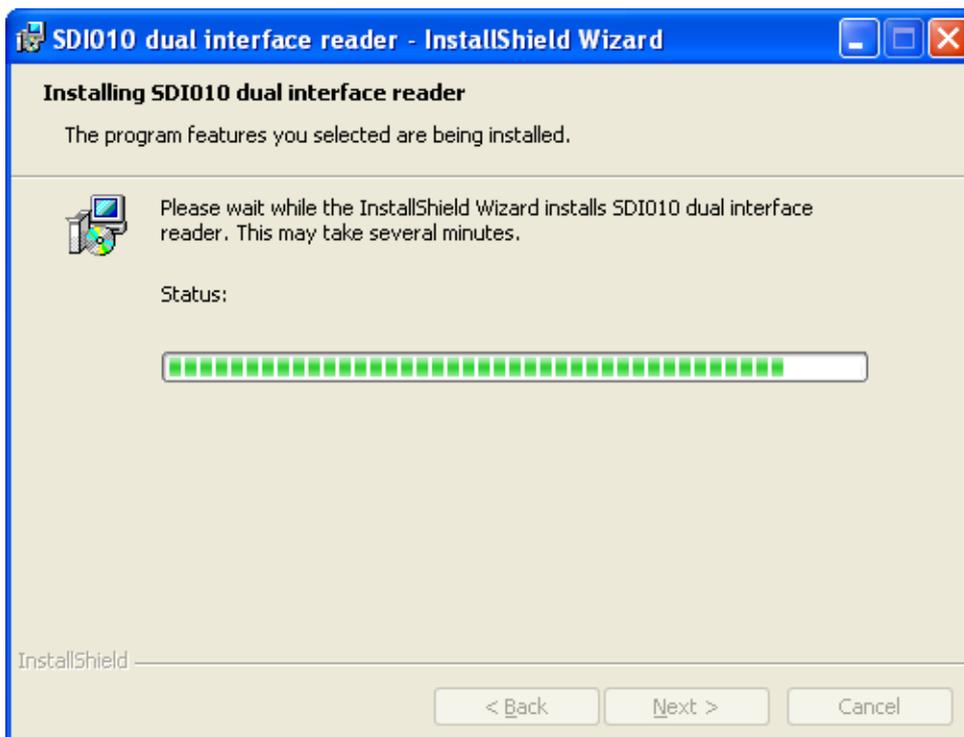


Accept license conditions and press *Next*.

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Click *Install* to continue.

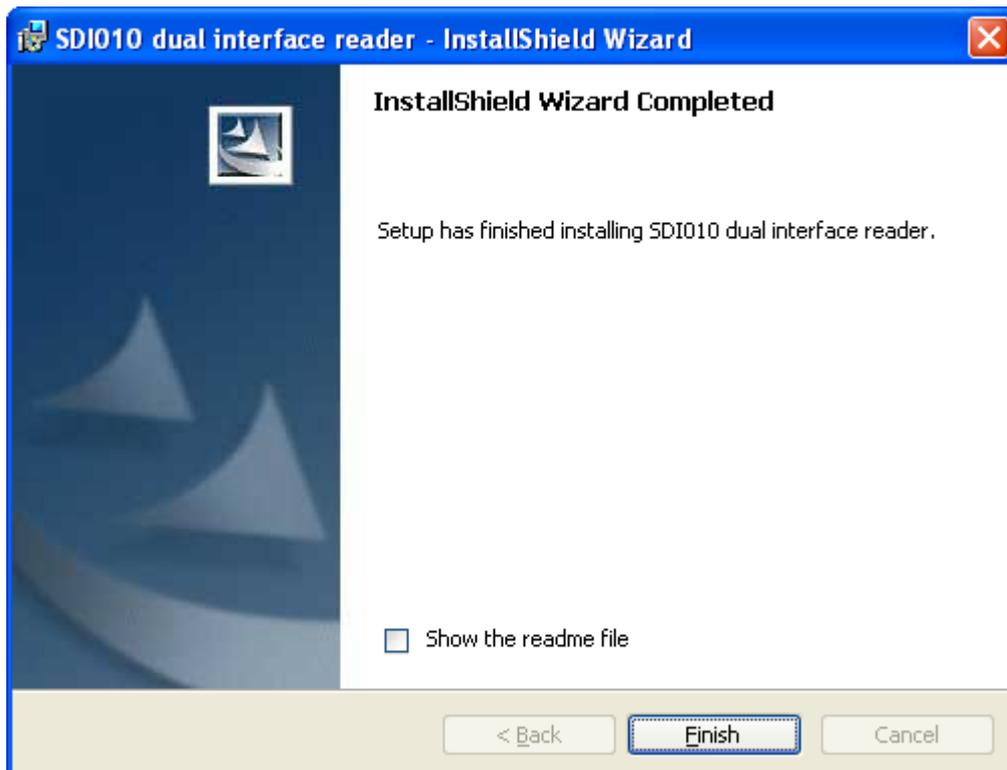


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Confirm the exception for the not signed driver by pressing *Continue*.



System will confirm the drivers installation.



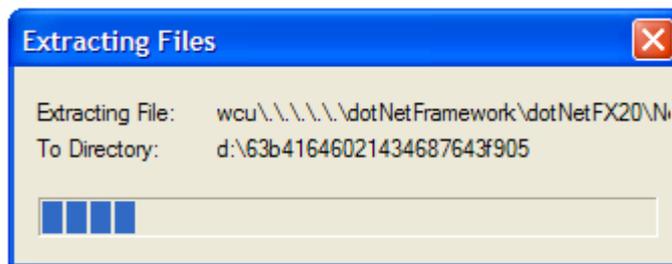
Click on *Finish* to terminate the installation.

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.Net Framework 3.5 SP1

EnoSoft was developed on .Net Framework 3.5 SP1. The setup file is on the installation CD under the folder Components → Dot Net.

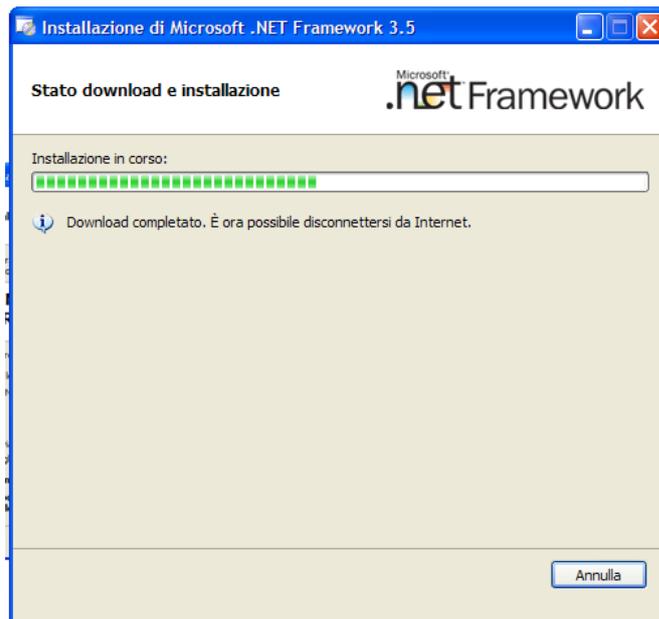
Run *dotnetfx35.exe*.



Wait for files to be extracted.



Accept license condition and click on *Install*.



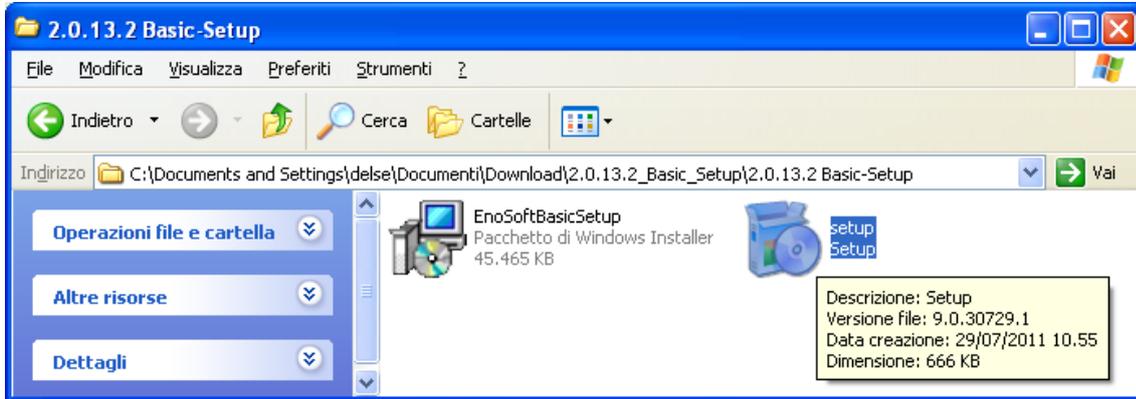
Wait until the end then click on *Finish*.

.Net Framework can be downloaded directly from Microsoft website:

<http://www.microsoft.com/downloads/it-it/details.aspx?FamilyID=ab99342f-5d1a-413d-8319-81da479ab0d7>

Basic version - Installation

To install **Basic** version of **EnoSoft** you need to run the setup files contained on the installation CD.

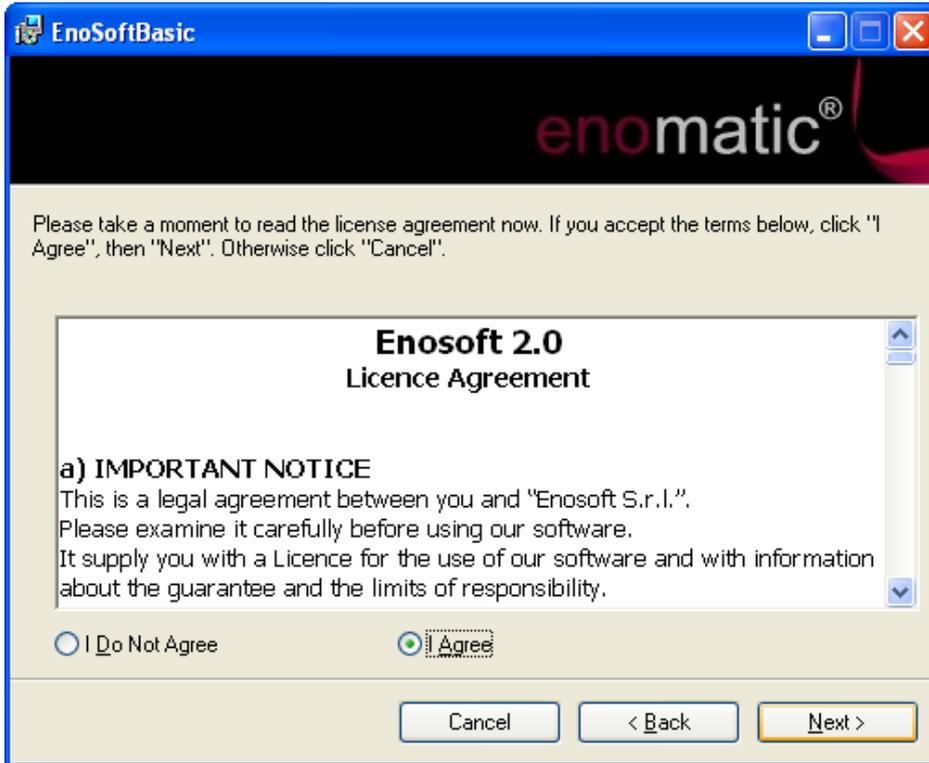


Run *setup.exe*.

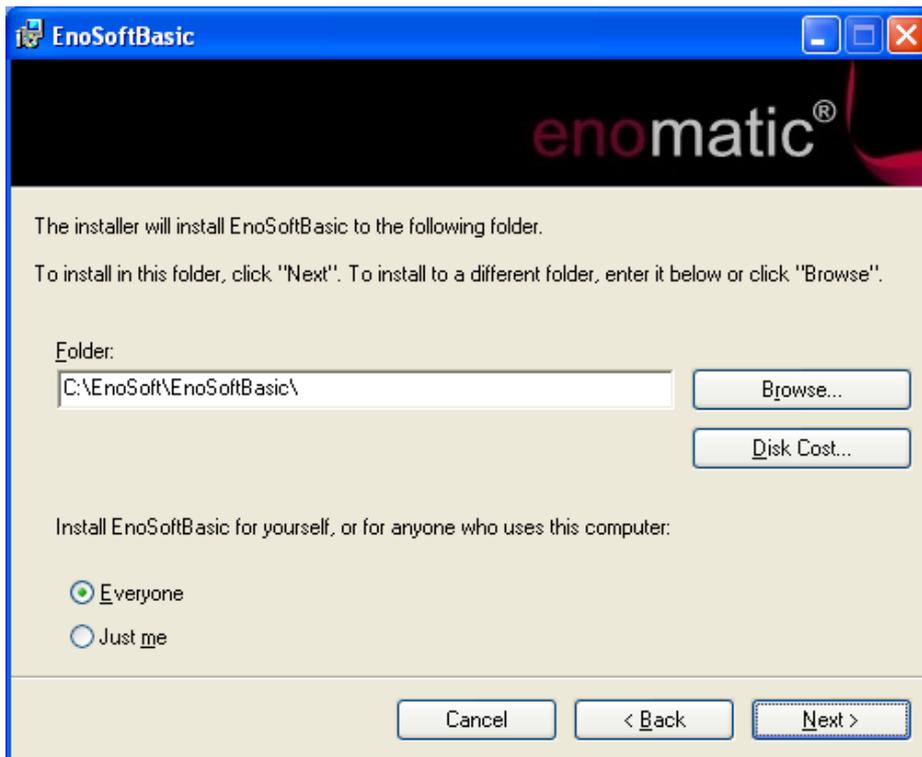


Click on *Next*.

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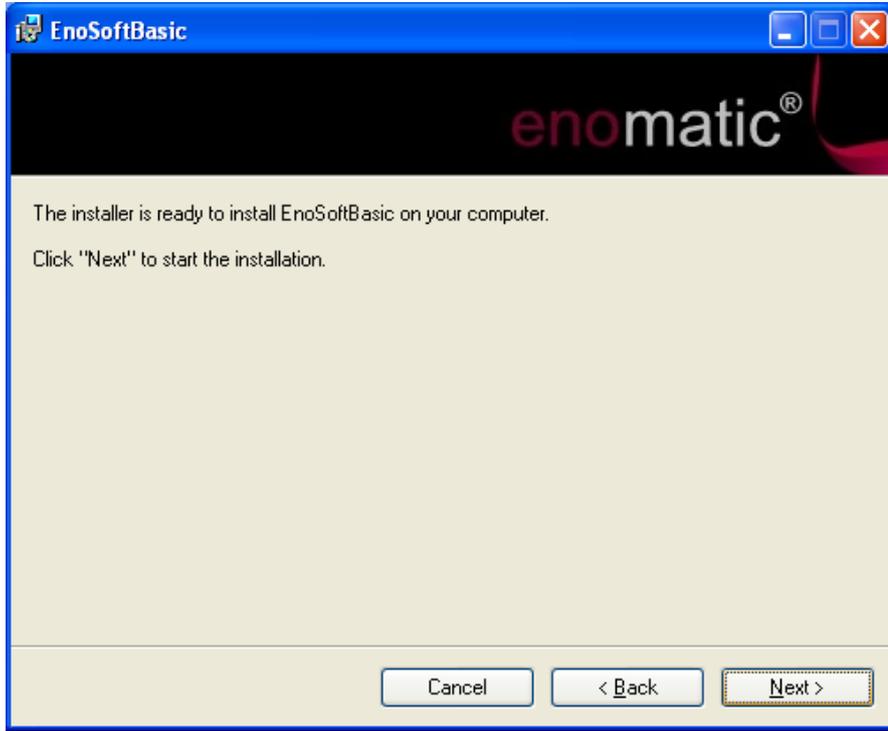


Accept license condition the click on *Next*.

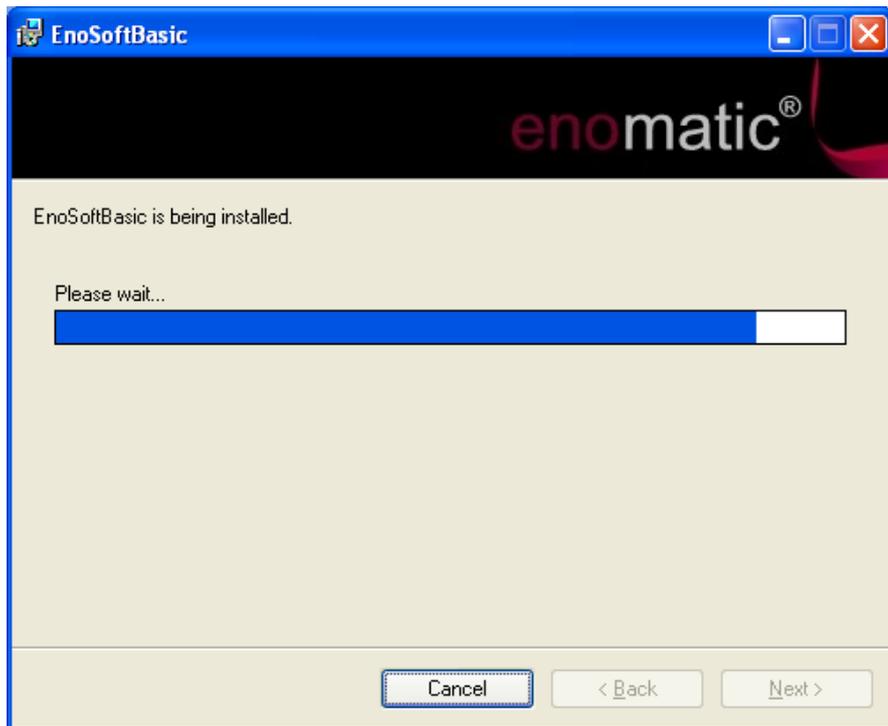


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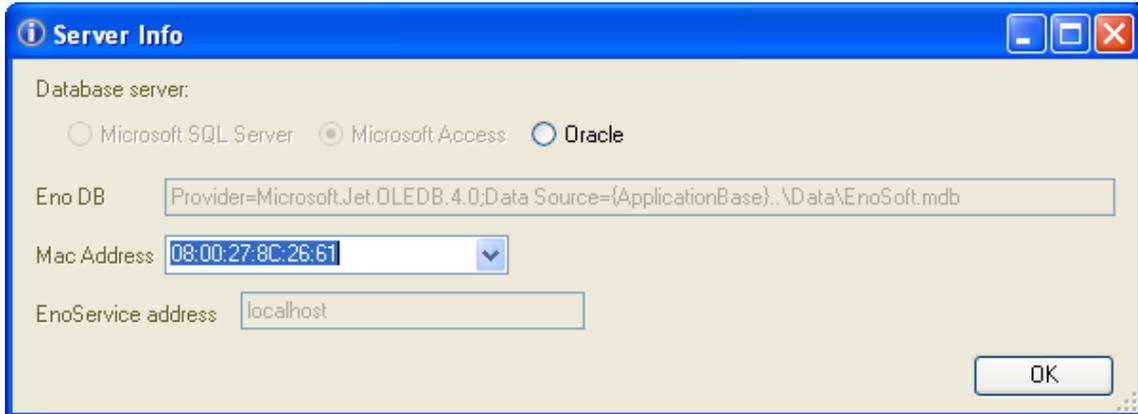
Choose the installation folder, select *Everyone* and click *Next*.



Click on *Next* to continue.

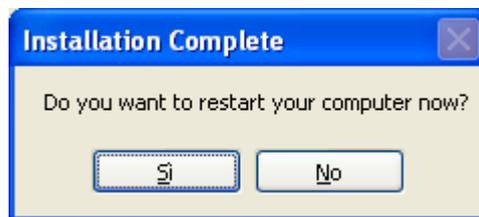


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Select the *MAC Address* of the network adapter you want to use then click on *OK*.

System will notify the installation complete and will ask for a reboot.



Answer *YES*: PC will restart.

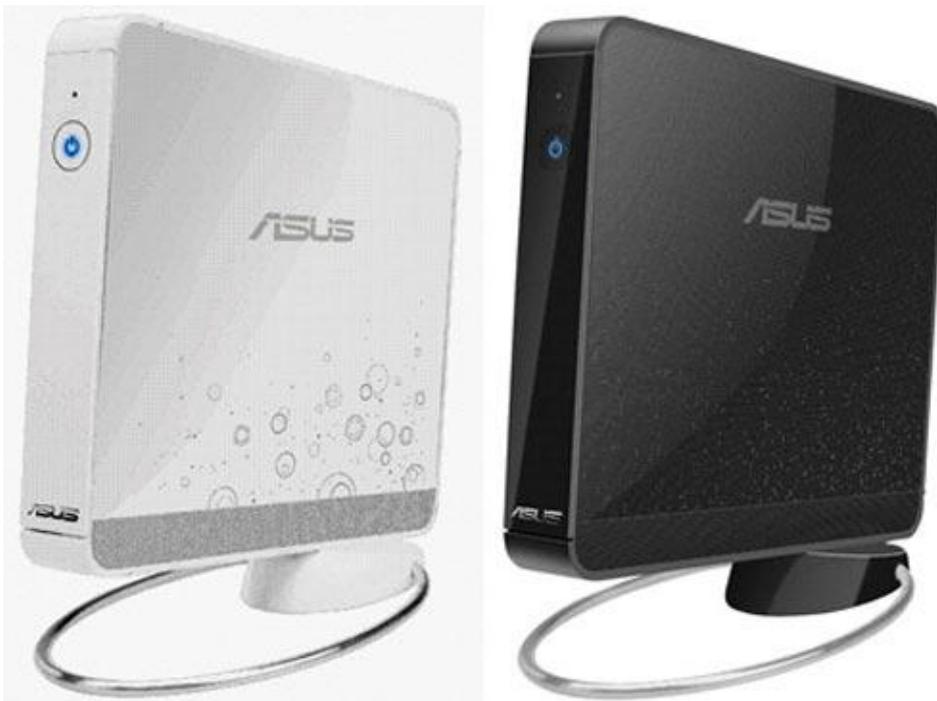
EnoSoft Professional

enomatic can provide 2 model of small server with **EnoSoft Professional** installed:

Server 82242



Server 82242L



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Professional version - Installation

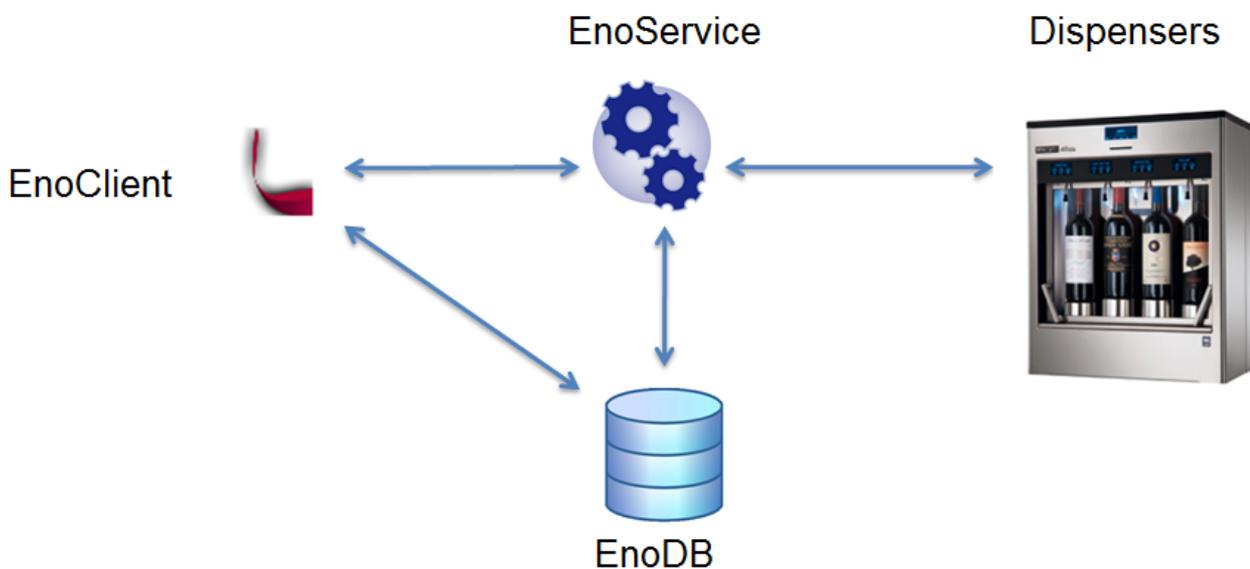
Customers can decide to use their own server to install **EnoSoft Professional** (IT Policy, more storage, etc.).

Following some information regarding the installation on a dedicated server.

EnoSoft Professional is the combination of 3 components: Database, Service and Client.



The following picture show the connection between the components.



It's really important that all those component must be installed for the functioning of the System.

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Database (Microsoft SQL Server 2005 Express)

First of all we need to prepare the environment for storing data.

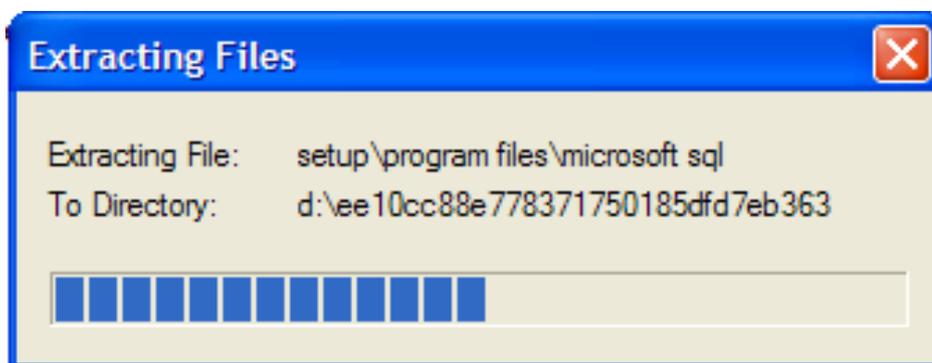
enomatic suggest to use Microsoft SQL Server (from version 2005 Express) but **EnoSoft** can work also with Oracle. (On this manual we'll cover only Microsoft SQL Server.)

On the Installation CD there's the Microsoft SQL Server 2005 Express Edition setup file inside the folder Components → SQLExpress.
Run *SQLEXPR.EXE*.

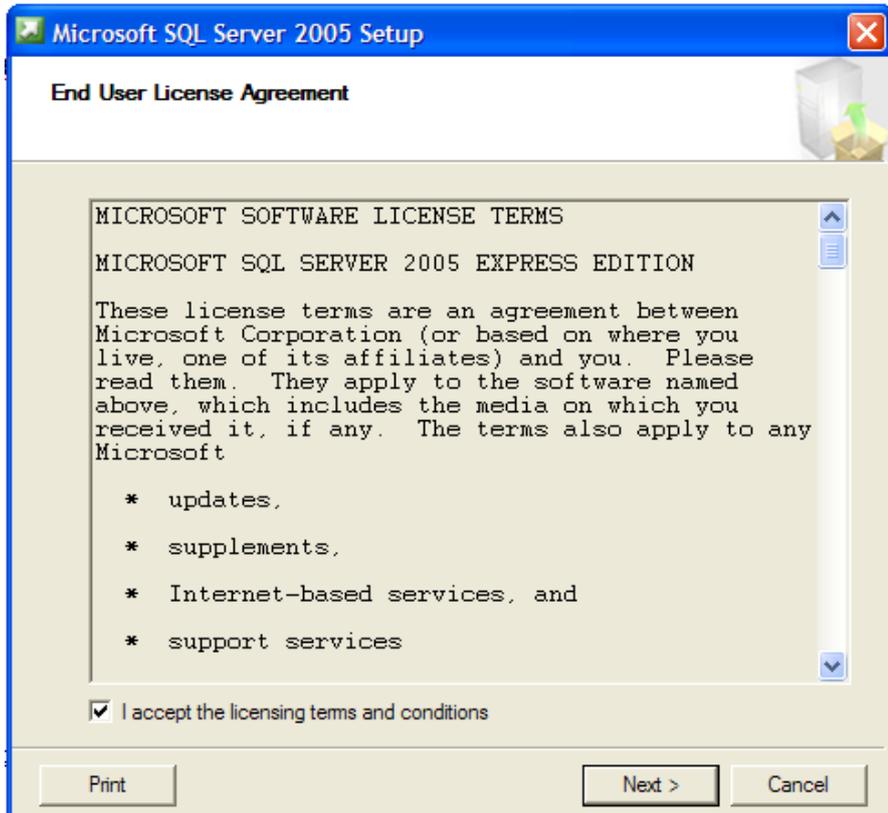
 E:\Components\SQLExpress



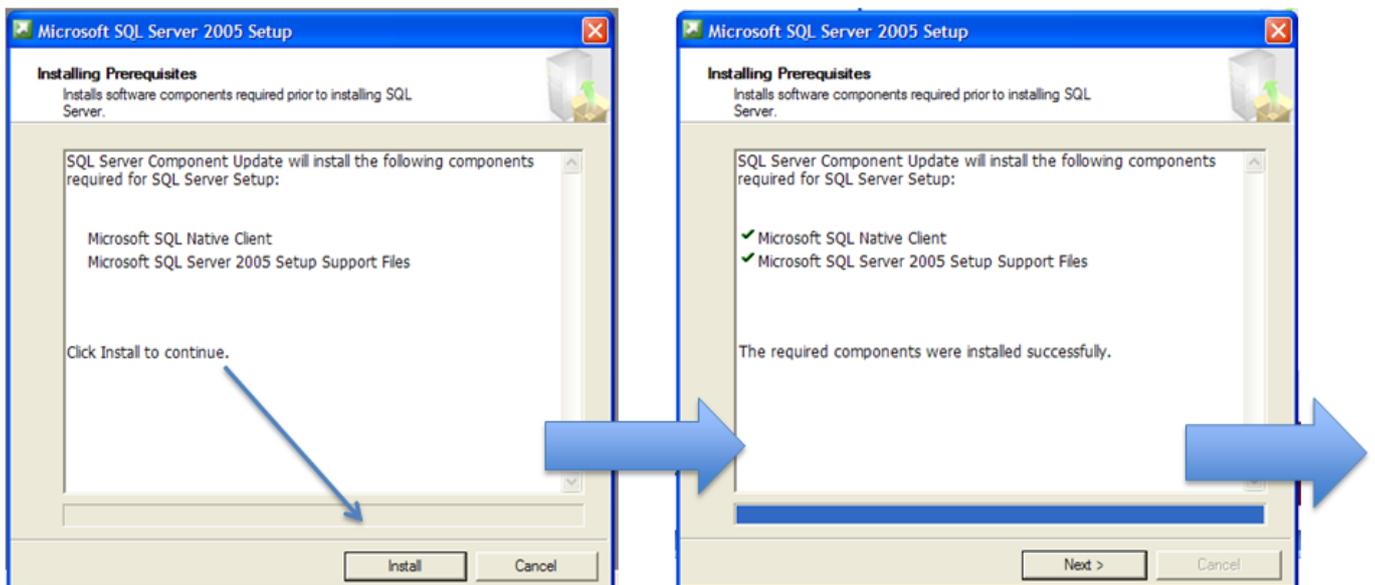
Wait for file extraction.



Accept license condition then click on *Next*.



The installation will check for prerequisites and eventually (if the PC is connected to internet) can also download it and install it from Microsoft Website.

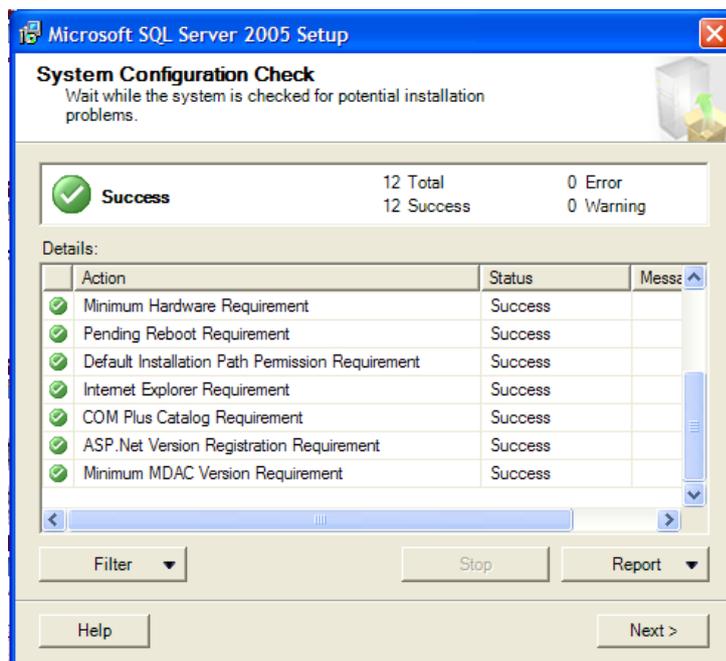


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Click on *Next*.



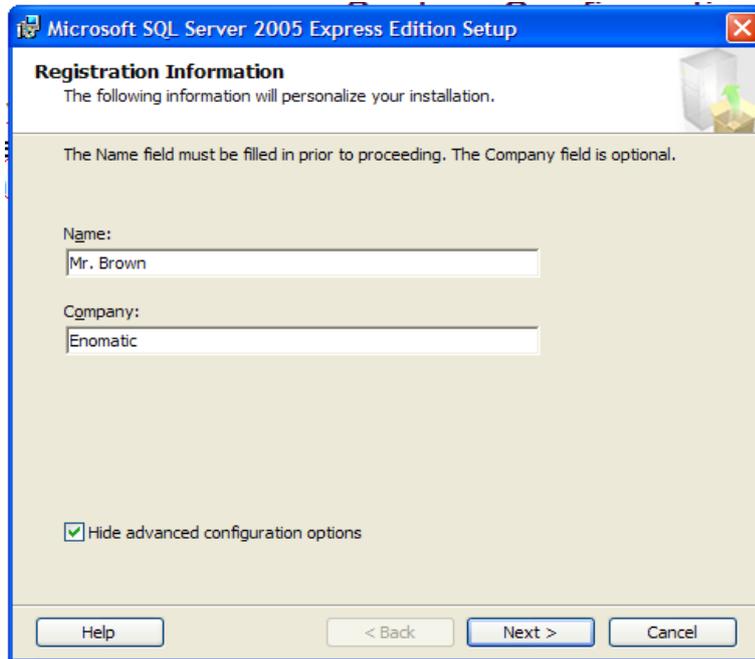
The system performs compatibility check on the components highlighting compatible in green and red in the incompatible.



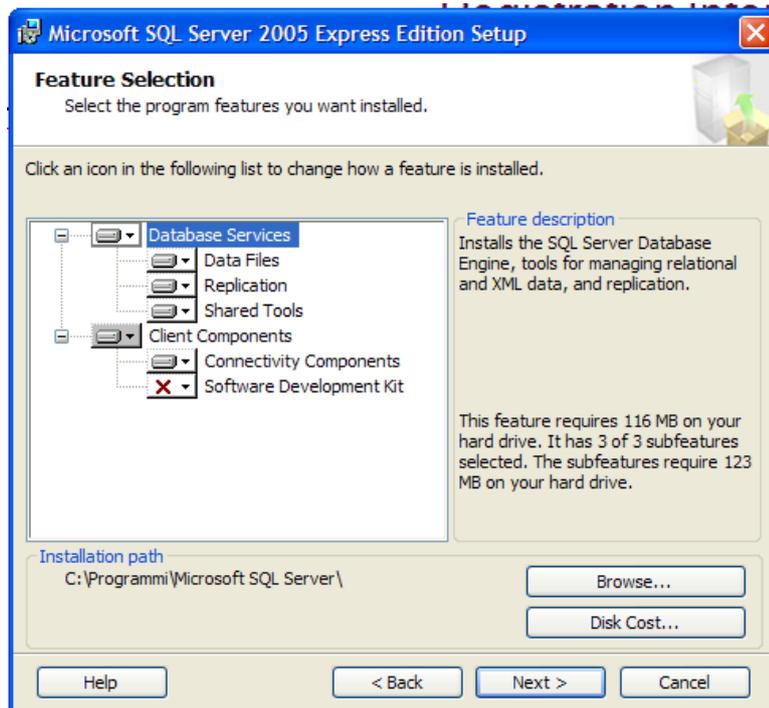
Click on *Next*.

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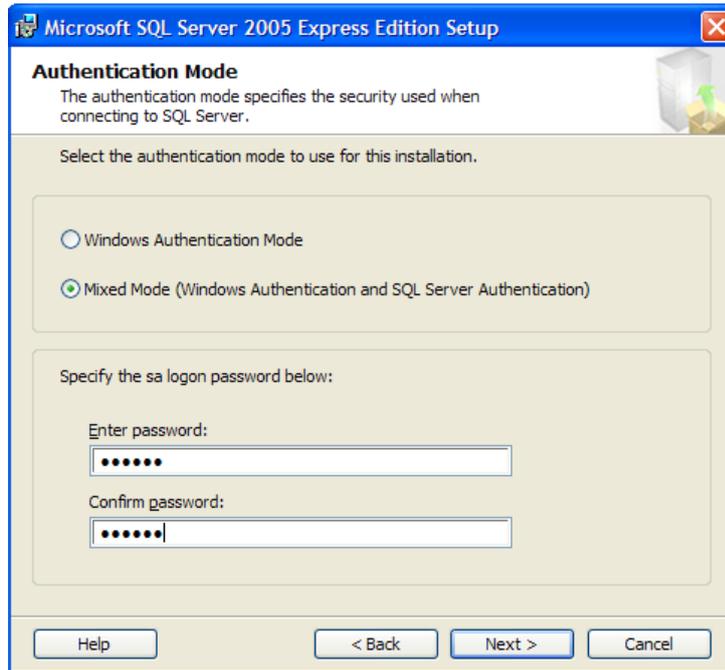
Insert at least the name (mandatory) and eventually the company name then click on *Next*.



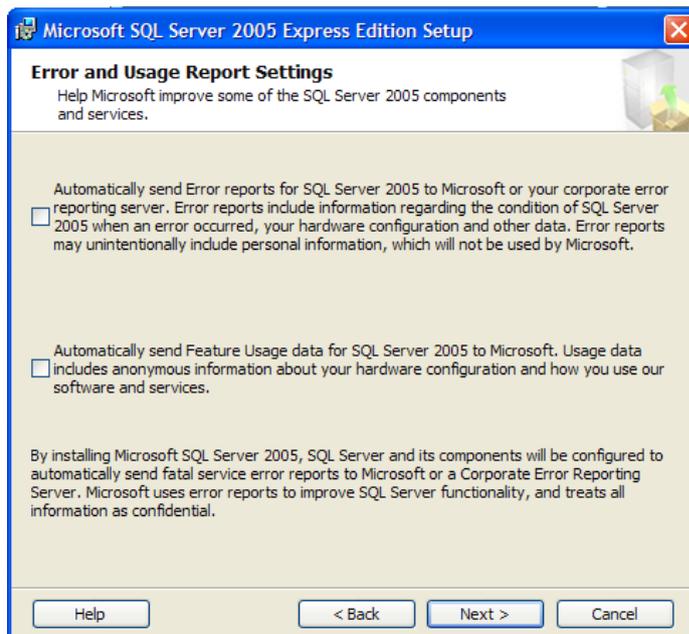
Select functionality that you want to install or leave the default (that are enough for EnoSoft) then click on *Next*.



Is really important to select *Mixed mode* as authentication mode to allow user login with usernames and passwords. **enomatic** suggest to use as administrator user (**sa**) password **3soft3**. Of course you can choose the password you prefer.

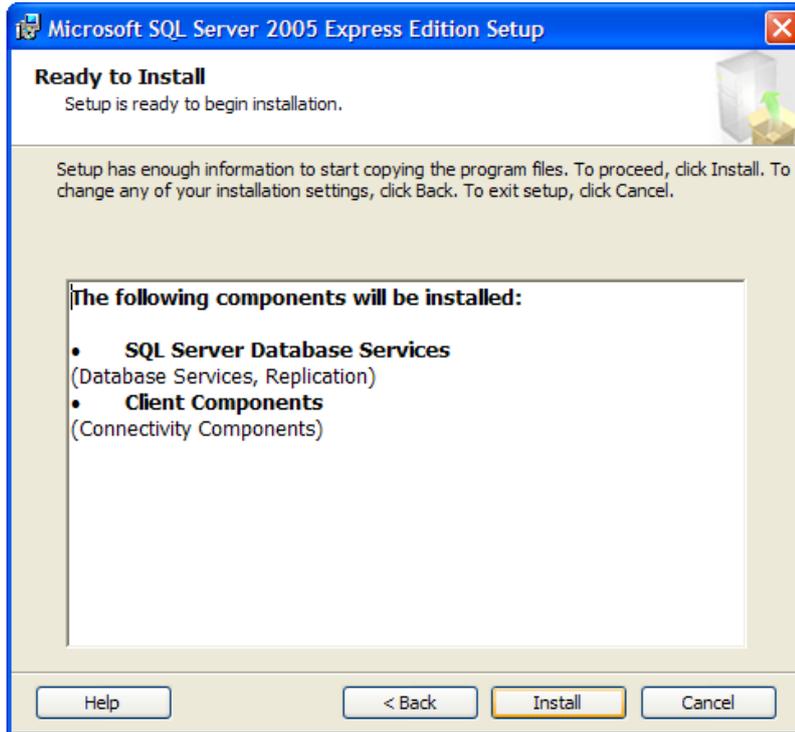


Click on *Next*.

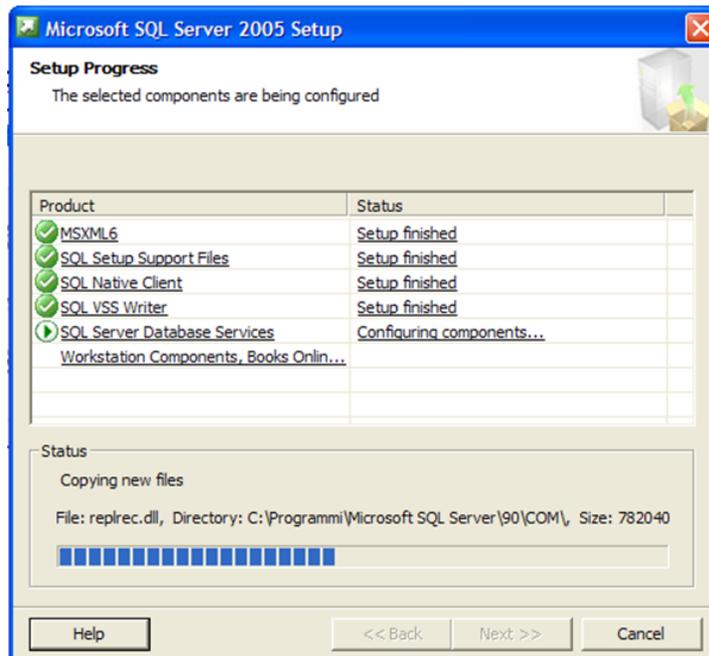


Click on *Next*.

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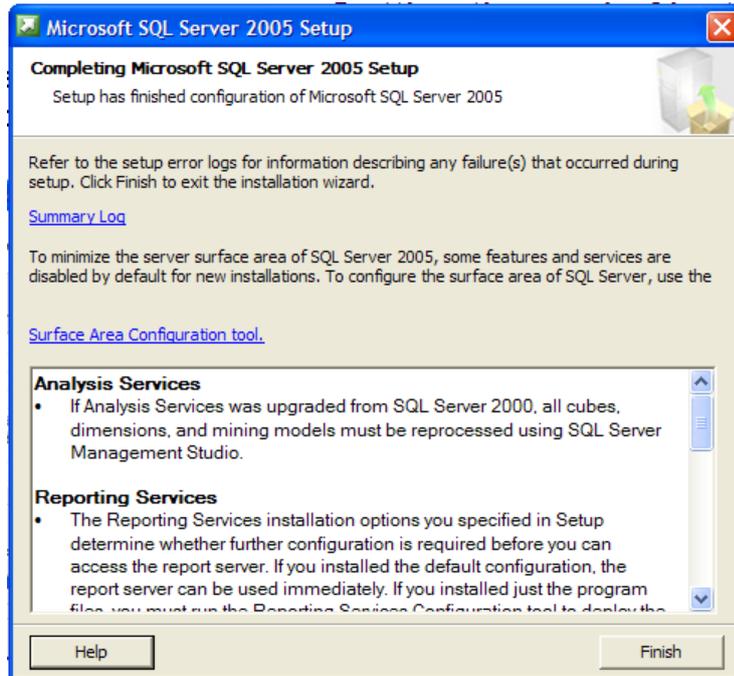


Click on *Install*.



Wait until the installation complete then click on *Next*.

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System will confirm the completion. Click on *Finish* to exit.

It's possible to download the software from Microsoft Website:

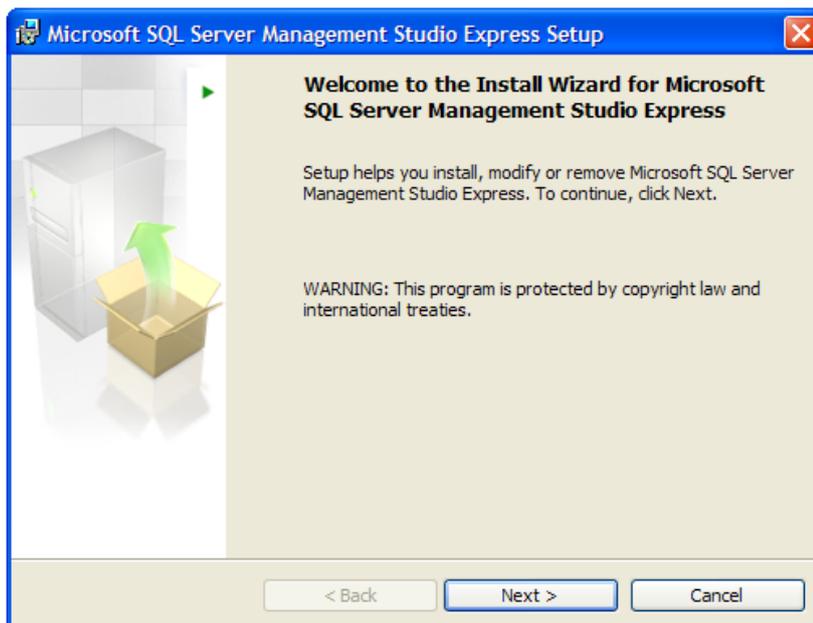
<http://www.microsoft.com/download/en/details.aspx?displaylang=en&id=21844#filelist>

SQL Server Management Studio

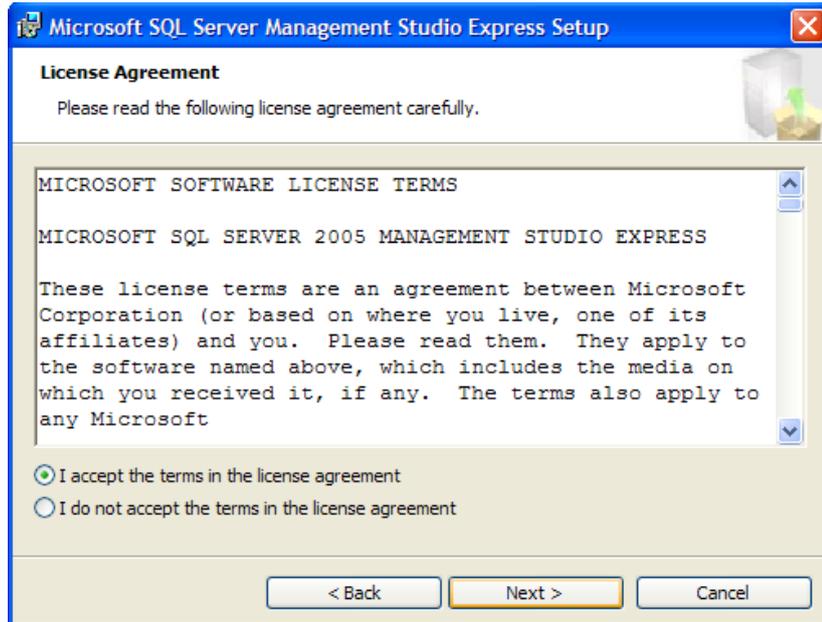
Also if is not mandatory for the functioning of the System we suggest to install SQL Server Management Studio that permits to manage the database with a simple and complete user interface.

On the installation CD there's the setup file inside Components → SQLExpress then run *SQLServer2005_SSMSEE.msi*.

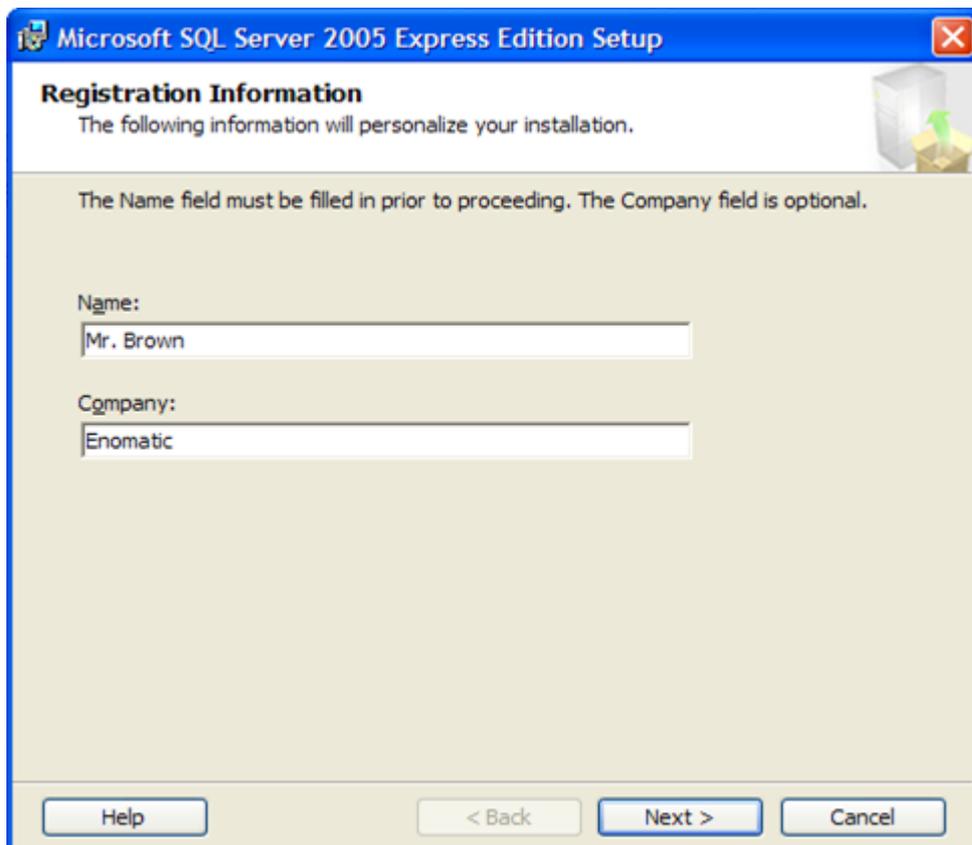
 E:\Components\SQLExpress



Click on *Next*.

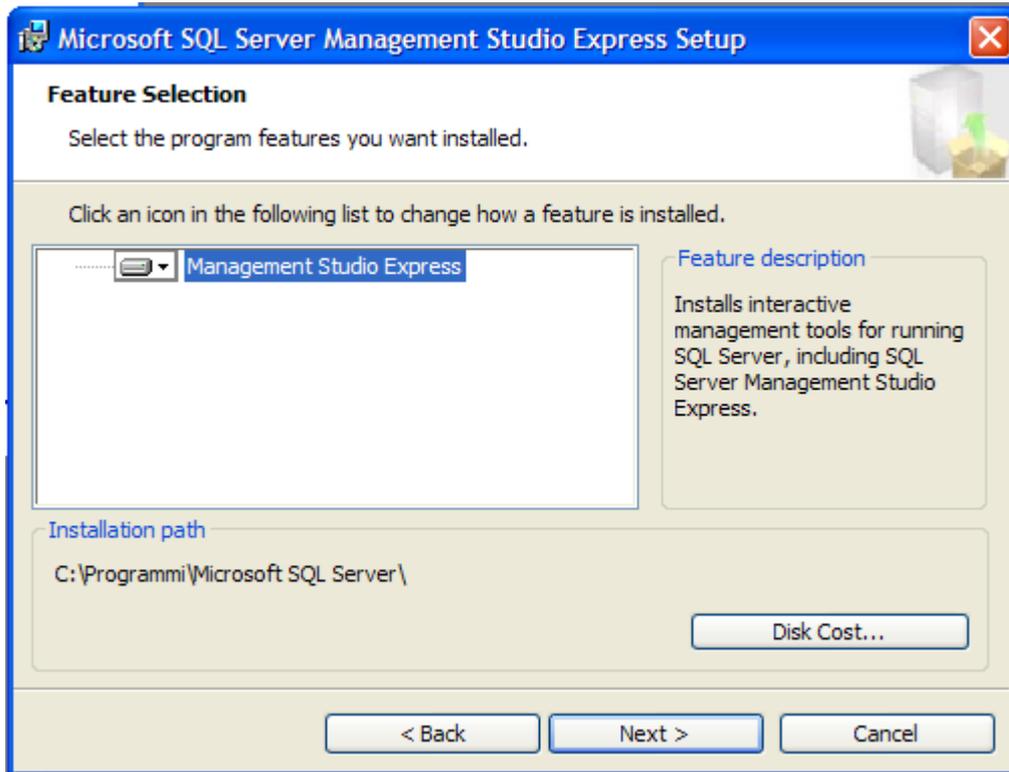


Accept license conditions then click on *Next*.

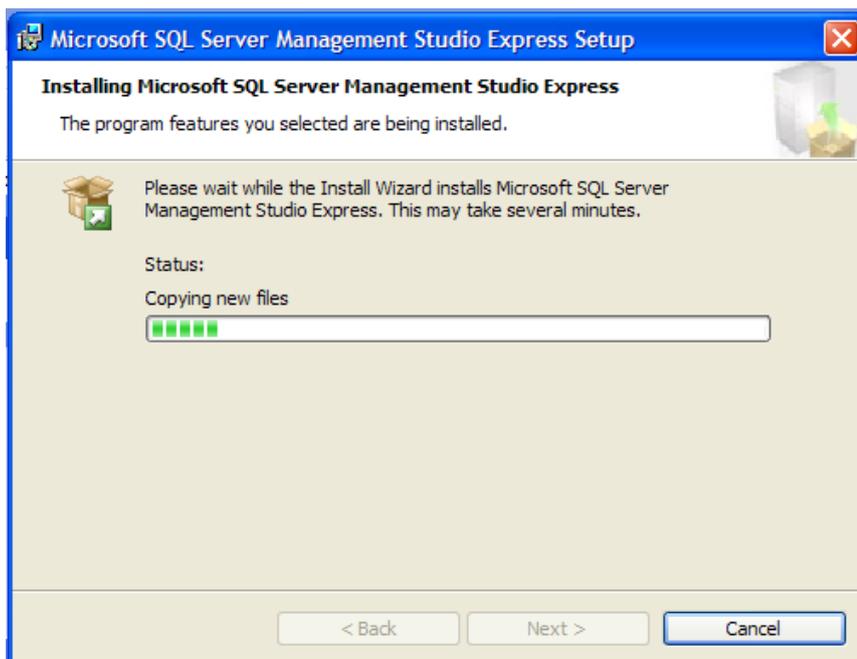


Fill at least the name (mandatory) and eventually the company name then click on *Next*.

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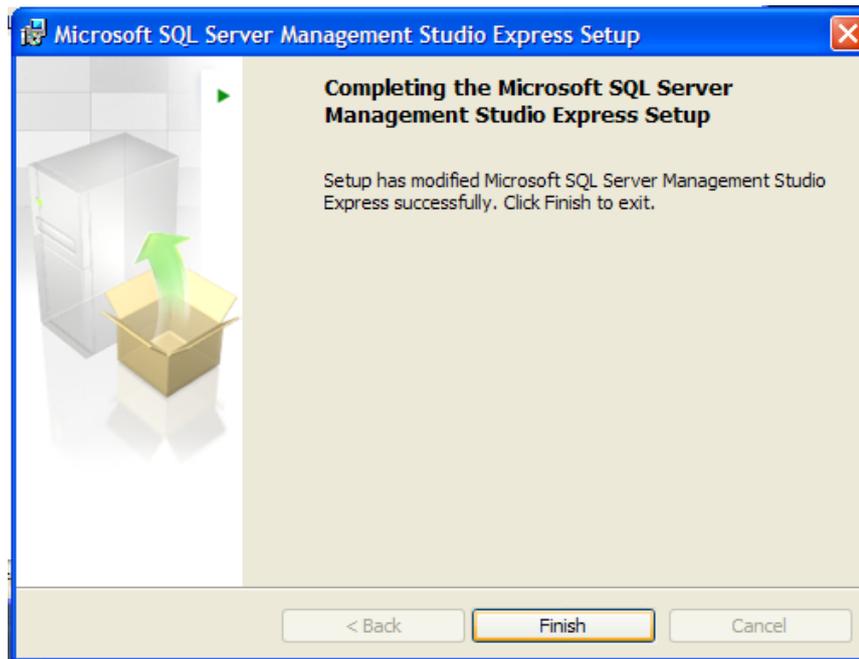


Click on *Next*.



Wait until completed then click on *Next*.

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System will confirm the installation. Click on *Finish* to exit.

This software can be download from Microsoft website:

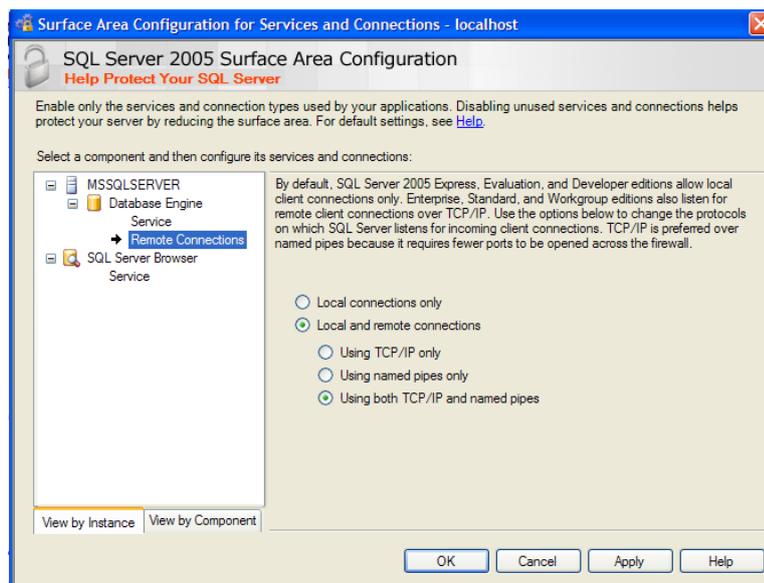
<http://www.microsoft.com/download/en/details.aspx?DisplayLang=en&id=8961>

SQL Server Surface Area Configuration

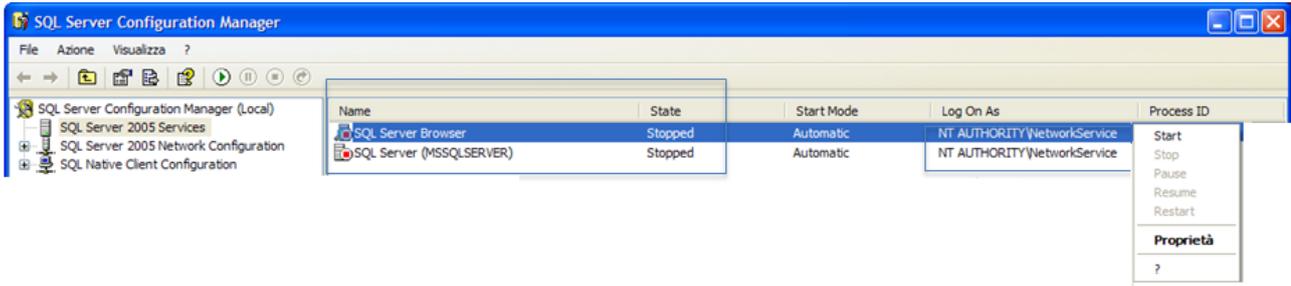
We need to configure the DB by selecting from Start menu Microsoft SQL Server → Configuration Tools → SQL Server Surface Area Configuration.



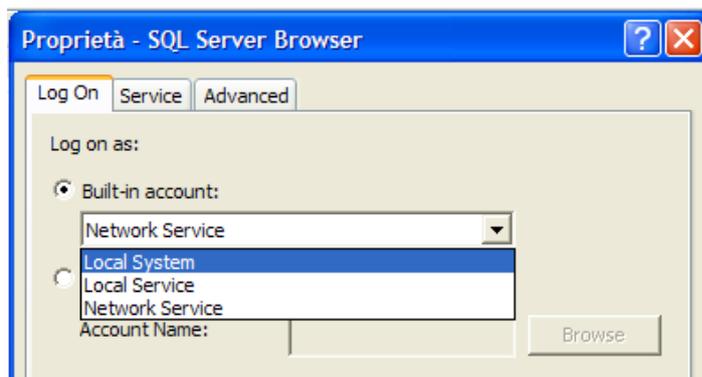
Click on *Surface Area Configuration for Services and Connections*.



Select *Local and remote connection* and specify *Using both TCP/IP and name pipes*. Click on *Apply* then on *OK*. Restart *SQL Server* and *SQL Server Browser* services. If those service cannot be started check the user and try to edit it by selecting on *SQL Server Configuration Manager* the first record then right click and select *Properties*.



On Log On tab select *Built-in account, Local System*, confirm by clicking on *OK*.



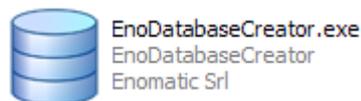
Restart the service and do the same thing on the other service.

enoDatabase Creator

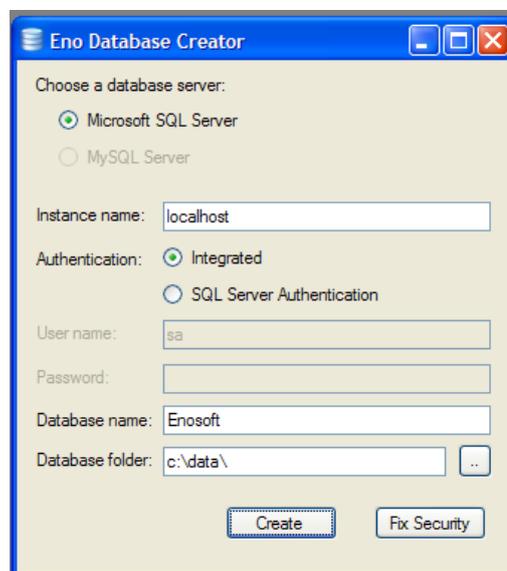
Once the DB engine is correctly installed we can proceed with the DB creation.

This software is on the installation CD under the folder **EnoSoft Professional** → Setup → EnoDatabaseCreator.

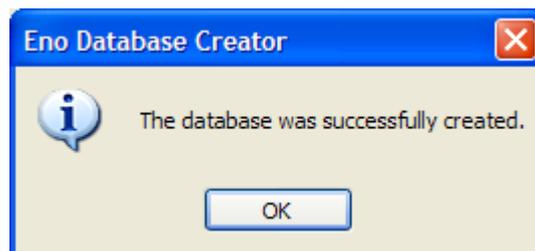
Run *EnoDatabaseCreator.exe*.



Insert the Instance name (that usually for an SQL Server Express edition is localhost\sqlexpress) choose the authentication method, set the DB name, the folder that will store the DB files then click on *Create*.



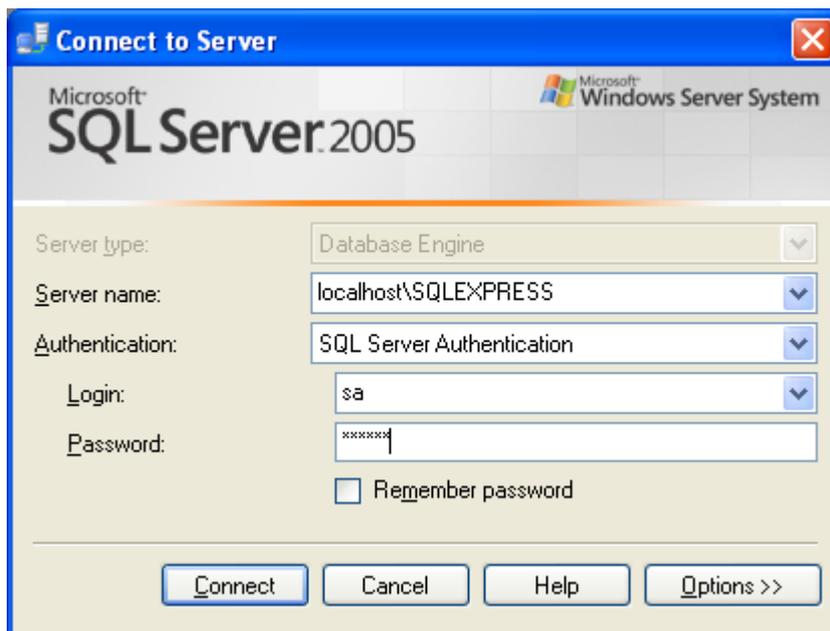
System will confirm with the following message.



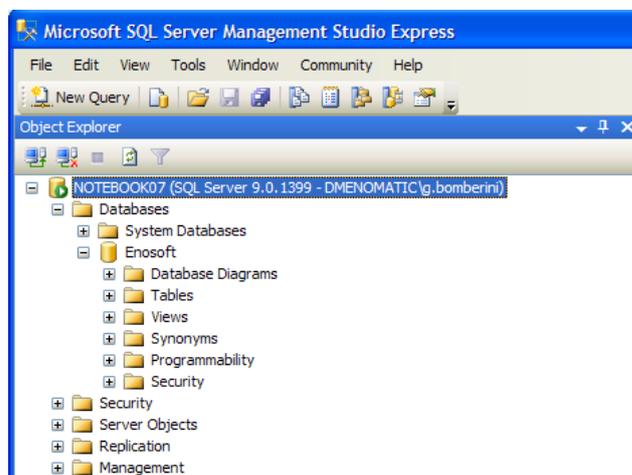
Database test

Once the DB creation is a good idea to test the connection.

Open the SQL Server Management Studio and try to login to the instance created (usually [servername]\SQLEXPRESS or [IPADDRESS]\SQLEXPRESS or again if the DB is running on the same machine localhost\SQLEXPRESS) with the sa password set during the database installation.



Check also that **EnoSoft** database is shown on databases list.



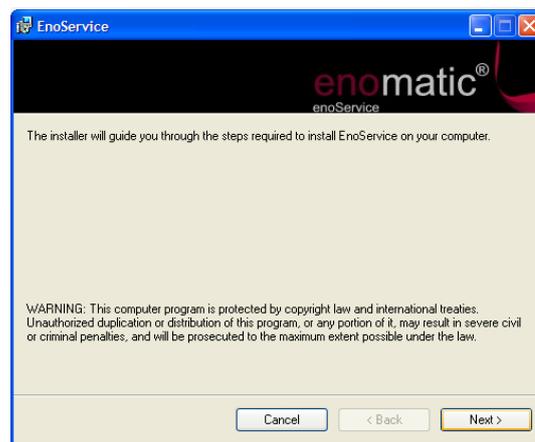
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EnoService

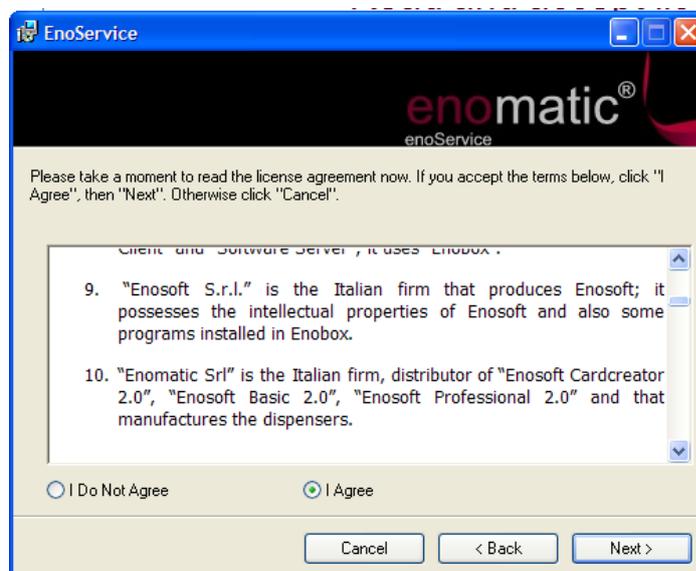
EnoService is a server application that runs as a Windows Service. The service made a link trough dispensers and the UI running in background checking everything.

The setup file is available on the Installation CD inside the folder EnoSoft Professional
→ Setup → EnoService.

Run *EnoServiceSetup.msi*.

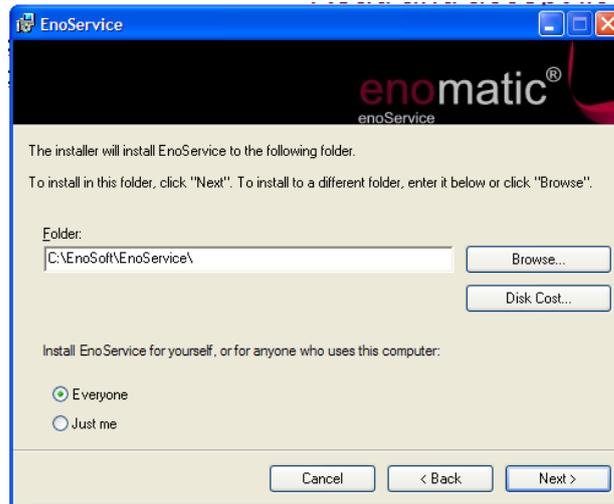


Click on *Next*.

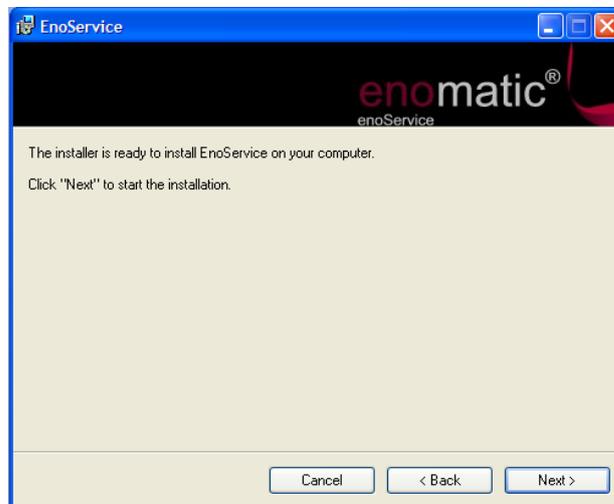


Accept license conditions then click on *Next*.

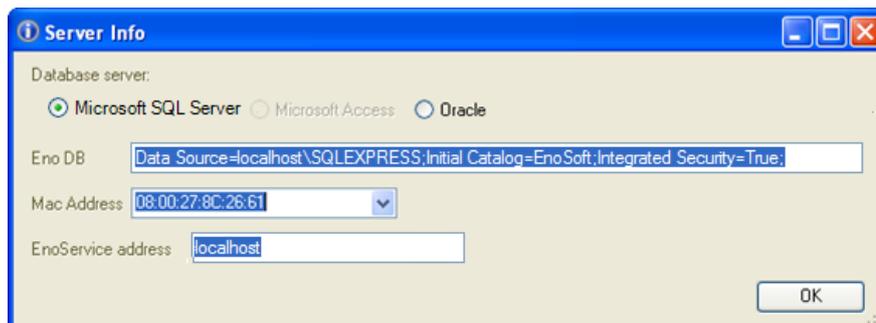
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Select the installation path, select everyone then click on *Next*.



Click on *Next* to proceed with the files copy and service registration.

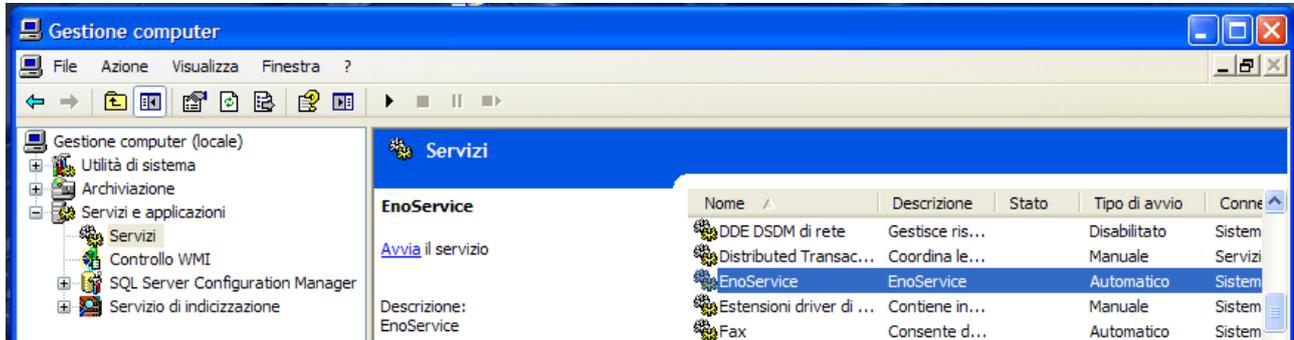


Select the DB engine, specify the DB connection string, the IP address or the name of the machine where *EnoService* is running then click on OK.

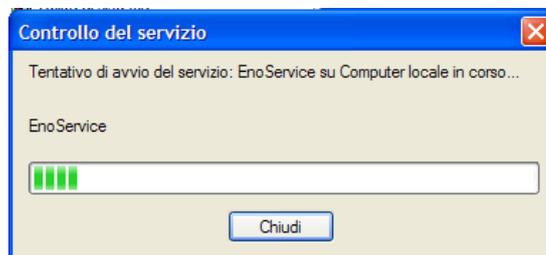
enomatic srl

Once the installation will be completed the system will ask to restart.

We can avoid this by manually starting the service: from Start → Run, type *services.msc* and press *OK*.



Select EnoService then start.



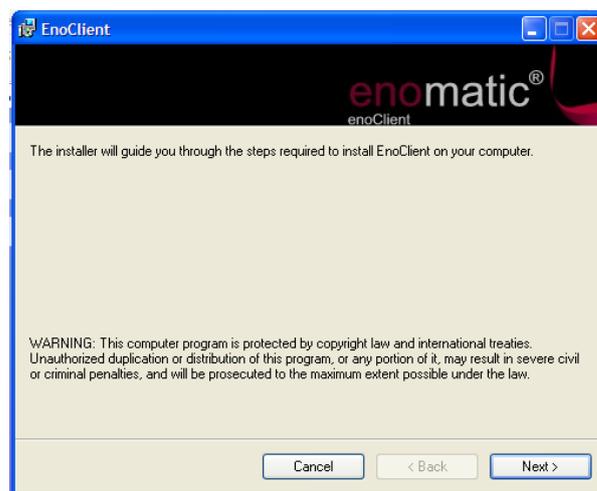
WARNING: However, it is good practice to restart the system to check if the service to start automatically when the PC start.

enoClient

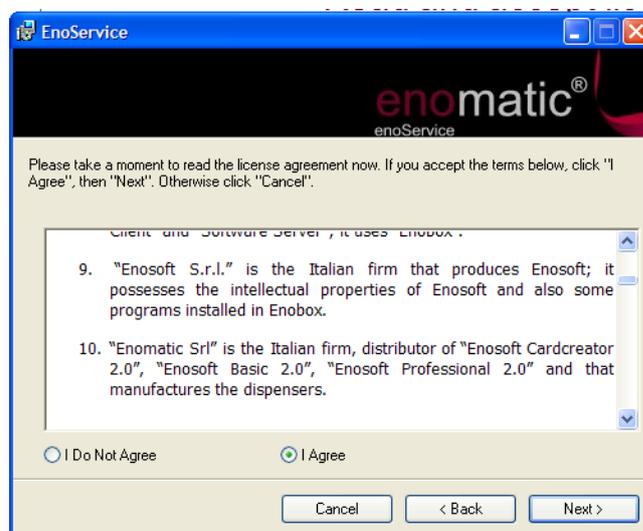
EnoClient is the User interface for Enosoft.

EnoClient is available on the Installation CD inside the folder Enosoft Professional → Setup → EnoClient.

Run *EnoClientSetup.msi*.

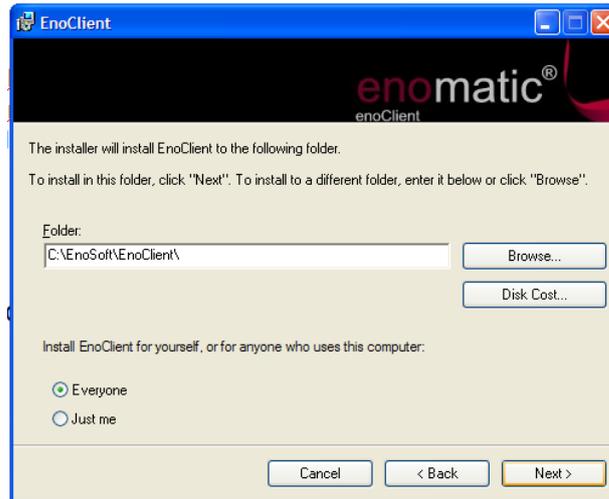


Click on *Next* to proceed with the installation.

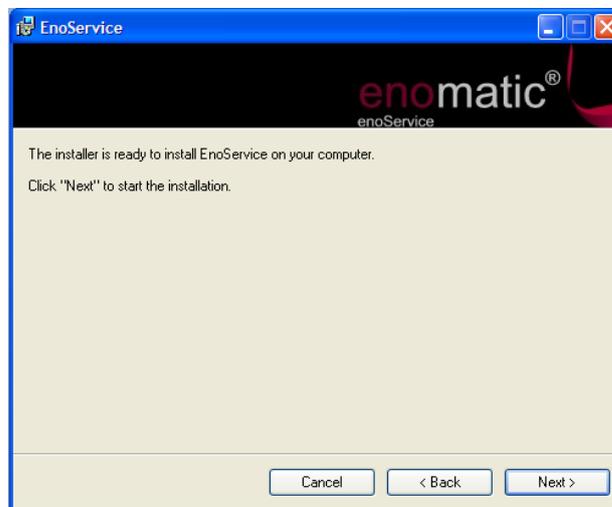


Accept license conditions then click on *Next*.

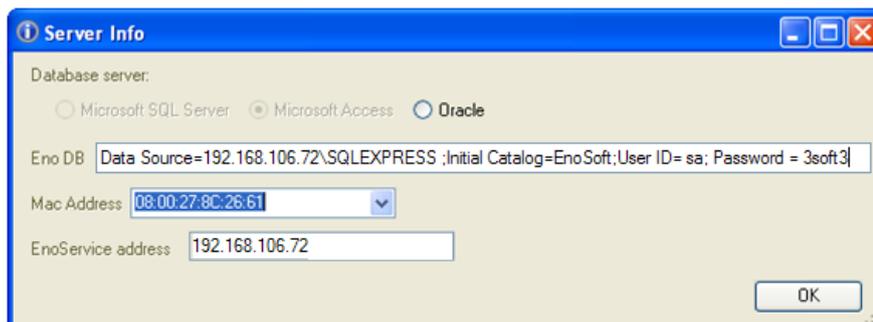
enomatic srl



Select the installation path, select *Everyone* then click on *Next*.



Click on *Next* to proceed.



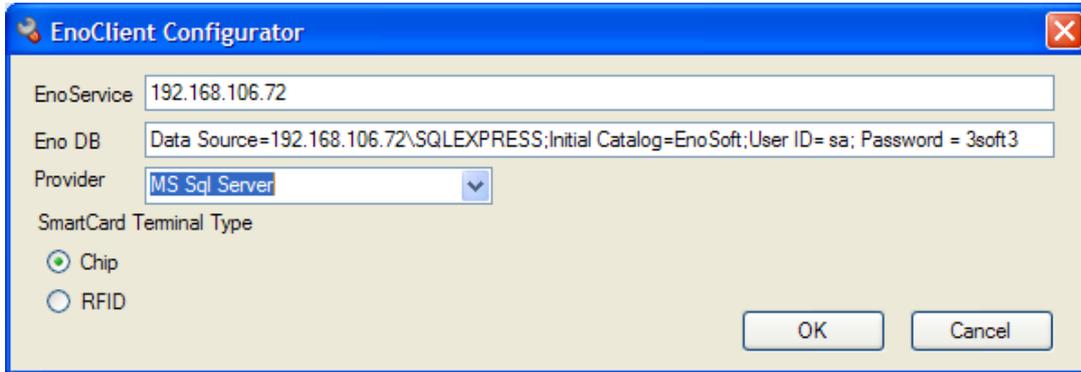
Select the DB engine, specify the DB connection string, the IP address or the name of the machine where *EnoService* is running then click on OK.

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enoClient Configurator



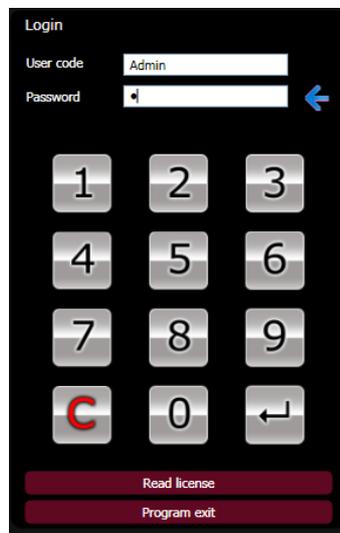
This is a special tools to edit configuration: *EnoClient Configurator*.



You can edit the same information you fill during the installation in case you made some mistake.

Installation complete.

We can now run *EnoClient*.

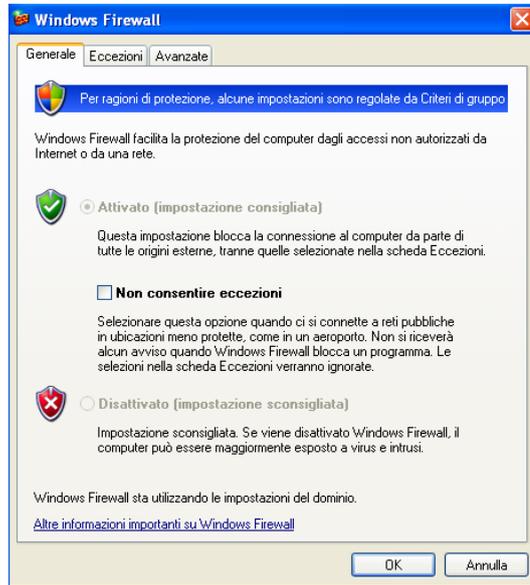


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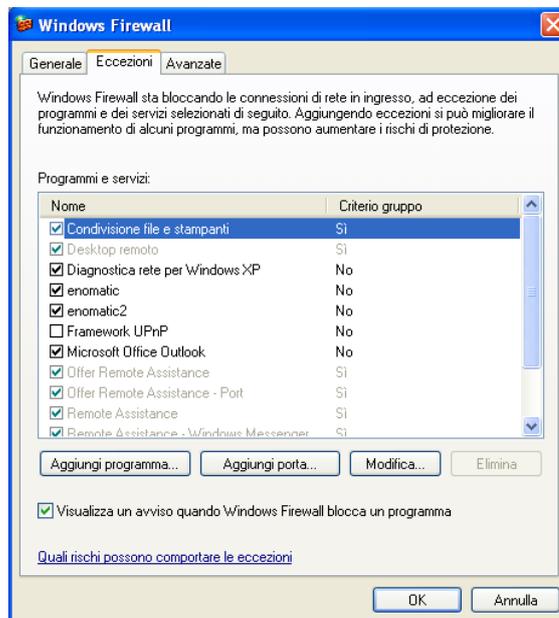
Windows Firewall Configuration

On both version, **Basic** and **Professional**, we need to create some firewall exceptions on ports 1433 (SQL Server), 22222 and 12345.

To create those exceptions select *Start* → *Run* type *firewall.cpl* then click on *OK*.



Select *Exceptions* tab.



Click on *Add port*.

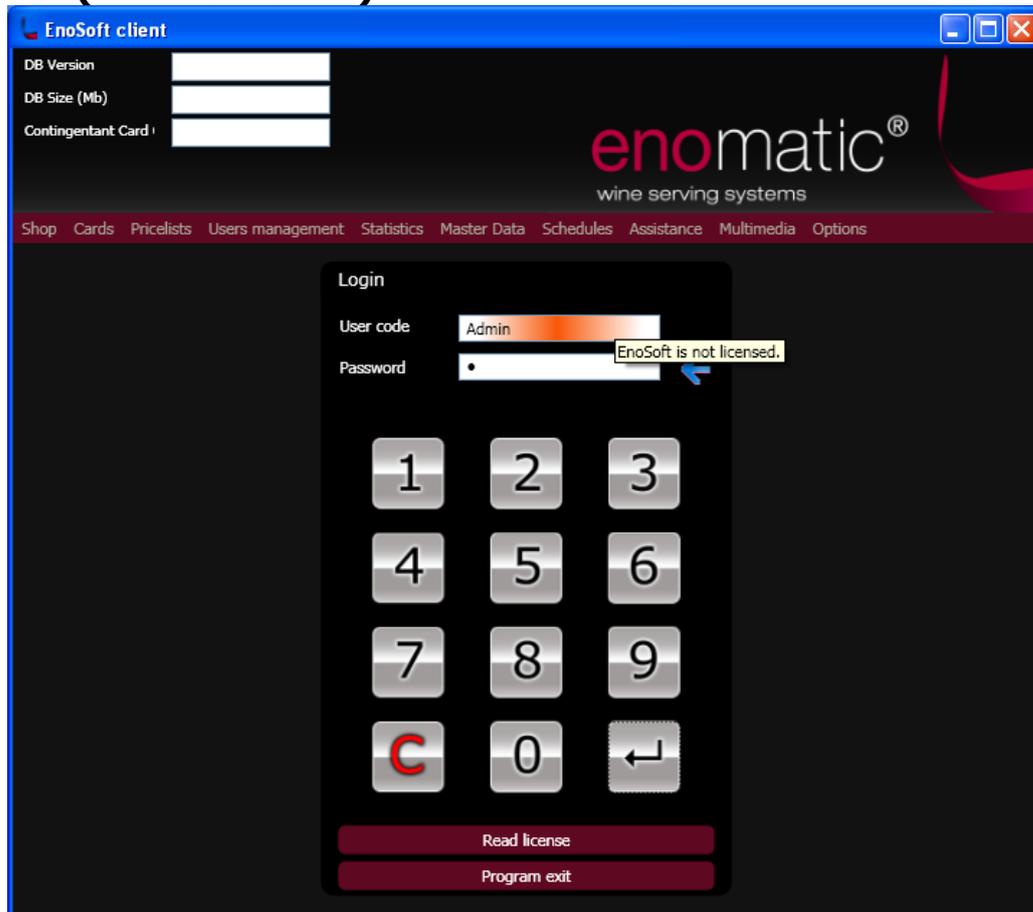
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Insert the port name and number then click on *OK*.

Repeat this for ports 1433, 12345 e 22222.

First run (License card)



The first time that you'll run the EnoClient you'll need to insert in the card reader a License Card provided by **enomatic**. Start EnoClient with the License card inserted in the UBS card reader.



System will confirm the licensing.

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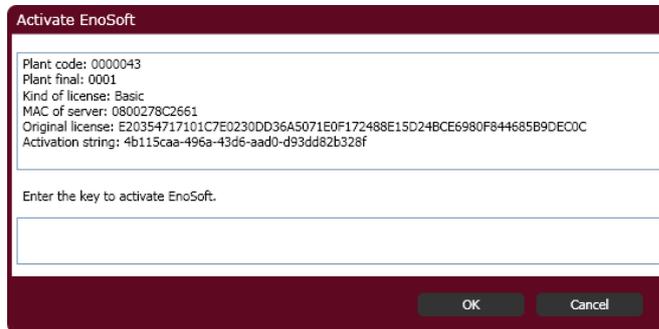
Software activation

You'll have 10 days from the licensing to activate the software.

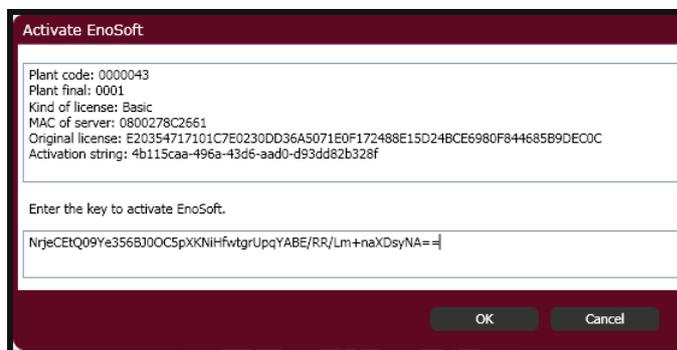


From version 2.0.14.0 EnoSoft is activate automatically (if the PC can connect to internet).

In case Internet is not available at the login screen you'll have to press [F10].
The following form will be shown:

A dark red dialog box titled "Activate EnoSoft". It contains a text area with the following information: Plant code: 0000043, Plant final: 0001, Kind of license: Basic, MAC of server: 0800278C2661, Original license: E20354717101C7E0230DD36A5071E0F172488E15D24BCE6980F844685B9DEC0C, Activation string: 4b115caa-496a-43d6-aad0-d93dd82b328f. Below this is a text input field with the prompt "Enter the key to activate EnoSoft." and "OK" and "Cancel" buttons at the bottom.

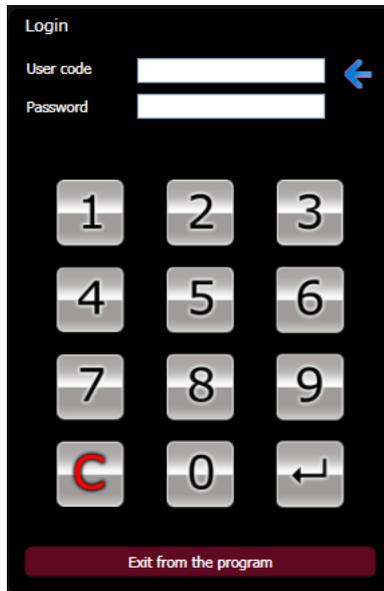
You'll have to select those data and send it to assistenza@enomatic.it that will send you back the Activation key that you have to paste on it and click on *OK*.

The same "Activate EnoSoft" dialog box as above, but the text input field now contains the activation key: "NrjeCETQ09Ye356B30OC5pXKNihfvgtgrUpqYABE/RR/Lm+naXDSyNA=|".

The software will confirm the activation with the following message.



Login



Each time you run the EnoClient you'll ask for a user and a password.

Following the default user and password:
Username: **Admin** (case-sensitive)
Password: **1**

From here you can press

- [F9] to create Configuration Cards
- [F10] to Activate the software.

Option Menu

Options
Shop data
System settings
Language options

Shop Data

General

The screenshot shows the 'Shop Data' configuration window in the Enomatic client. The window title is 'EnoSoft client'. At the top, there are fields for 'DB Version' (Access), 'DB Size (Mb)' (5), and 'Contingent Card' (100). The user is logged in as 'Admin - Admin' with a 'Logout' button. The main menu includes 'Shop', 'Cards', 'Pricelists', 'Users management', 'Statistics', 'Master Data', 'Assistance', 'Multimedia', and 'Options'. The 'Shop Data' window has three tabs: 'General', 'Happy Hour', and 'Logo'. The 'General' tab is selected and contains the following settings:

- Plant code: 0000043
- Plant final: 0001
- Shop name: Shop
- Taste ml: [input field]
- Half glass ml: [input field]
- Full glass ml: [input field]
- Buttons on Dispenser Tap: [dropdown menu]
- Temperature Unit: [dropdown menu]
- Language: en-US
- Decimal digits for prices: [input field]
- Credit Points:
- Currency: EUR - Euro
- Nitrogen Generator Presence:
- Notify Same Wine Bottle Change:
- Only full doses:
- Volume limitation:
- Default volume limitation (ml): [input field]
- Use Mad on RFID cards:
- Cash register integration:
- Opening Time: [input field]
- Closure Time: [input field]
- MAC address: 08:00:27:41:81:D0
- Light Level On (0-99): [input field]
- Light Level Off (0-99): [input field]
- Light Effect: [dropdown menu]
- Tasting price lists computation:
- % increase bottle sale price: [input field]
- Happy hour % decrease: [input field]
- Decimal digits prices calculation: [input field]

At the bottom of the window are 'OK' and 'Cancel' buttons.

From this form you can configure the following information:

Setting	Description
Shop name	The name of the shop that will be shown on all dispensers and clients.
Taste ml	Volume in ml for the small dose.
Half glass ml	Volume in ml for the medium dose.
Full glass ml	Volume in ml for the bigger dose.
Buttons on Dispenser tap	Number of buttons on dispensers.
Temperature Unit	Measurement Unit for temperatures.
Language	Language of EnoClient.
Decimal digits for prices	Number of decimal digits for prices

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Credit Points	EnoSoft use points instead of currency.
Currency	Currency used on the installation.
Nitrogen Generator Presence	Reduce the accuracy of the Pressure alarm: should be activated only in case of use of Nitrogen generator.
Notify Same Wine Bottle Change	Enable/Disable the SameWine function on dispensers connected.
Only full doses	Enable/Disable the OnlyFullDoses function on dispensers.
Volume limitation	Enable/Disable the volume limitation on customer's cards.
Default volume limitation (ml)	Volume limit if Volume limitation enabled.
Use MAD on RFID cards	Use the MYFARE on RFID.
Cash register integration	Enable/Disable the use of TORCOM cash register.
Opening time	Opening time of the shop. Before the opening time dispensers are "Out of Order".
Closure time	Closure time of the shop. After the closure time dispensers are "Out of Order".
MAC address	Not editable. Is the MAC address of the server used for licensing.
Light Level On	Indicate the light level (ON) for effects when is not active "UseBuiltInLightsEffects"
Light Level Off	Indicate the light level (OFF) for effects when is not active "UseBuiltInLightsEffects"
Light Effect	Light effect on normal timing
% increase bottle sale price	Increase percentage for the creation of pricelists based on the bottle sale prices.
Happy hour % decrease	Decrease percentage for the creation of Happy Hour pricelists based on prices calculated with the above percentage.
Decimal digits prices calculation	Decimal digits for pricelists computation.

Happy Hour

The screenshot shows the 'Happy Hour' configuration window in the Enomatic client. The window title is 'EnoSoft client'. At the top, there are fields for 'DB Version' (Access), 'DB Size (Mb)' (5), and 'Contingentant Card' (100). The user is logged in as 'Admin - Admin' with a 'Logout' button. The main menu includes 'Shop', 'Cards', 'Pricelists', 'Users management', 'Statistics', 'Master Data', 'Assistance', 'Multimedia', and 'Options'. The 'Shop Data' window is open, with the 'Happy Hour' tab selected. The configuration options are:

- Enable Happy Hour:
- Time Range Day By Day:
- Happy Hour Start: [text input] Happy Hour End: [text input]
- Monday Happy Hour Start: [text input] Monday Happy Hour End: [text input]
- Tuesday Happy Hour Start: [text input] Tuesday Happy Hour End: [text input]
- Wednesday Happy Hour Start: [text input] Wednesday Happy Hour End: [text input]
- Thursday Happy Hour Start: [text input] Thursday Happy Hour End: [text input]
- Friday Happy Hour Start: [text input] Friday Happy Hour End: [text input]
- Saturday Happy Hour Start: [text input] Saturday Happy Hour End: [text input]
- Sunday Happy Hour Start: [text input] Sunday Happy Hour End: [text input]
- Happy Hour Light Level On: [text input] (0-99)
- Happy Hour Light Level Off: [text input] (0-99)
- Happy Hour Light effect: [dropdown menu]

Buttons for 'OK' and 'Cancel' are located at the bottom right of the window.

From this form we can configure the following:

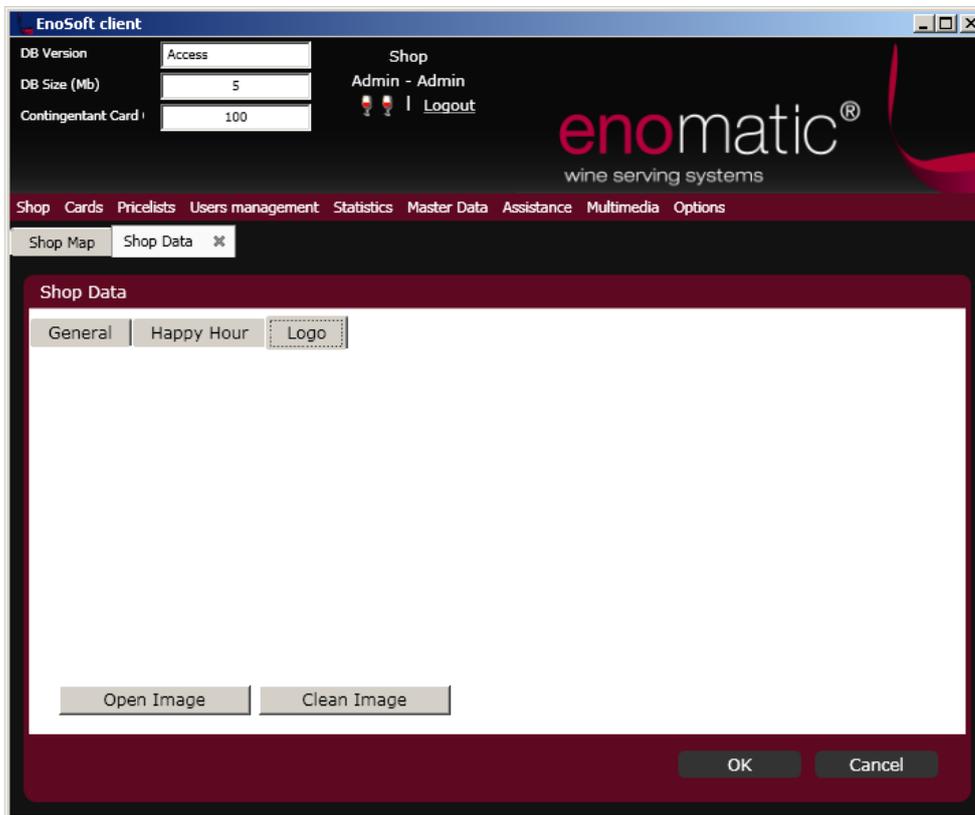
Impostazione	Descrizione
Enabled Happy Hour	Enable/Disable the Happy Hour
Time Range Day By Day	Enable the possibility to specify HappyHour time day by day.
Happy Hour Start	Start time for Happy Hour
Happy Hour Stop	Stop time for Happy Hour
Monday Happy Hour Start	Start time for Happy Hour on Monday (if enabled "Time Range Day By Day")
Monday Happy Hour Stop	Stop time for Happy Hour on Monday (if enabled "Time Range Day By Day")
Tuesday Happy Hour Start	Start time for Happy Hour on Tuesday (if enabled "Time Range Day By Day")
Tuesday Happy Hour Stop	Stop time for Happy Hour on Tuesday (if enabled "Time Range Day By Day")

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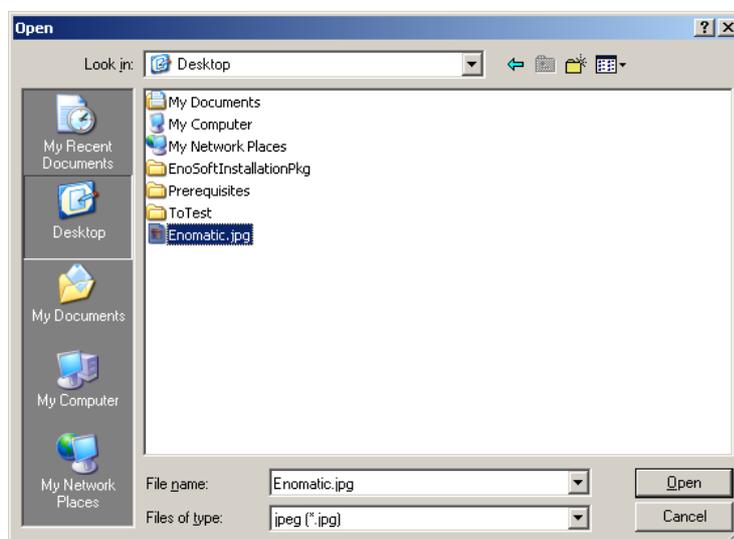
Wednesday Happy Hour Start	Start time for Happy Hour on Wednesday (if enabled "Time Range Day By Day")
Wednesday Happy Hour Stop	Stop time for Happy Hour on Wednesday (if enabled "Time Range Day By Day")
Thursday Happy Hour Start	Start time for Happy Hour on Thursday (if enabled "Time Range Day By Day")
Thursday Happy Hour Stop	Stop time for Happy Hour on Thursday (if enabled "Time Range Day By Day")
Friday Happy Hour Start	Start time for Happy Hour on Friday (if enabled "Time Range Day By Day")
Friday Happy Hour Stop	Stop time for Happy Hour on Friday (if enabled "Time Range Day By Day")
Saturday Happy Hour Start	Start time for Happy Hour on Saturday (if enabled "Time Range Day By Day")
Saturday Happy Hour Stop	Stop time for Happy Hour on Saturday (if enabled "Time Range Day By Day")
Sunday Happy Hour Start	Start time for Happy Hour on Sunday (if enabled "Time Range Day By Day")
Sunday Happy Hour Stop	Stop time for Happy Hour on Sunday (if enabled "Time Range Day By Day")
Happy Hour Light Level On	Indicate the light level (ON) for effects in Happy Hour when is not active "UseBuiltInLightsEffects"
Happy Hour Light Level Off	Indicate the light level (OFF) for effects in Happy Hour when is not active "UseBuiltInLightsEffects"
Happy Hour Light Effect	Happy Hour Lights effect

Logo

Is possible to add a picture (a logo) that will be shown on statistics reporting.

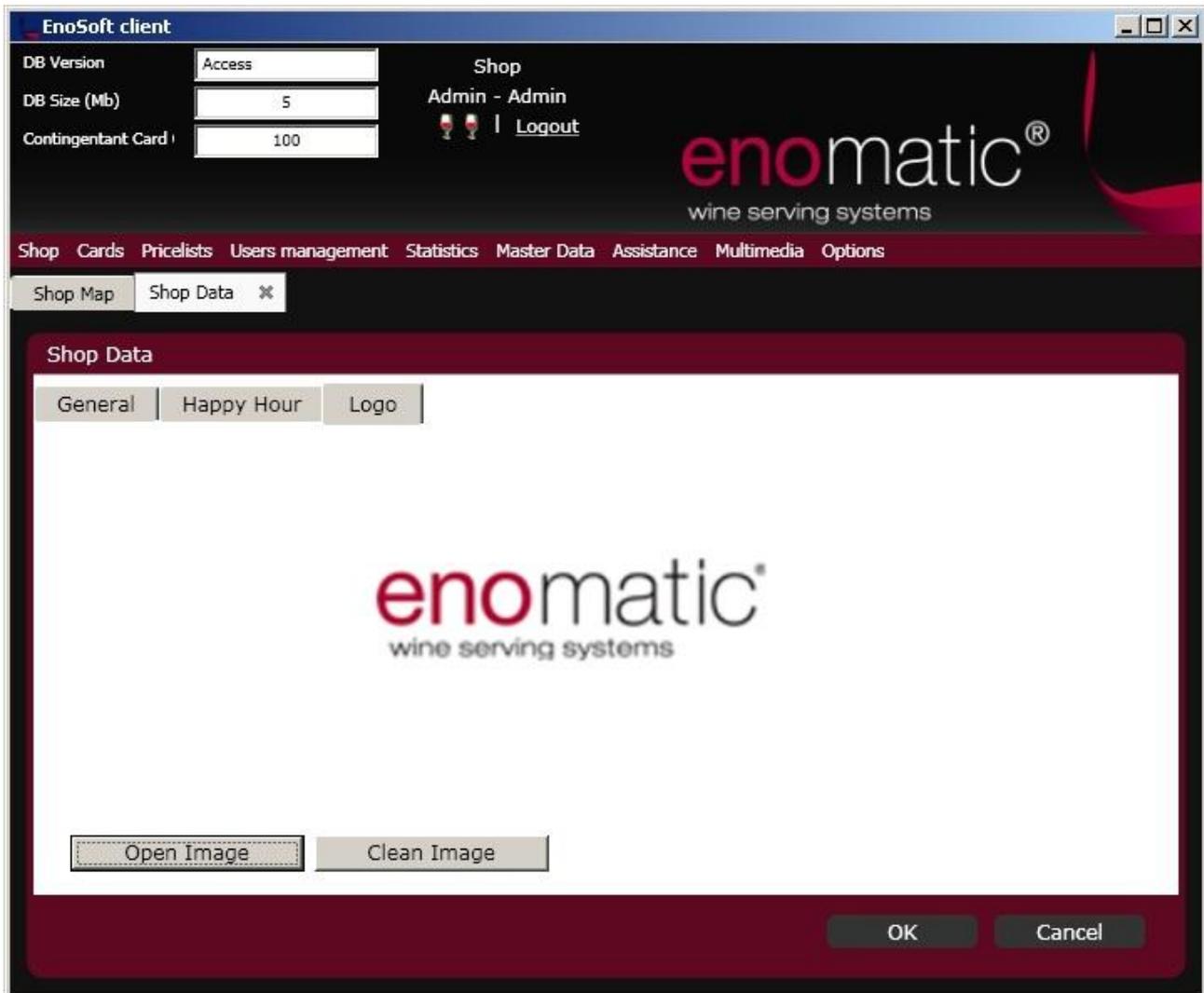


To add an image simply click on Open Image and select it from your file system.



Click on *Open* to confirm.

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The picture will be shown on this tab.

To remove the logo simply click on "Clean Image".

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System Settings

Warning: All the information contained in this form are important for the Software functioning.

Please do not make any changes unless explicitly indication by **enomatic** staff.

Following a list with a brief description:

Name	Description
NumberOfDecimalsInPrices	Number of Decimals number in Prices
ShopName	Shop Name
IsCredit	Use credits instead of currencies
OnceLimitation	Enable Daily Wine limitations
OnceLimitationDefault	Volume of the Daily limit
TemperatureUnitOfMeasure	Measurement unit for temperature
NotifySameWineBottleChange	Enable "SameWine" on bottle change
NitrogenGeneratorPresence	Reduce sensibility of pressure alarm. Enable it in case of presence of a nitrogen generator
GlobalNumberOfButtons	Number of buttons on dispensers
UseMadOnRFIDCards	Use Mifare Application Directory on RFID cards
OnlyFullDoses	Enable "OnlyFullDoses" functioning
CreateWineDefaultOffer	Enable the creation of the default offer when a new wine is created
UseNewManagementCards	Enable the new movable form for Card Management
AnonymousUserPassword	Default user password for EnoApp anonymous users
LightDefaultLevel	Default light level
LightEffect	Light effect
LightLevelOn	Light level (ON) when UseBuiltInLightEffects=False
LightLevelOff	Light level (OFF) when UseBuiltInLightEffects=False
UseBuiltInLightEffects	Enable Light effects managed by dispenser firmware
HappyHourLightDefaultLevel	Default light level in Happy Hour
HappyHourLightEffect	Light effect in Happy Hour
HappyHourLightLevelOn	Light level (ON) when UseBuiltInLightEffects=False in Happy Hour
HappyHourLightLevelOff	Light level (OFF) when UseBuiltInLightEffects=False in Happy Hour
HappyHourTimeRangeDayByDay	Enable DayByDay Happy Hour
HappyHourSunTimeStart	Sunday start time for Happy Hour
HappyHourSunTimeEnd	Sunday stop time for Happy Hour

HappyHourMonTimeStart	Monday start time for Happy Hour
HappyHourMonTimeEnd	Monday stop time for Happy Hour
HappyHourTueTimeStart	Tuesday start time for Happy Hour
HappyHourTueTimeEnd	Tuesday stop time for Happy Hour
HappyHourWedTimeStart	Wednesday start time for Happy Hour
HappyHourWedTimeEnd	Wednesday stop time for Happy Hour
HappyHourThuTimeStart	Thursday start time for Happy Hour
HappyHourThuTimeEnd	Thursday stop time for Happy Hour
HappyHourFriTimeStart	Friday start time for Happy Hour
HappyHourFriTimeEnd	Friday stop time for Happy Hour
HappyHourSatTimeStart	Saturday start time for Happy Hour
HappyHourSatTimeEnd	Saturday stop time for Happy Hour
EnableHappyHour	Enable Happy Hour
HappyHourBeginTime	Start time for Happy Hour
HappyHourEndTime	Stop time for Happy Hour
PlantTimeOn	Shop opening time
PlantTimeOff	Shop closure time
TestCentilitres	Default volume (in ml) for the smallest dose
HalfGlassCentilitres	Default volume (in ml) for the medium dose
FullGlassCentilitres	Default volume (in ml) for the bigger dose
Currency	Currency
CardExpirationDays	Number of validity days from card creation or from last charge
CardNumericKeypadAdd1	Numeric keypad 1 on Cards management
CardNumericKeypadAdd2	Numeric keypad 2 on Cards management
CardNumericKeypadAdd3	Numeric keypad 3 on Cards management
CardNumericKeypadAdd4	Numeric keypad 4 on Cards management
CardEnableRefund	Enable refund on Anonymous and Fidelity
CardEnableDailyAvailability	Enable daily availability of cards
CardAnonymousUserCaution	Caution amount for Anonymous cards
CardFidelityCaution	Caution amount for Fidelity cards
CardFidelityPreloadedAmount	Preloaded amount on Fidelity cards
CardVipPreloadedAmount	Maximum amount for VIP cards
RestaurantExpiryHour	Expiration time for Restaurant cards
CleanAnyLogOlderThanDays	Delete logs older than N days.
AutoLogoutAfterMinutes	Imposta il logout automatico dopo N minuti
EnableLogHappeningLevelMessages	Enable events logging
EnableLogWarningLevelMessages	Enable warning logging
EnoAssistanceViaUlysses	Abilita l'assistenza via Ulisse
EnoAssistanceUlyssesAddress	Ulysses address
EnoCentralAddress	EnoCentral address

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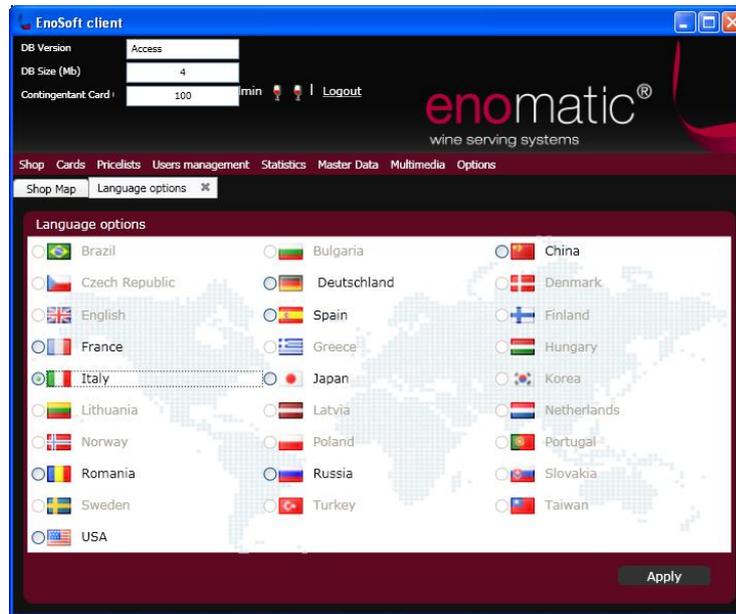
EnablePopWinesCurrentOffer	On multistore enable pricelist syncing on the shop
SkipFingerCardCreation	If Fingerprint disable the creation of physical cards
UseStatisticsTable	Enable use of EnoStatistics table on Statistics
StatisticsComputationExecutionTime	Update time for Statistics
AutoRefreshLastDaysOnStatistics	Number of days to include on statistics
UseCardsSideMenu	On the old CardManagement move buttons on the left
EnoAppHomeTitle	EnoApp Title
EnoAppHomeLongDescription	EnoApp Description
EnoAppHomeLogoKind	Logo extension for EnoApp
EnoAppHomeShopPresentationKind	Presentation image extension for EnoApp
EnoAppPath	Path of EnoApp
TastingBottleSalePricePercentageIncrease	% use for the computation of pricelists based on bottle sale price
HappyHourPricesPercentageDecrease	% decurted from the Happy Hour pricelist based on prices calculated
NumberOfDecimalsInPricesCalculation	Number or decimal number for pricelist computation
Mail_Server	SMTP server address
Mail_User	SMTP username
Mail_Password	SMTP user password
Mail_Port	SMTP port
Mail_UseSSL	Enable SMTP use SSL
Mail_SenderAddress	Sender email address
Mail_SenderName	Sender name
MailBottleVolumeReceivers	Recipients addressed for email alert on volumes under reserve
MailBottleVolumeSubject	Subject for email alert on volumes under reserve
MailBottleVolumeMessage	Email message for email alert on volumes under reserve This message can be personalized. You can combine text strings with one or more of the following: [wine] [tap] [dispenser] [volume] For ex: The “[wine]” on position [tap] of dispenser “[dispenser]” has [volume] ml left. Please replace the bottle!

Language Options

The default language on **EnoSoft** is English.

You can change the language from *Options* menu then select “*Language Options*”.

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Select the language you prefer then click on *Apply*.

Following available languages:

- **French**
- **Italian**
- **Romanian**
- **English**
- **German**
- **Spanish**
- **Japanese**
- **Russian**
- **Chinese**



Close and open the client.

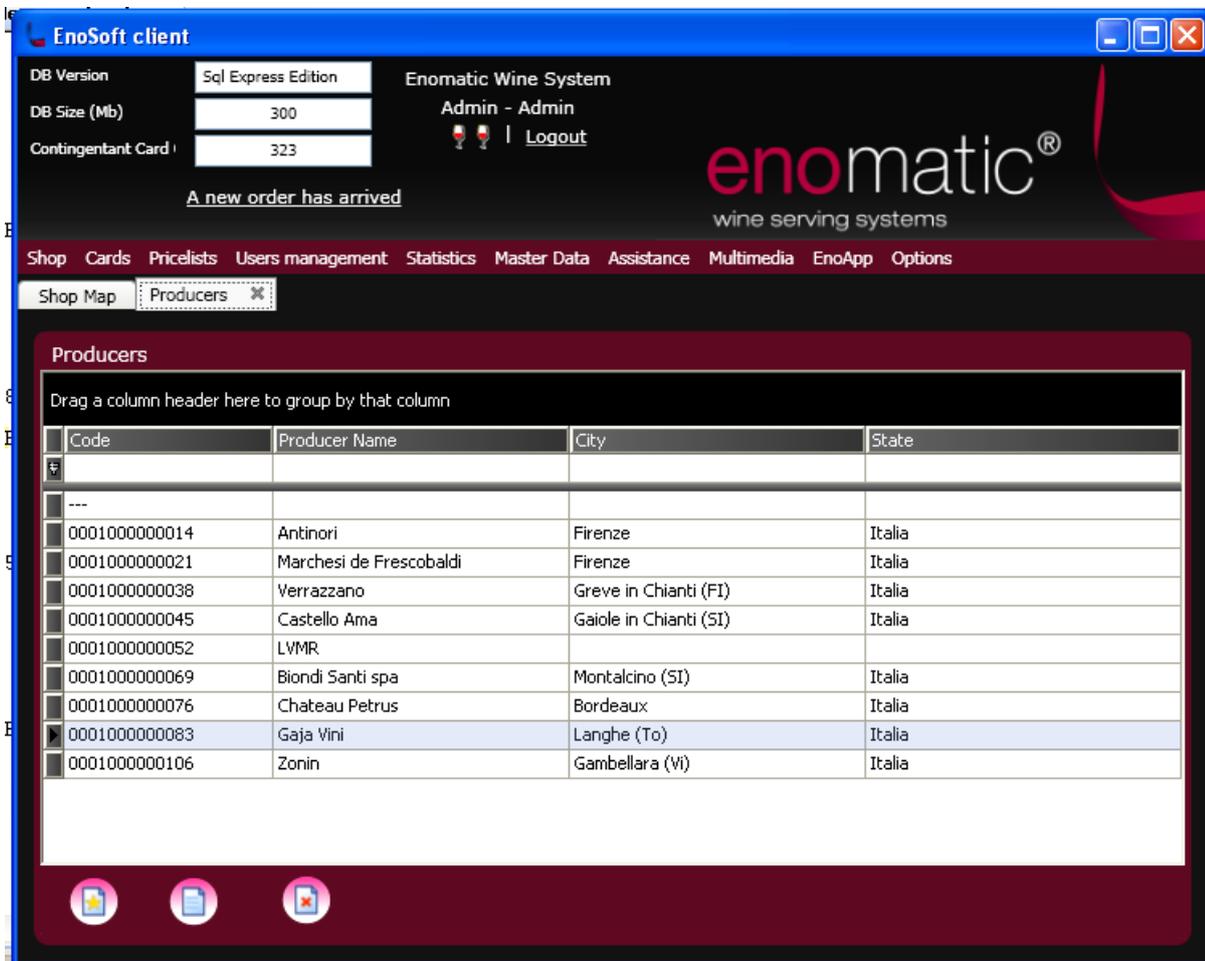
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Master Data



Producers



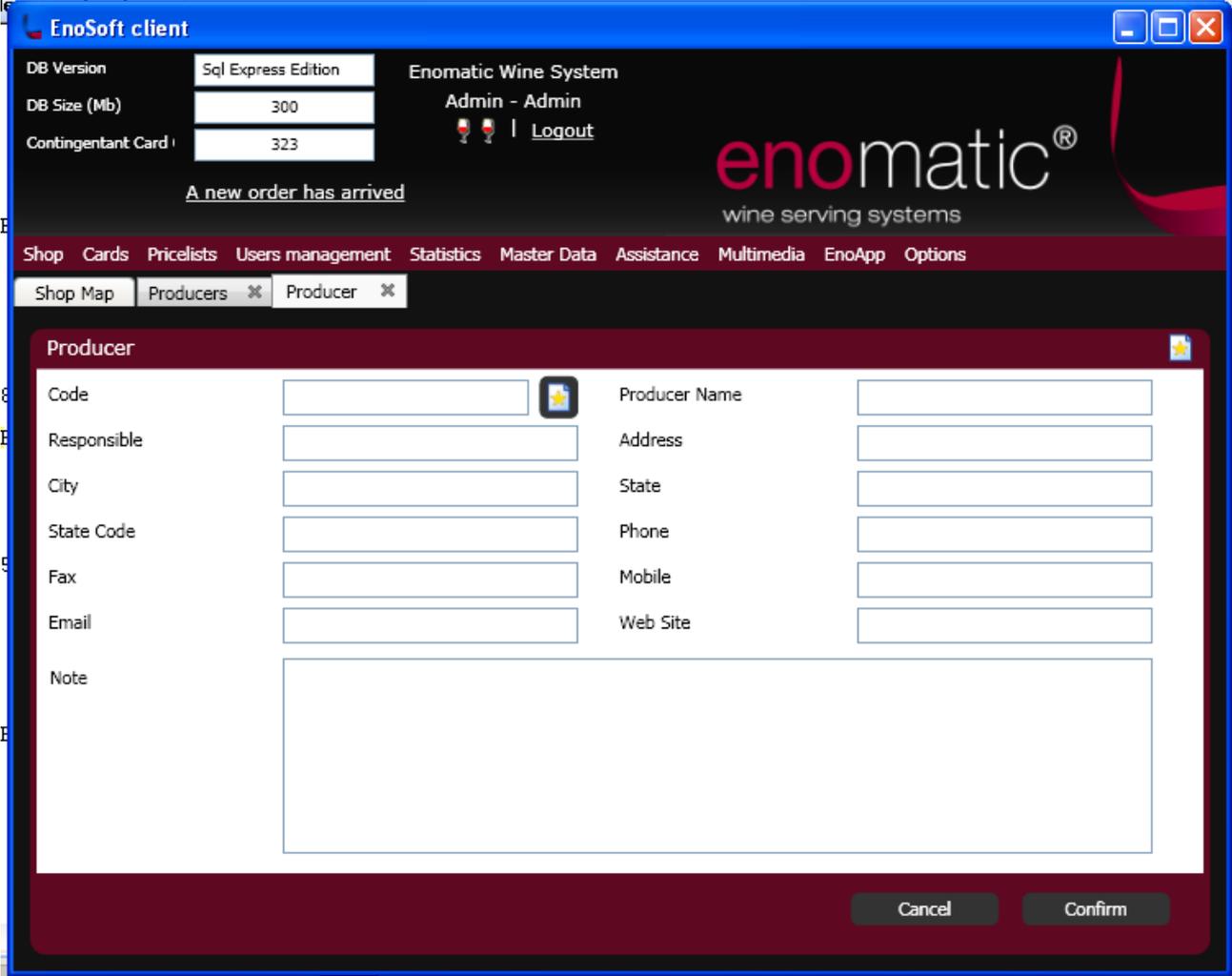
From this section is possible to manage Producers data.

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New Producer

To create a new producer you can click on  (New) or right-click on the list the select New from the contextual menu, the following form will be shown:



The screenshot shows the 'EnoSoft client' window for the 'Enomatic Wine System'. The interface includes a top navigation bar with options like 'Shop', 'Cards', 'Pricelists', 'Users management', 'Statistics', 'Master Data', 'Assistance', 'Multimedia', 'EnoApp', and 'Options'. Below this is a sub-menu with 'Shop Map', 'Producers', and 'Producer'. The main area displays a 'Producer' form with the following fields:

Code	<input type="text"/>		Producer Name	<input type="text"/>
Responsible	<input type="text"/>		Address	<input type="text"/>
City	<input type="text"/>		State	<input type="text"/>
State Code	<input type="text"/>		Phone	<input type="text"/>
Fax	<input type="text"/>		Mobile	<input type="text"/>
Email	<input type="text"/>		Web Site	<input type="text"/>
Note	<input type="text"/>			

At the bottom of the form are 'Cancel' and 'Confirm' buttons.

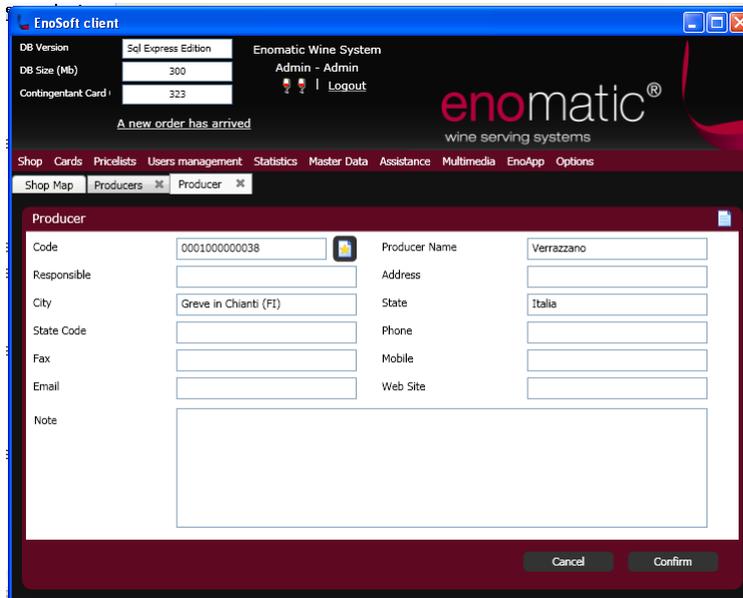
By clicking on button  (New Barcode) the software will create a new unique code for the new producer.

Mandatory fields are: Code and Producer Name. Others fields are optional.

Once done with filling information you'll have to click on confirm to save data.

Edit Producer

To edit data related to a producer you can double click on the grid-list or select the row you want to edit then click on button  (Edit) or again right-clicking on the row then click on "Edit".



Make your changes then click on Confirm to save data.

Delete Producer

To delete a producer you can select it from the list then click on button  (Delete) or right-click on the row you want to delete then select Delete from the contextual menu.

System will ask for confirmation:



If the producer selected is not in use on some wine it will be deleted, otherwise you'll have this message:



Suppliers

The screenshot shows the Enomatic Wine System software interface. At the top, it displays system information: DB Version (Sql Express Edition), DB Size (300 Mb), and Contingent Card (323). The user is logged in as Admin - Admin. A notification states "A new order has arrived". The main menu includes Shop, Cards, Pricelists, Users management, Statistics, Master Data, Assistance, Multimedia, EnoApp, and Options. The current view is "Suppliers", which contains a table with the following data:

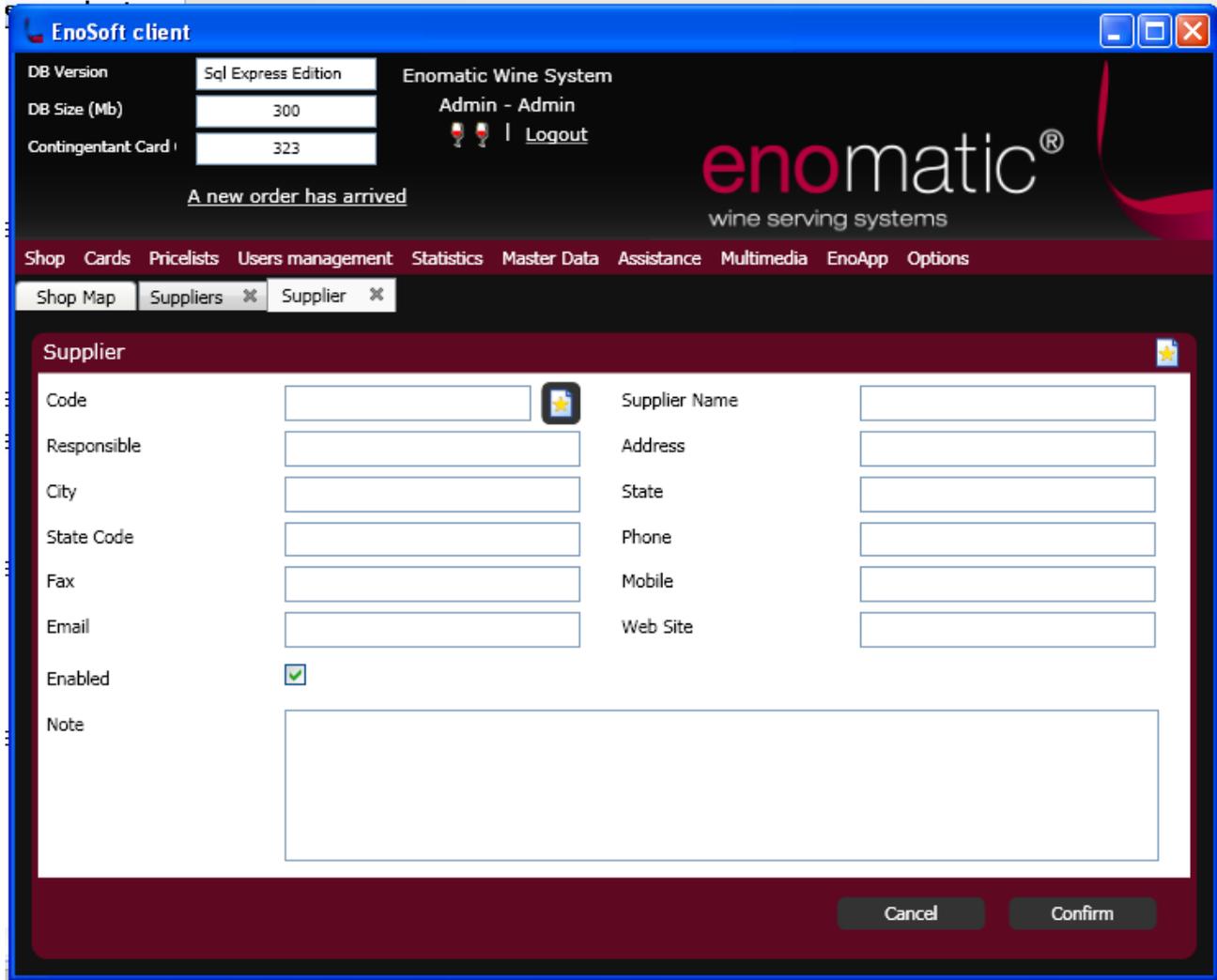
Code	Supplier Name	City	State

0001000000014	Wine Supplier	Firenze	Italia

From this section is possible to manage Suppliers data.

New Supplier

To create a new supplier you can click on  (New) or right-click on the list the select New from the contextual menu, the following form will be shown:



By clicking on button  (New Barcode) the software will create a new unique code for the new supplier.

Mandatory fields are: Code and supplier Name. Others fields are optional.

Once done with filling information you'll have to click on confirm to save data.

Edit Supplier

To edit data related to a supplier you can double click on the grid-list or select the row you want to edit then click on button  (Edit) or again right-clicking on the row then click on "Edit".

Make your changes then click on Confirm to save data.

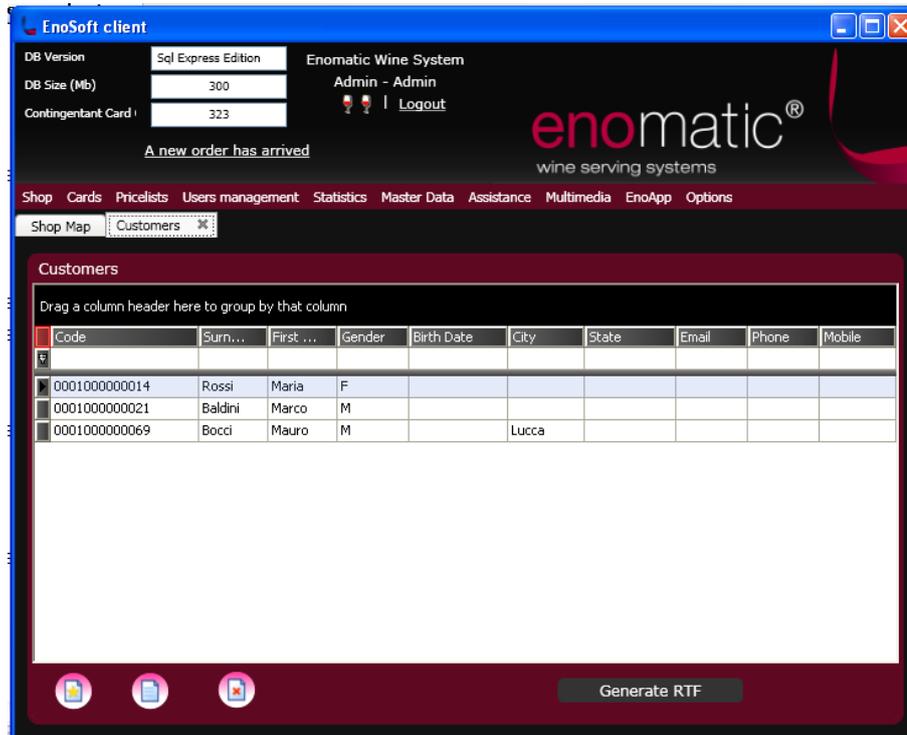
Delete Supplier

To delete a supplier you can select it from the list then click on button  (Delete) or right-click on the row you want to delete then select Delete from the contextual menu.

System will ask for confirmation:

If the supplier selected is not in use on some wine it will be deleted, otherwise you'll have this message:

Customers

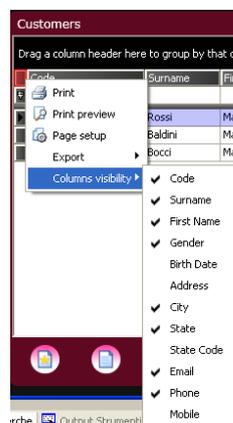


From this section is possible to manage Customers data.

Columns Visibility

By clicking on the red square (on the left of columns header) a contextual menu will be shown. Here you can find "Columns Visibility" to select or hide fields.

Columns can also be arranged simply by dragging it in position you prefer.



By clicking on columns header data will be sorted.

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Export Customer's list

It's possible to export Customer's list in different ways:

By clicking on button "Generate RTF" an RTF document will be created that contains the list of all the customers with relative data.

By clicking on the red square (on the left of Columns header) a context menu will be shown. From here you can choose "Export" that permits to export in different file formats: PDF, RTF, TXT and XLS.

File exported will have the same layout, filters and sorting of the list-grid.

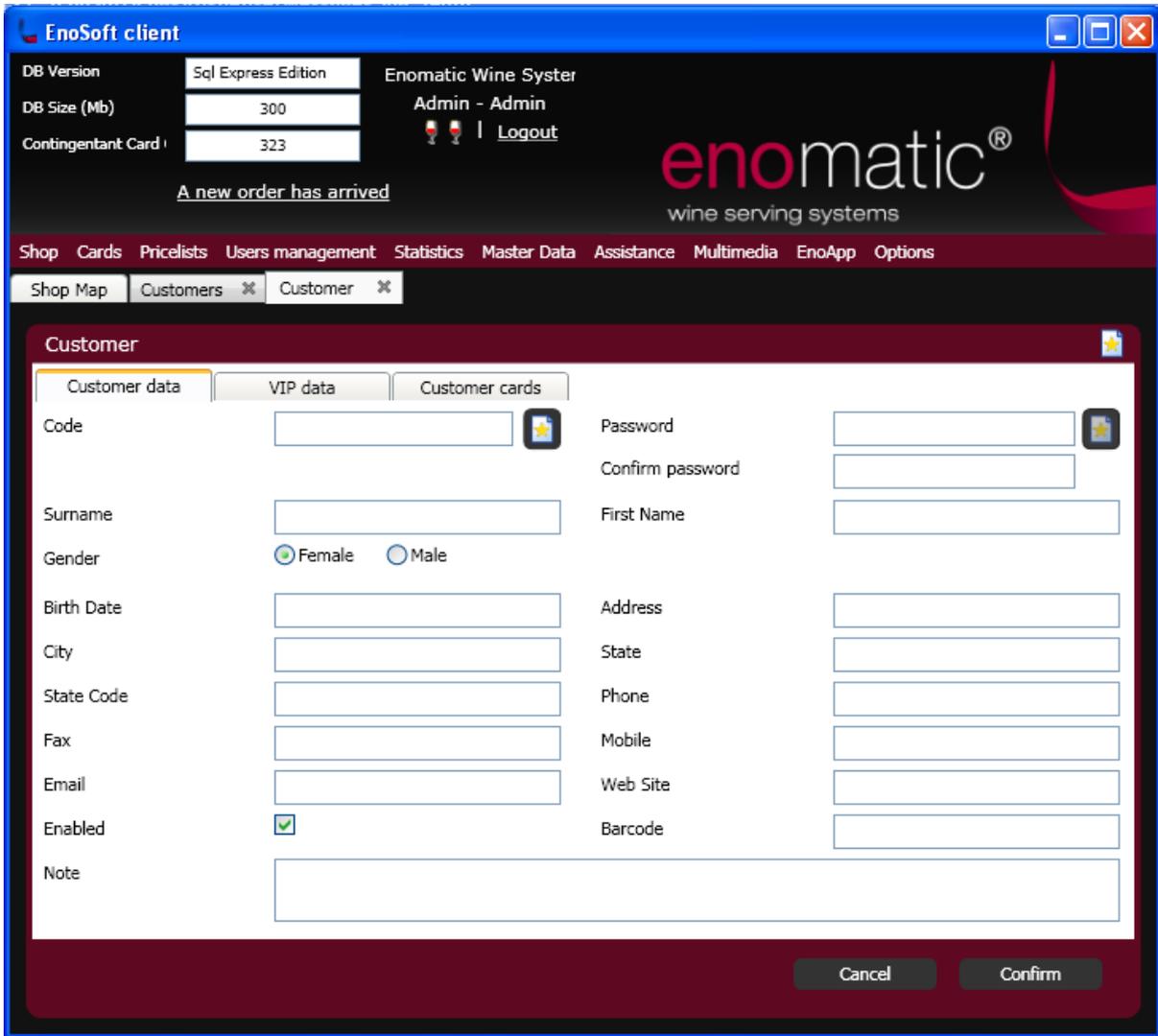


Print Preview and Print

By clicking on the red square (on the left of columns header) a context menu will be shown from where you can select Print, Print preview and Page Setup of Customer's list.

New Customer

To create a new customer you can click on  (New) or right-click on the list the select New from the contextual menu, the following form will be shown:



The screenshot shows the 'EnoSoft client' window for the 'Enomatic Wine System'. The interface includes a top status bar with system information (DB Version: Sql Express Edition, DB Size: 300 Mb, Contingent Card: 323) and user details (Admin - Admin, Logout). A notification banner states 'A new order has arrived'. The main menu contains various options like Shop, Cards, Pricelists, Users management, Statistics, Master Data, Assistance, Multimedia, EnoApp, and Options. The 'Customers' tab is selected, displaying a 'Customer' form. This form has three tabs: 'Customer data', 'VIP data', and 'Customer cards'. The 'Customer data' tab is active, showing fields for Code, Surname, Gender (Female/Male), Birth Date, City, State Code, Fax, Email, Enabled (checked), Note, Password, Confirm password, First Name, Address, State, Phone, Mobile, Web Site, and Barcode. 'Cancel' and 'Confirm' buttons are located at the bottom of the form.

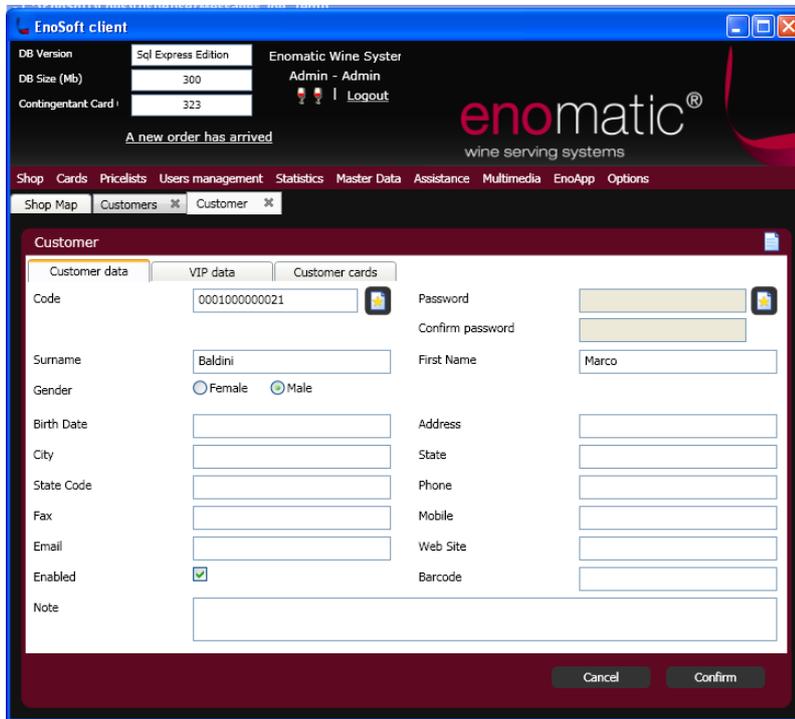
By clicking on button  (New Barcode) the software will create a new unique code for the new customer.

Mandatory fields are: Code and Surname. Others fields are optional.

Once done with filling information you'll have to click on confirm to save data.

Edit Customer

To edit data related to a customer you can double click on the grid-list or select the row you want to edit then click on button  (Edit) or again right-clicking on the row then click on "Edit".



Make your changes then click on Confirm to save data.

Delete Customer

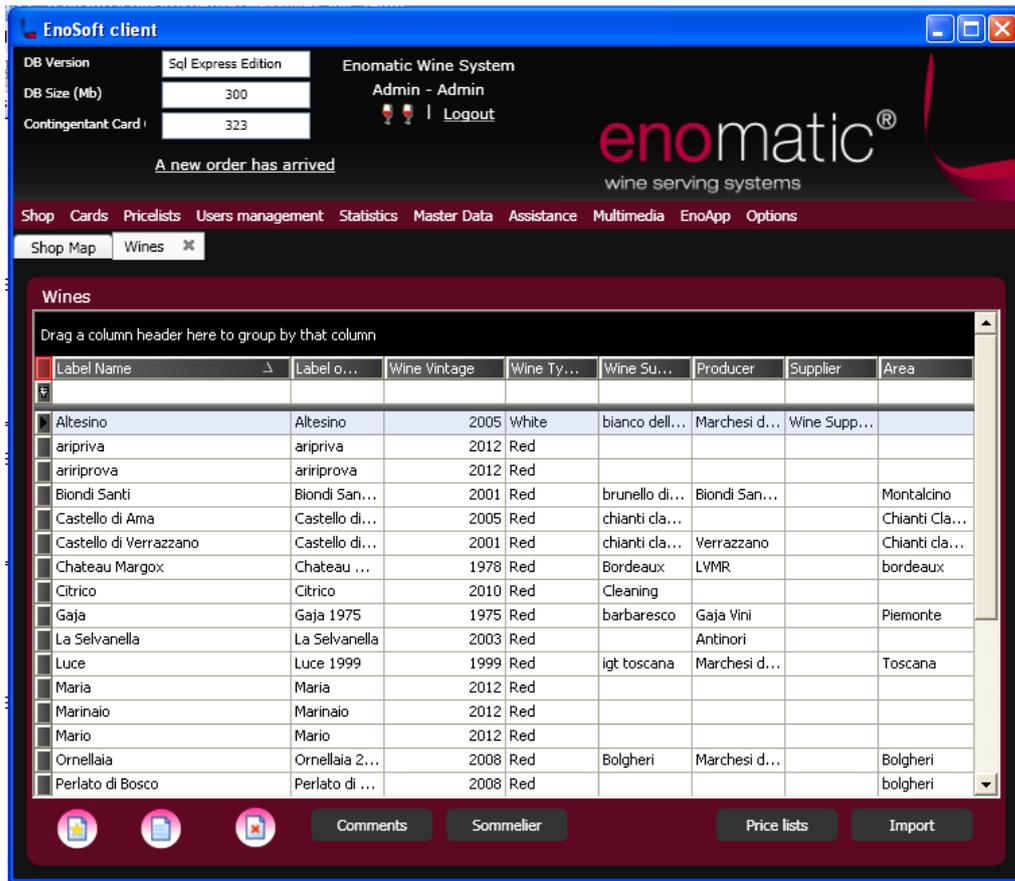
To delete a supplier you can select it from the list then click on button  (Delete) or right-click on the row you want to delete then select Delete from the contextual menu.

System will ask for confirmation:



If the customer have any card assigned will be deleted otherwise it will not be deleted.

Wines



From here you can manage wines list.

Wine Import

It's possible to import wines by using the Microsoft Access Database named winelist.mdb. First you have to insert data inside that database then from the import button you can select which one you want to import.

Price Lists

Whit the button Price lists you can now easily open the Pricelists management.

Comments

By clicking on Comments you will be able to manage comments on the wine selected

Customer Wine Comments

Drag a column header here to group by that column

Comment...	Label Name	Customer nick...	Customer name	Customer comment
06/07/2012	Ornellaia	andrea		mi piace un sacco
12/05/2012	Ornellaia	Mauro Bocci	Mauro Bocci	ottimo

As moderator you can choose to delete or edit comments or even create new ones.

Sommelier

By clicking on button Sommelier you can manage votes that customers gave to the wine selected.

Customer Wine Sommeliers

Drag a column header here to group by that column

Vote date	Label Name	Card ID	Vote
22/06/2012	Ornellaia	59	3,0
28/06/2012	Ornellaia	12	1,0

As moderator you can delete or edit votes and you can create new ones.

New Wine



To create a new wine you can click on  (New) or right-click on the list the select New from the contextual menu, the following form will be shown:

By clicking on button  (New Barcode) the software will create a new unique code for the new wine.

Mandatory fields are: Label Name, Wine Vintage, Wine Typology, Barcode, Label on Dispenser, Purchase Price and Bottle Sale Price. Others fields are optional.

On tab Note you can add a description and a note.

On tab Multimedia you can add image for Flûte dispensers.

On tab Tasting Info you can add information regarding food pairing, tasting information and notes that will be shown on enoApp. You can import from decanter DB some information by selecting it from the following data-grid.

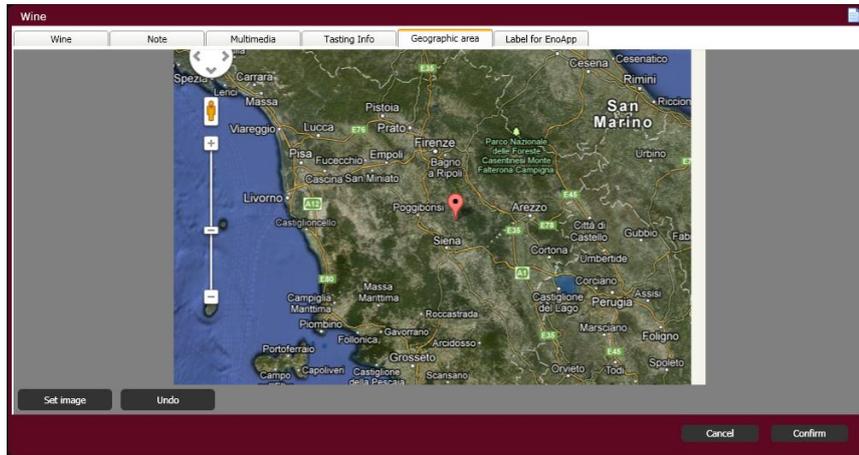
Decanter wine code

The screenshot shows the EnoSoft client interface. At the top, there's a status bar with 'DB Version: Sql Express Edition', 'DB Size (Mb): 300', and 'Contingentant Card: 323'. The main header includes 'Enomatic Wine System', 'Admin - Admin', and 'Logout'. A notification says 'A new order has arrived'. Below the header is a navigation menu with 'Shop', 'Cards', 'Pricelists', 'Users management', 'Statistics', 'Master Data', 'Assistance', 'Multimedia', 'EnoApp', and 'Options'. The 'Wines' tab is active, and a 'Find Wine Decanter' dialog box is open. The dialog has a search bar and a table with columns: Win..., Pro..., Full..., Reg..., Vint..., Cou..., Medal, Tas..., Win..., Win..., Prin..., Sec..., Tert..., Bott..., Alco..., Cha..., and Oaking. The table contains 20 rows of wine data with various attributes like 'WINE...', 'Brennan', 'Pinot ...', 'Centr...', '2008', 'New Z...', 'Bronze', 'Lively, ...', 'Red', 'Still', 'Pinot ...', '75cl', '0.141...', and 'oaked'. At the bottom of the dialog are 'Cancel' and 'Confirm' buttons.

Wine	Win...	Pro...	Full ...	Reg...	Vint...	Cou...	Medal	Tas...	Win...	Win...	Prin...	Sec...	Tert...	Bott...	Alco...	Cha...	Oaking
Tasting	WINE...	Brennan	Pinot ...	Centr...	2008	New Z...	Bronze	Lively, ...	Red	Still	Pinot ...			75cl	0.141...		oaked
	WINE...	Delair...	Sauvig...	Weste...	2010	South ...	Bronze	Full in ...	White	Still	Sauvig...			75cl	0.135...		unoaked
	WINE...	Delair...	Delair...	Coast...	2010	South ...	Bronze	Aspar...	White	Still	Sauvig...	Semillon		75cl	0.13		unoaked
Eye	WINE...	Delair...	Botma...	Stellen...	2008	South ...	Silver	A touc...	Red	Still	Caber...	Merlot	Shiraz	75cl	0.144...		oaked
Nose	WINE...	Journ...	Pastor...	Stellen...	2009	South ...	Bronze	Cream...	Red	Still	Shiraz	Caber...	Merlot	75cl	0.140...		oaked
	WINE...	Anura	Pinota...	Paarl	2008	South ...	Bronze	Cocon...	Red	Still	Pinotage			75cl	0.15		oaked
Mouth	WINE...	Anura	Sauvig...	Darling	2010	South ...	Silver	Lime a...	White	Still	Sauvig...			75cl	0.132...		unoaked
	WINE...	Vino K...	Renski...	Podravje	2009	Slovenia	Bronze	Flinty, ...	White	Still	Riesling			75cl	0.135...		unoaked
Food p...	WINE...	Vino K...	Renski...	Podravje	2009	Slovenia	Comm...		White	Still	Riesling			75cl	0.13		unoaked
	WINE...	Vino K...	Sipon	Podravje	2009	Slovenia	Comm...		White	Still	Sipon			75cl	0.125		unoaked
Decanter	WINE...	Antoin...	La Pré...	Loire	2010	France	Comm...		White	Still	Sauvig...			75cl	0.12		unoaked
	WINE...	Vino K...	Chard...	Podravje	2008	Slovenia	Bronze	Toast...	White	Still	Chard...			75cl	0.13		lightly_o...
	WINE...	Kuplje...	Rizling...	Podravje	2006	Slovenia	Bronze	Quinc...	White	Sparkling	Riesling	Laski ...		75cl	0.135...	Extra...	unoaked
	WINE...	Antoin...	Sauvig...	Loire	2010	France	Bronze	Whiff ...	White	Still	Sauvig...			75cl	0.12		unoaked
	WINE...	Antoin...	Caber...	Loire	2009	France	Comm...		Red	Still	Caber...			75cl	0.12		unoaked
	WINE...	Domai...	Ovilius	Langu...	2009	France	Bronze	Still yo...	Red	Still	Syrah	Grena...		75cl	0.135...		oaked
	WINE...	Tahora	Medeiros	Alente...	2009	Portugal	Bronze	Intens...	Red	Still	Arago...	Syrah	Caber...	75cl	0.15		oaked
	WINE...	Châte...	Cham...	Beauj...	2009	France	Silver	Warm, ...	Red	Still	Gamay			75cl	0.135...		oaked
	WINE...	Châte...	La Cro...	Beauj...	2009	France	Bronze	Nice, ...	Red	Still	Gamay			75cl	0.135...		oaked
	WINE...	Châte...	Beauj...	Beauj...	2009	France	Bronze	Dense...	Red	Still	Gamay			75cl	0.135...		lightly_o...
	WINE...	Châte...	Réserve	Lanqu...	2008	France	Comm...		Red	Still	Grena...	Cariqan	Syrah	75cl	0.144...		oaked

Click on Confirm to add those information to the wine.

On tab Geographical Area you can select from Google maps an image



Once done with filling information you'll have to click on confirm to save data.

The software will ask the following:



If you'll answer No any pricelist will be created.

If you'll answer Yes the following form will be show:

Price list Gigicaia 1987

Purchase Price	Bottle Sale Price	% increase
10	70	70, +
Happy hour % decrease	Tasting bottle sale price	
10	119	

Calculate

Price list description

Gigicaia

Start Date: 13/07/2012 End Date: []

Volume Price list Happy Hour price list

Taste Glass	30	4,8	0
Half Glass	60	9,5	0
Full Glass	90	14,3	0

Cancel Confirm

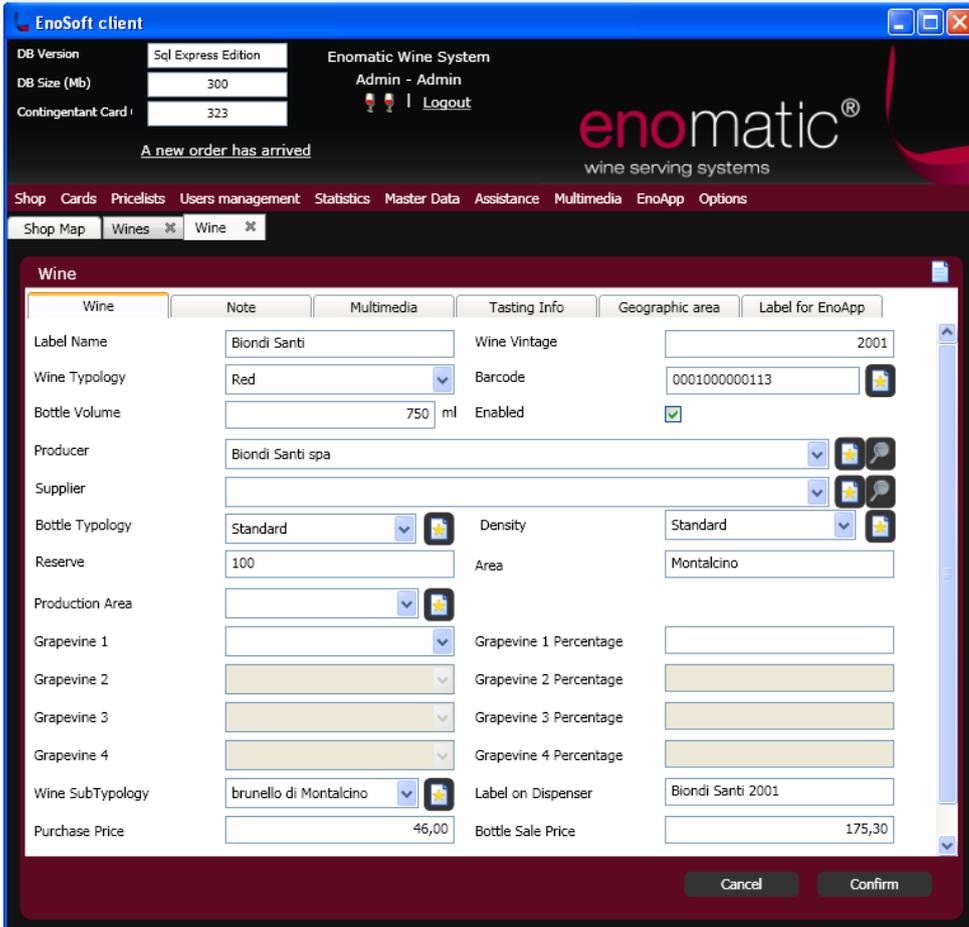
From here you can adjust prices acting on % increase and Happy Hour & decrease pressing calculate the software will adjust prices. You can also edit prices and volumes directly from here and select the pricelist validity.

Once done click on Confirm.

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Edit Wine

To edit data related to a wine you can double click on the grid-list or select the row you want to edit then click on button  (Edit) or again right-clicking on the row then click on "Edit".



The screenshot shows the 'EnoSoft client' window for the 'Enomatic Wine System'. The user is logged in as 'Admin - Admin'. A notification states 'A new order has arrived'. The main menu includes 'Shop', 'Cards', 'Pricelists', 'Users management', 'Statistics', 'Master Data', 'Assistance', 'Multimedia', 'EnoApp', and 'Options'. The 'Wine' form is open, displaying the following data:

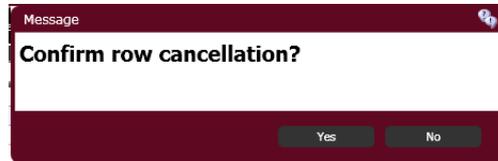
Wine	Note	Multimedia	Tasting Info	Geographic area	Label for EnoApp
Label Name	Biondi Santi		Wine Vintage	2001	
Wine Typology	Red		Barcode	000100000113	
Bottle Volume	750 ml		Enabled	<input checked="" type="checkbox"/>	
Producer	Biondi Santi spa				
Supplier					
Bottle Typology	Standard		Density	Standard	
Reserve	100		Area	Montalcino	
Production Area					
Grapevine 1			Grapevine 1 Percentage		
Grapevine 2			Grapevine 2 Percentage		
Grapevine 3			Grapevine 3 Percentage		
Grapevine 4			Grapevine 4 Percentage		
Wine SubTypology	brunello di Montalcino		Label on Dispenser	Biondi Santi 2001	
Purchase Price	46,00		Bottle Sale Price	175,30	

Buttons: Cancel, Confirm

Make your changes then click on Confirm to save data.

Delete Wine

To delete a supplier you can select it from the list then click on button  (Delete) or right-click on the row you want to delete then select Delete from the contextual menu.

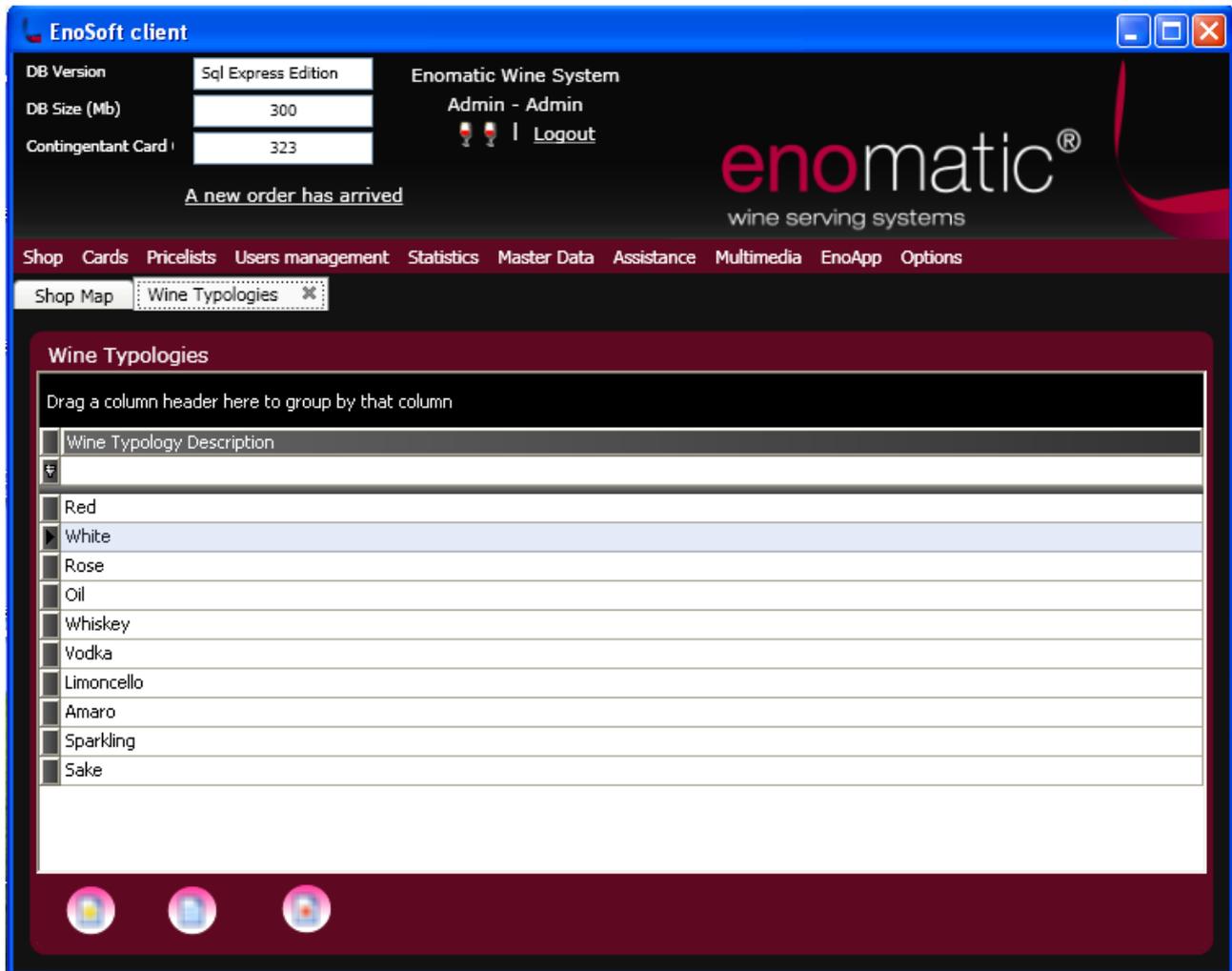


If there's no pricelists related to the wine selected it will be deleted.

You can only delete wine without pricelists. In case there'll be pricelist the following message will be shown.



Wine Typology



From here you can check the wine typologies list.

WARNING: Those settings are not editable.

Wine Sub Typology

EnoSoft client

DB Version: Sql Express Edition | Enomatic Wine System
 DB Size (Mb): 300 | Admin - Admin
 Contingentant Card: 323 | Logout

A new order has arrived

enomatic® wine serving systems

Shop | Cards | Pricelists | Users management | Statistics | Master Data | Assistance | Multimedia | EnoApp | Options

Shop Map | Wine SubTypologies

Wine SubTypologies

Drag a column header here to group by that column

Wine SubTypology Code	Wine SubTypology Description
0001000000014	igt toscana
0001000000021	bianco della toscana
0001000000038	chianti classico
0001000000045	Bordeaux
0001000000052	Bolgheri
0001000000069	brunello di Montalcino
0001000000076	barbaresco
0001000000083	Cleaning
0001000000090	san giovese
0001000000106	sangiovese

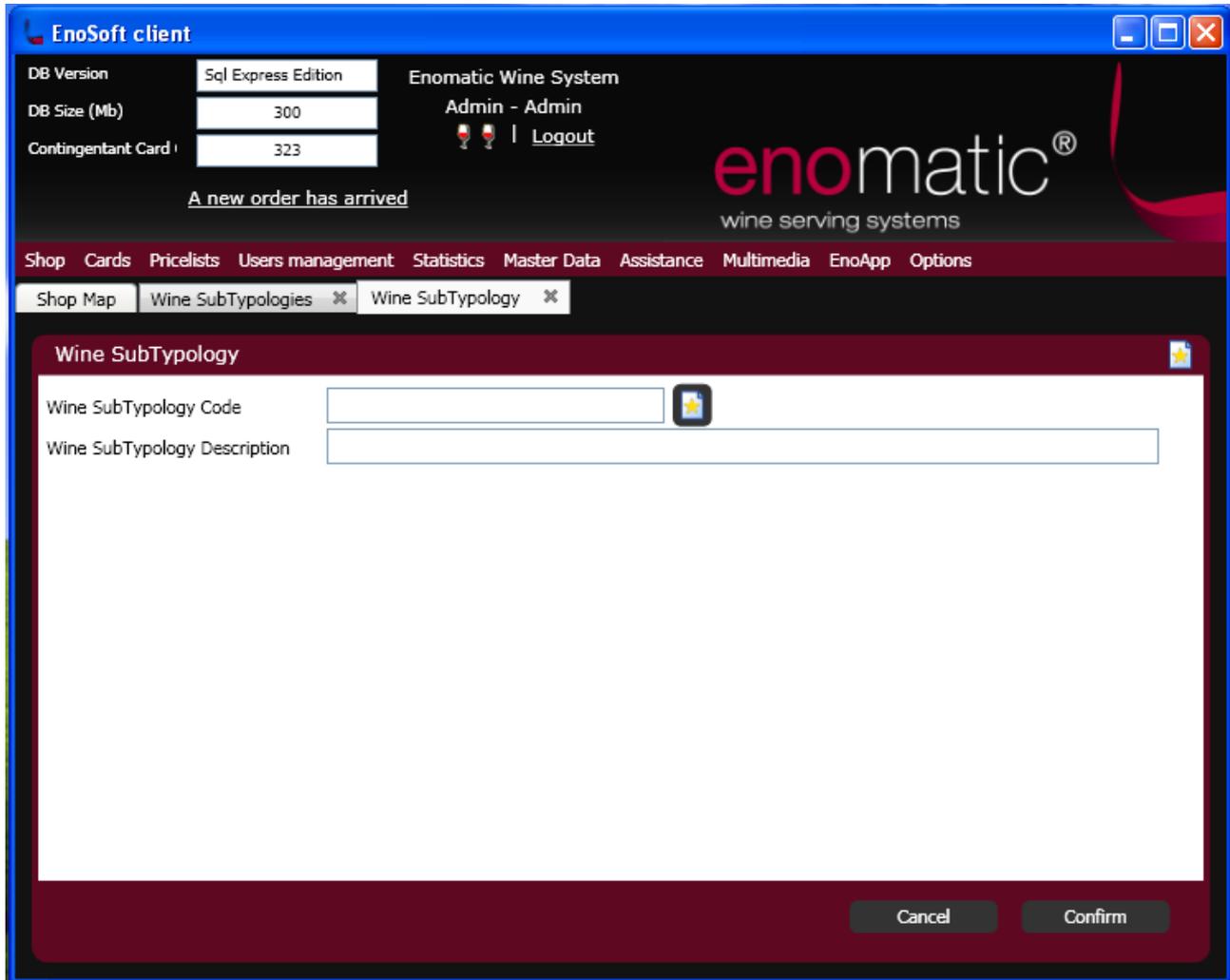
From here you can manage wine sub typologies list.

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New Wine Sub Typology

To create a new wine Sub Typology you can click on  (New) or right-click on the list the select New from the contextual menu, the following form will be shown:



The screenshot shows the Enomatic Wine System interface. At the top, there's a status bar with 'EnoSoft client' and system information: DB Version (Sql Express Edition), DB Size (300 Mb), and Contingent Card (323). The user is logged in as 'Admin - Admin'. A notification says 'A new order has arrived'. The main menu includes 'Shop', 'Cards', 'Pricelists', 'Users management', 'Statistics', 'Master Data', 'Assistance', 'Multimedia', 'EnoApp', and 'Options'. The current view is 'Wine SubTypology', with a sub-tab 'Wine SubTypology'. The form has two input fields: 'Wine SubTypology Code' and 'Wine SubTypology Description'. A 'New Barcode' icon is visible next to the code field. At the bottom, there are 'Cancel' and 'Confirm' buttons.

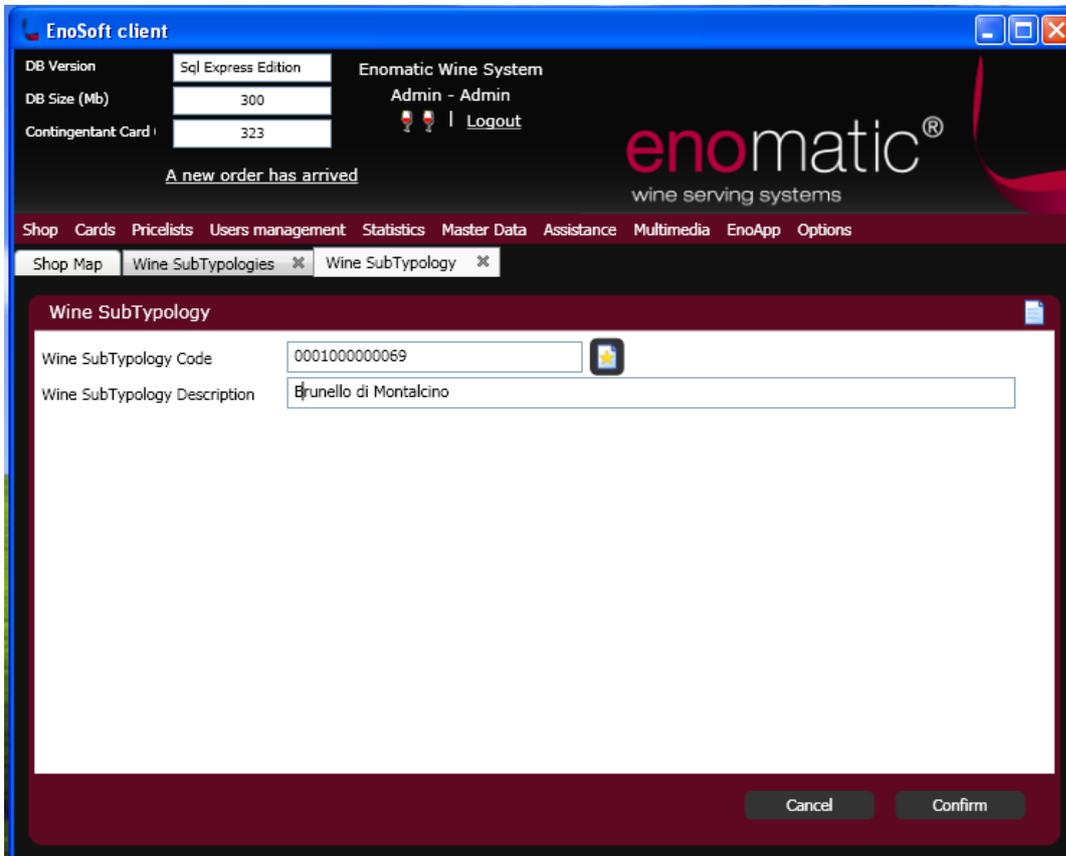
By clicking on button  (New Barcode) the software will create a new unique code for the new customer.

Mandatory fields are: Code and Description.

Once done with filling information you'll have to click on confirm to save data.

Edit Wine Sub Typology

To edit data related to a wine Sub Typology you can double click on the grid-list or select the row you want to edit then click on button  (Edit) or again right-clicking on the row then click on "Edit".

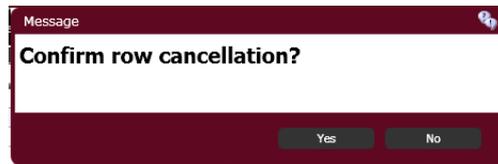


Make your changes then click on Confirm to save data.

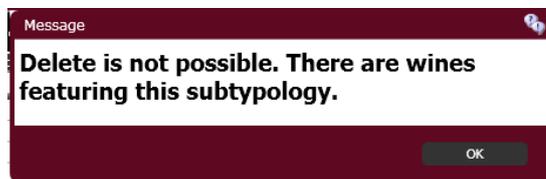
Delete Wine Sub Typology

To delete a Wine Sub Typology you can select it from the list then click on button  (Delete) or right-click on the row you want to delete then select Delete from the contextual menu.

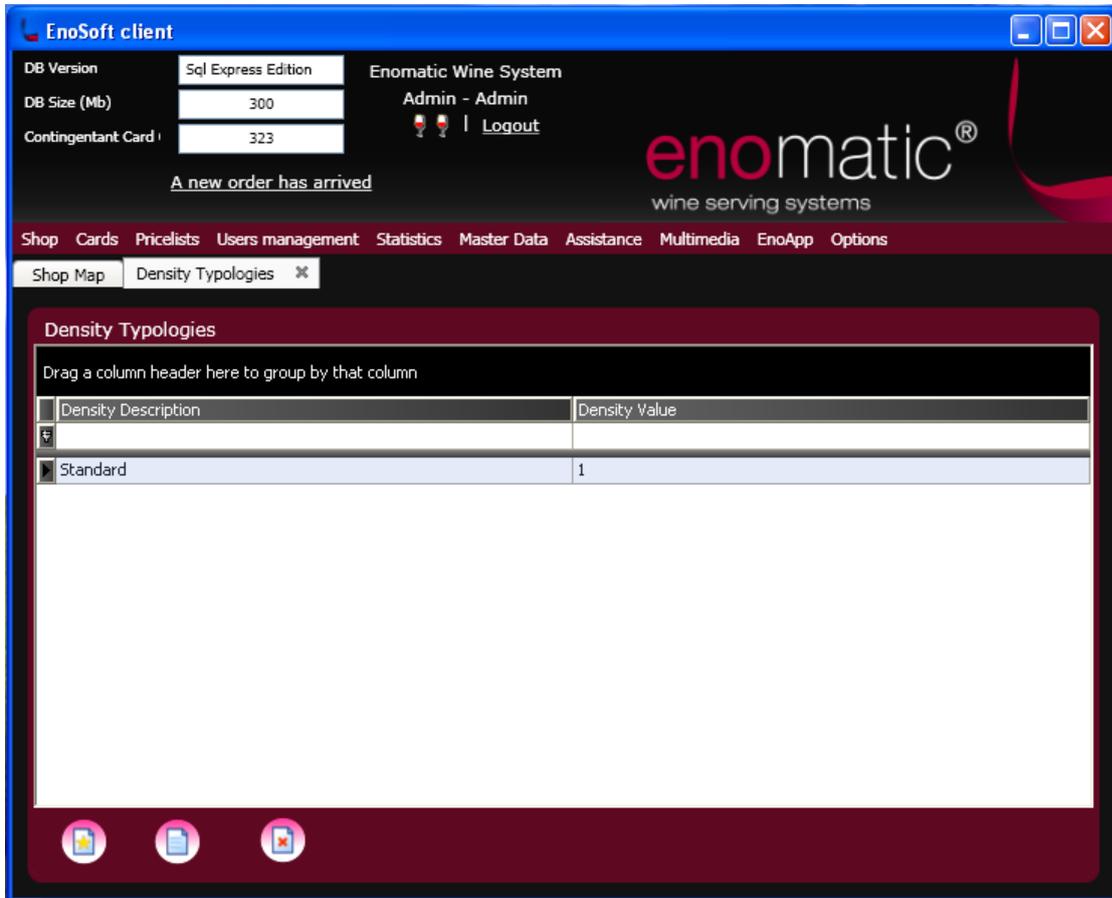
System will ask for confirmation:



If the Wine Sub Typology selected is not in use on some wine it will be deleted, otherwise you'll have this message:



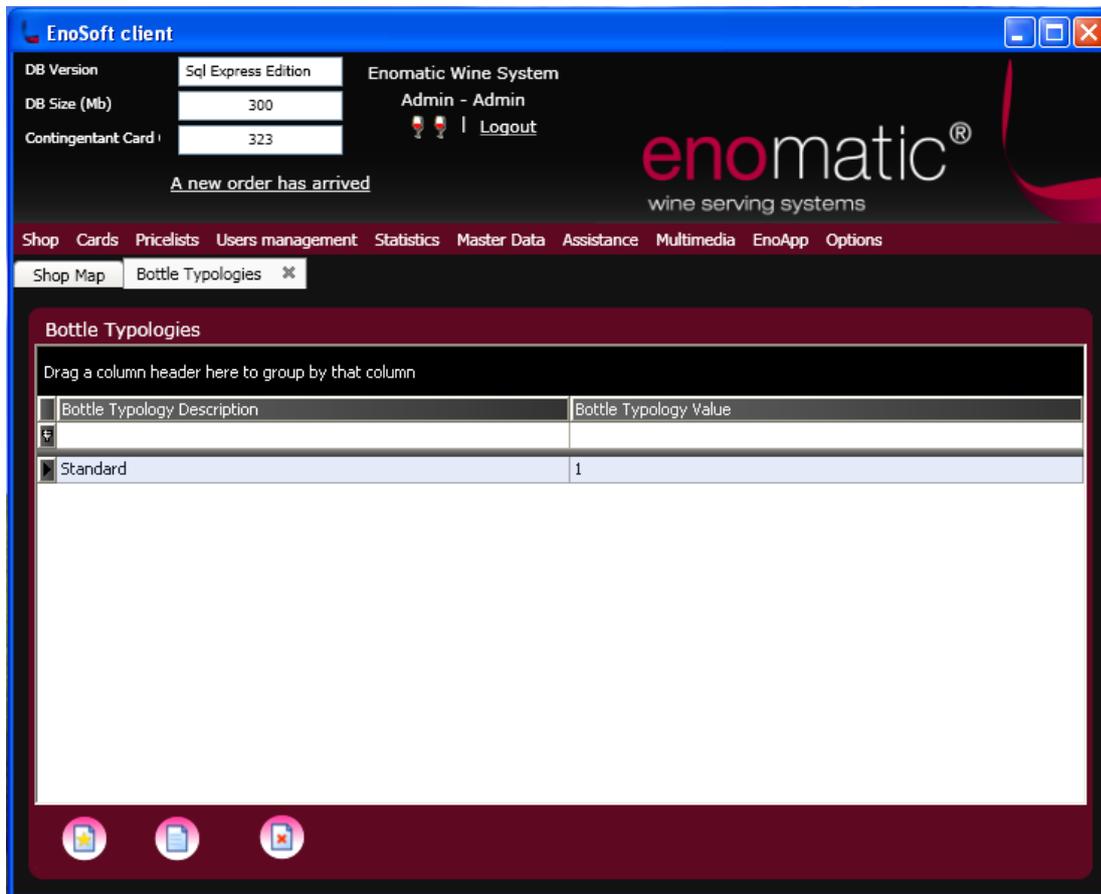
Density Typology



From here you can manage density.

This function will be implemented soon to improve dispensers calibration.

Bottle Typology



From here you can manage bottle typologies.

This function will be implemented soon to improve dispensers calibration.

Wine Decanters

The screenshot shows the 'Enomatic client' window. At the top, it displays 'Enomatic Wine System Admin - Admin' with a 'Logout' button. Below this, there's a navigation menu with options like 'Shop', 'Cards', 'Pricelists', 'Users management', 'Statistics', 'Master Data', 'Assistance', 'Multimedia', 'EnoApp', and 'Options'. The main content area is titled 'Wine Decanters' and contains a table with the following columns: Wine..., Prod..., Full..., Regi..., Vintage, Coun..., Medal, Tasti..., Wine..., Wine..., Princ..., Seco..., Terti..., Bottl..., Alcoh..., Cha..., and Oaking. The table lists various wine entries with their respective details. At the bottom right of the table area, there is an 'Import' button.

Wine...	Prod...	Full ...	Regi...	Vintage	Coun...	Medal	Tasti...	Wine...	Wine...	Princ...	Seco...	Terti...	Bottl...	Alcoh...	Cha...	Oaking
WINEO...	Brennan	Pinot Noir	Central ...	2008	New Ze...	Bronze	Lively, ...	Red	Still	Pinot Noir			75cl	0.1419...		oaked
WINEO...	Delaire ...	Sauvign...	Wester...	2010	South A...	Bronze	Full in s...	White	Still	Sauvign...			75cl	0.1350...		unoaked
WINEO...	Delaire ...	Delaire ...	Coastal...	2010	South A...	Bronze	Aspara...	White	Still	Sauvign...	Semillon		75cl	0.13		unoaked
WINEO...	Delaire ...	Botmas...	Stellenb...	2008	South A...	Silver	A touch...	Red	Still	Cabern...	Merlot	Shiraz	75cl	0.1449...		oaked
WINEO...	Journe...	Pastors...	Stellenb...	2009	South A...	Bronze	Creamy...	Red	Still	Shiraz	Cabern...	Merlot	75cl	0.1400...		oaked
WINEO...	Anura	Pinotag...	Paarl	2008	South A...	Bronze	Coconu...	Red	Still	Pinotage			75cl	0.15		oaked
WINEO...	Anura	Sauvign...	Darling	2010	South A...	Silver	Lime an...	White	Still	Sauvign...			75cl	0.1320...		unoaked
WINEO...	Vino Ku...	Renski ...	Podravje	2009	Slovenia	Bronze	Flinty, ...	White	Still	Riesling			75cl	0.1350...		unoaked
WINEO...	Vino Ku...	Renski ...	Podravje	2009	Slovenia	Comme...		White	Still	Riesling			75cl	0.13		unoaked
WINEO...	Vino Ku...	Sipon	Podravje	2009	Slovenia	Comme...		White	Still	Sipon			75cl	0.125		unoaked
WINEO...	Antoine...	La Prée...	Loire	2010	France	Comme...		White	Still	Sauvign...			75cl	0.12		unoaked
WINEO...	Vino Ku...	Chardo...	Podravje	2008	Slovenia	Bronze	Toasty ...	White	Still	Chardo...			75cl	0.13		lightly_oa...
WINEO...	Kupljen ...	Rizling ...	Podravje	2006	Slovenia	Bronze	Quince ...	White	Sparkling	Riesling	Laski Ri...		75cl	0.1350...	Extra-brut	unoaked
WINEO...	Antoine...	Sauvign...	Loire	2010	France	Bronze	Whiff o...	White	Still	Sauvign...			75cl	0.12		unoaked
WINEO...	Antoine...	Cabern...	Loire	2009	France	Comme...		Red	Still	Cabern...			75cl	0.12		unoaked
WINEO...	Domain...	Ovilius	Langue...	2009	France	Bronze	Still you...	Red	Still	Syrah	Grenache		75cl	0.1350...		oaked
WINEO...	Tahora	Medeiros	Alentej...	2009	Portugal	Bronze	Intense...	Red	Still	Aragonés	Syrah	Cabern...	75cl	0.15		oaked
WINEO...	Châtea...	Champ ...	Beaujolais	2009	France	Silver	Warm, ...	Red	Still	Gamay			75cl	0.1350...		oaked
WINEO...	Châtea...	La Croi...	Beaujolais	2009	France	Bronze	Nice, d...	Red	Still	Gamay			75cl	0.1350...		oaked
WINEO...	Châtea...	Beaujolais	Beaujolais	2009	France	Bronze	Dense, ...	Red	Still	Gamay			75cl	0.1350...		lightly_oa...
WINEO...	Châtea...	Réserve	Langue...	2008	France	Comme...		Red	Still	Grenache	Carignan	Syrah	75cl	0.1449...		oaked

From here you can select from Decanter database the tasting notes to assign to a wine.

You can import the Decanter database by clicking on Import and select from your file system the right XML.

You can assign those note to a wine from Master Data → Wines.

Grapevines

The screenshot shows the Enomatic Wine System software interface. At the top, it displays system information: DB Version (Sql Express Edition), DB Size (300 Mb), and Contingent Card (323). The user is logged in as Admin - Admin. A notification states "A new order has arrived". The main menu includes Shop, Cards, Pricelists, Users management, Statistics, Master Data, Assistance, Multimedia, EnoApp, and Options. The current view is "Grapevines", which displays a table of grapevine types with their descriptions and priorities.

Grapevine description	Priority
Barbera	0
Cabernet Franc	0
Cabernet Sauvignon	0
Carignane	0
Carmenere	0
Cinsault	0
Dolcetto	0
Durif	0
Gamay	0
Grenache	0
Grignolino	0
Malbec	0
Merlot	0

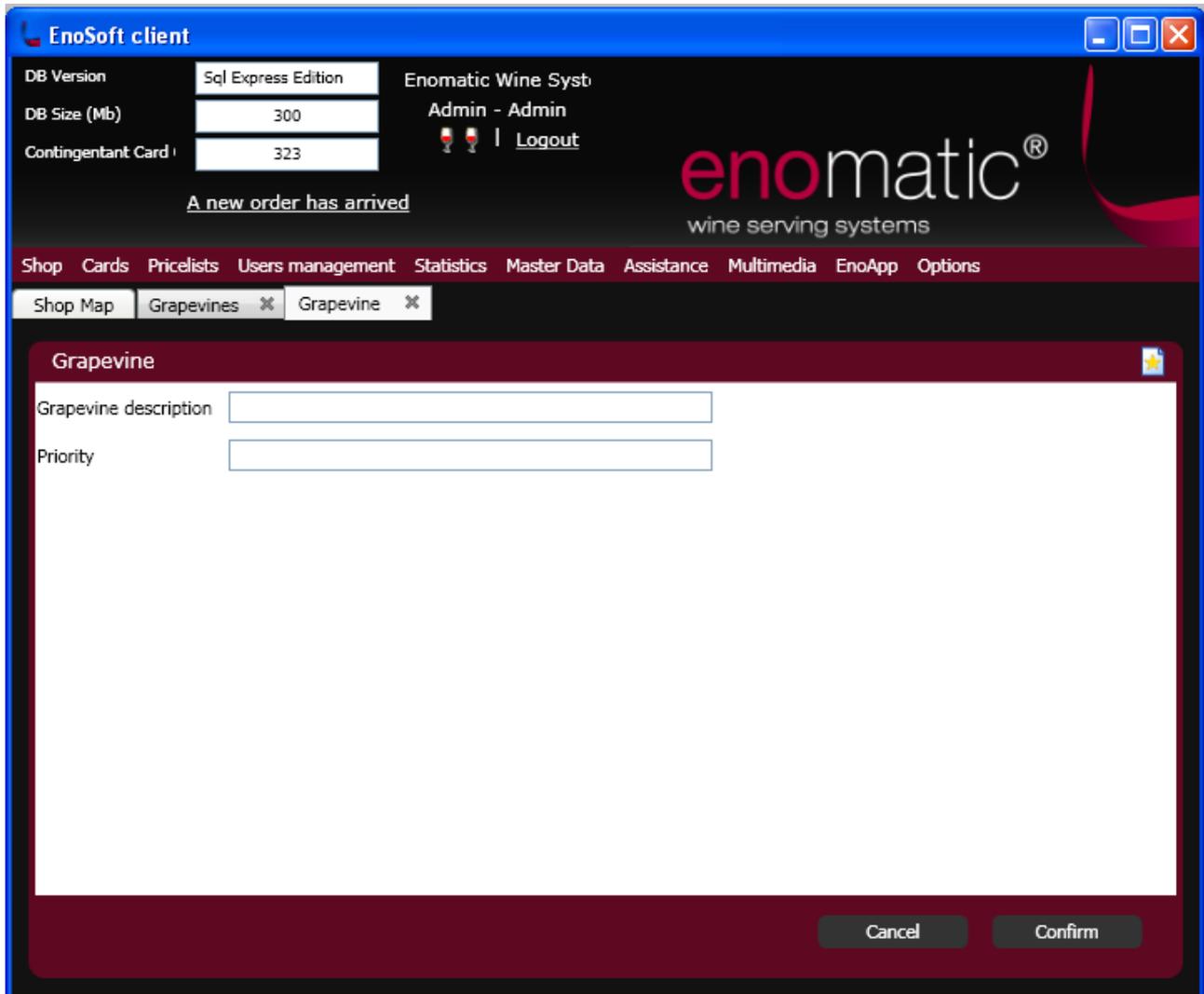
From here you can manage your grapevines list.

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New Grapevine

To create a new Grapevines you can click on  (New) or right-click on the list the select New from the contextual menu, the following form will be shown:



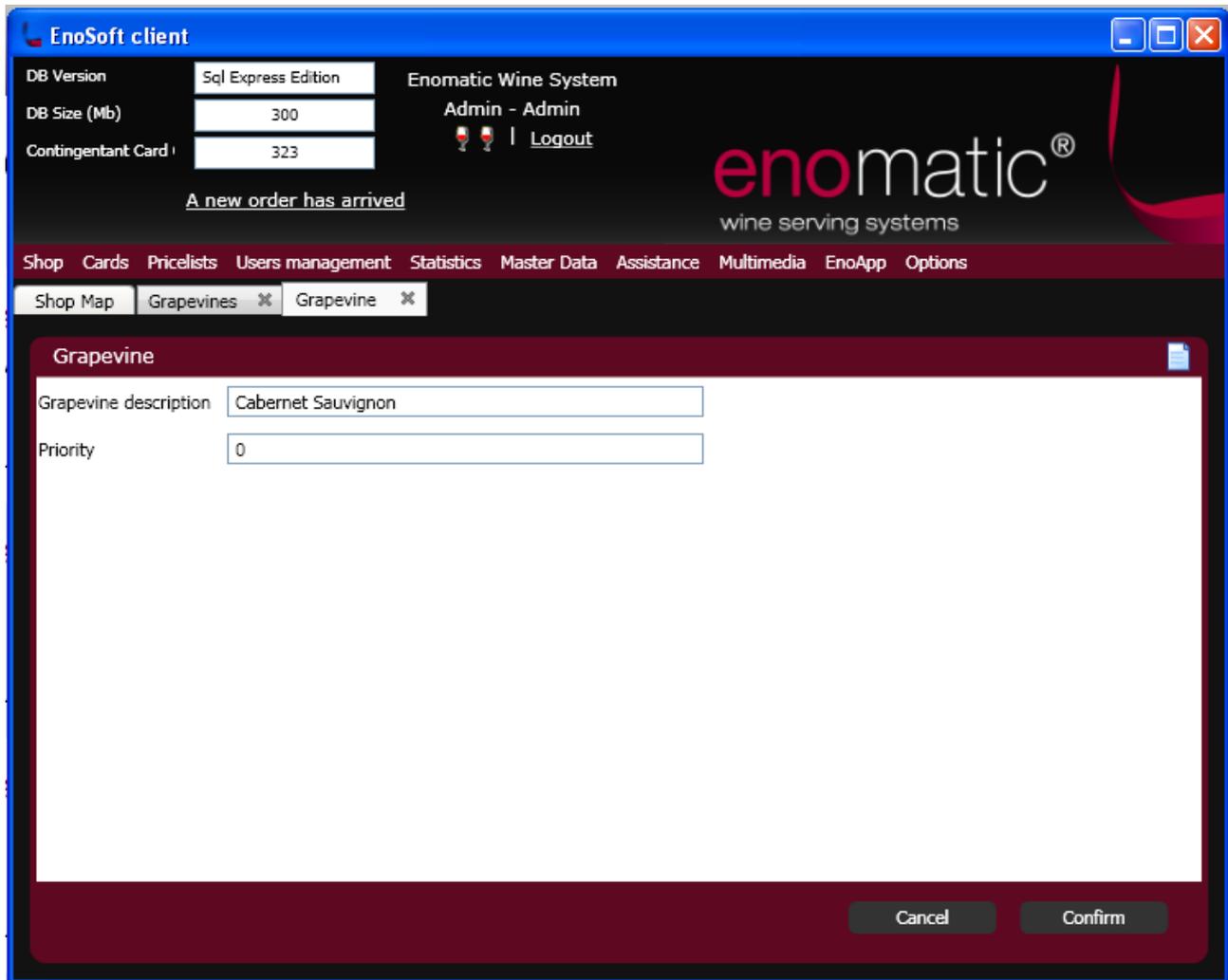
The screenshot shows the 'EnoSoft client' window. The top status bar displays system information: DB Version (Sql Express Edition), DB Size (Mb) (300), and Contingent Card (323). The user is logged in as 'Admin - Admin' with a 'Logout' option. A notification states 'A new order has arrived'. The main menu includes 'Shop', 'Cards', 'Pricelists', 'Users management', 'Statistics', 'Master Data', 'Assistance', 'Multimedia', 'EnoApp', and 'Options'. The 'Grapevines' tab is active, showing a 'Grapevine' form with two input fields: 'Grapevine description' and 'Priority'. At the bottom of the form are 'Cancel' and 'Confirm' buttons.

Mandatory fields are: Description and Priority.

Once done with filling information you'll have to click on confirm to save data.

Edit Grapevine

To edit data related to a Grapevine you can double click on the grid-list or select the row you want to edit then click on button  (Edit) or again right-clicking on the row then click on "Edit".

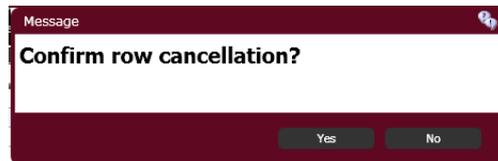


Make your changes then click on Confirm to save data.

Delete Grapevine

To delete a Grapevine you can select it from the list then click on button  (Delete) or right-click on the row you want to delete then select Delete from the contextual menu.

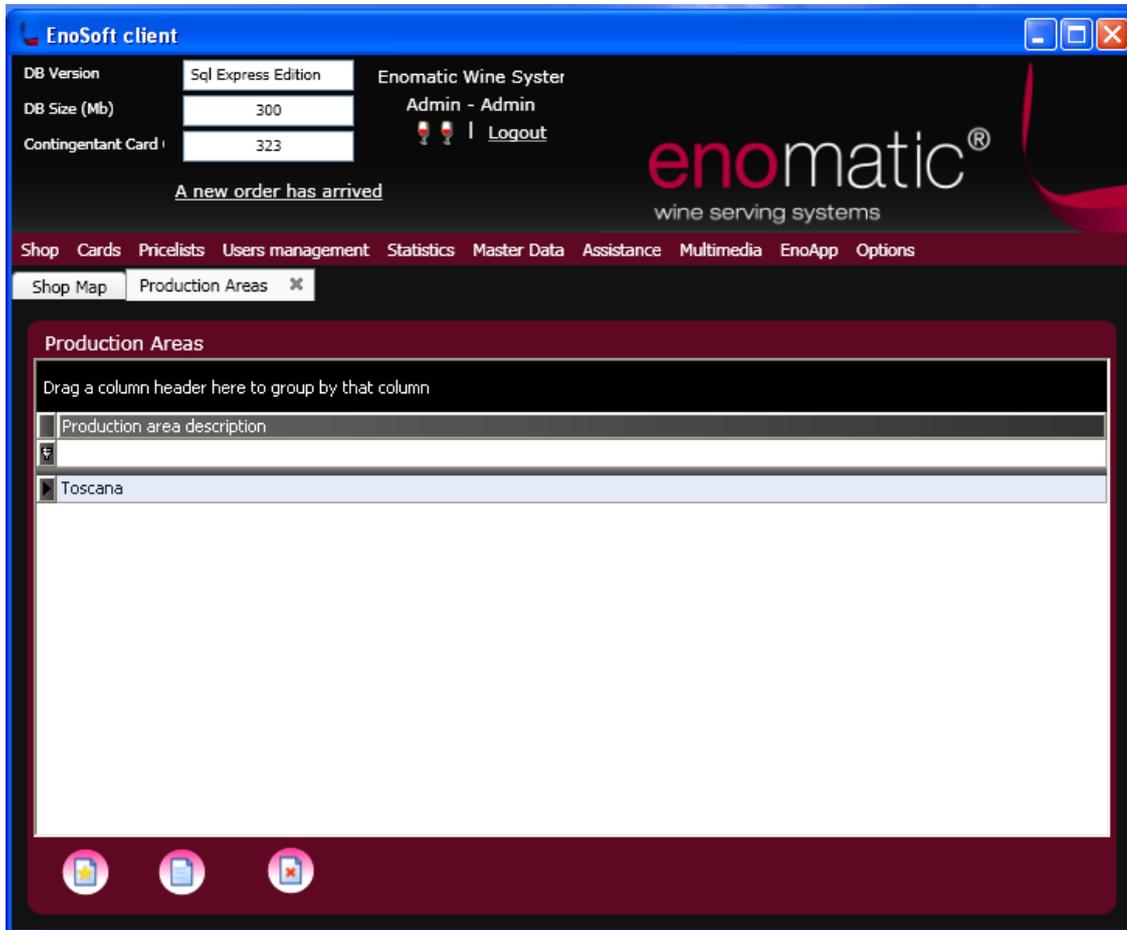
System will ask for confirmation:



If the Grapevine selected is not in use on some wine it will be deleted, otherwise you'll have this message:



Production Areas



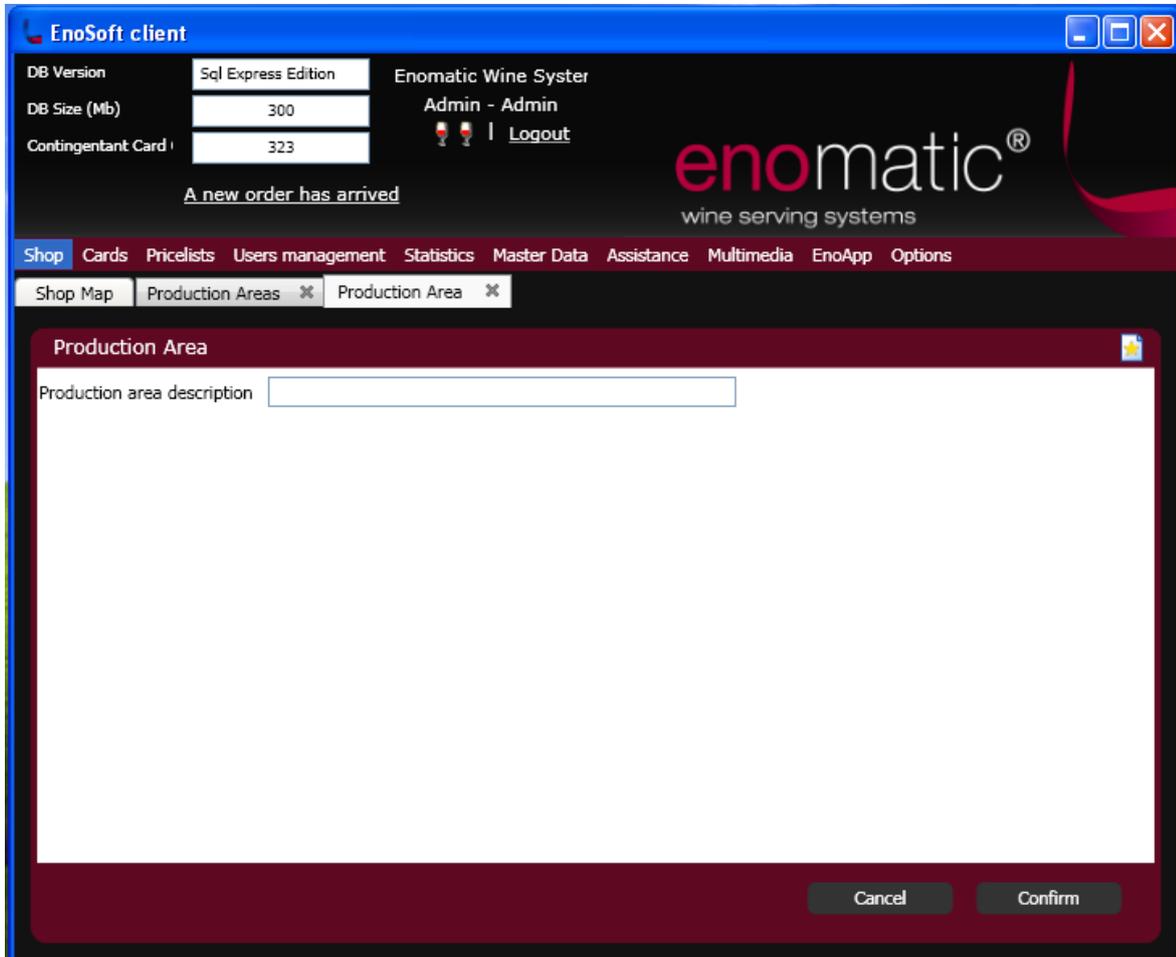
From here you can manage Production Areas.

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New Production Area

To create a new Production Area you can click on  (New) or right-click on the list the select New from the contextual menu, the following form will be shown:



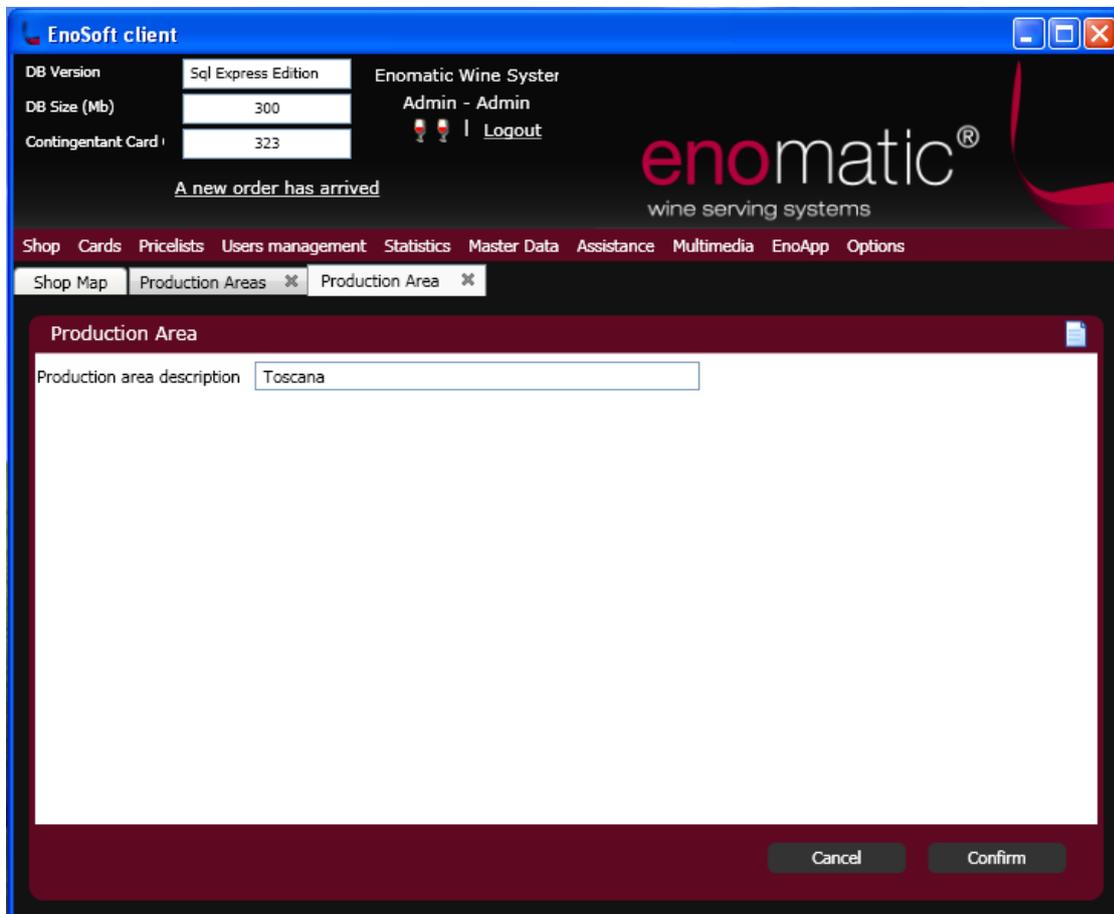
The screenshot shows the 'EnoSoft client' interface. The top section displays system information: 'DB Version: Sql Express Edition', 'DB Size (Mb): 300', and 'Contingentant Card: 323'. It also shows 'Enomatic Wine System' with 'Admin - Admin' and a 'Logout' link. A notification states 'A new order has arrived'. The navigation menu includes 'Shop', 'Cards', 'Pricelists', 'Users management', 'Statistics', 'Master Data', 'Assistance', 'Multimedia', 'EnoApp', and 'Options'. The active window is 'Production Area', which contains a text input field for 'Production area description' and 'Cancel' and 'Confirm' buttons at the bottom.

Description is mandatory field.

Once done with filling information you'll have to click on confirm to save data.

Edit Production Area

To edit data related to a Production Area you can double click on the grid-list or select the row you want to edit then click on button  (Edit) or again right-clicking on the row then click on "Edit".

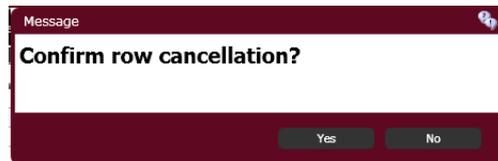


Make your changes then click on Confirm to save data.

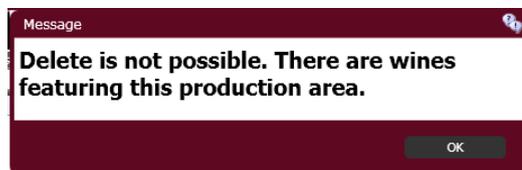
Delete Production Area

To delete a Production Area you can select it from the list then click on button  (Delete) or right-click on the row you want to delete then select Delete from the contextual menu.

System will ask for confirmation:



If the Production Area selected is not in use on some wine it will be deleted, otherwise you'll have this message:

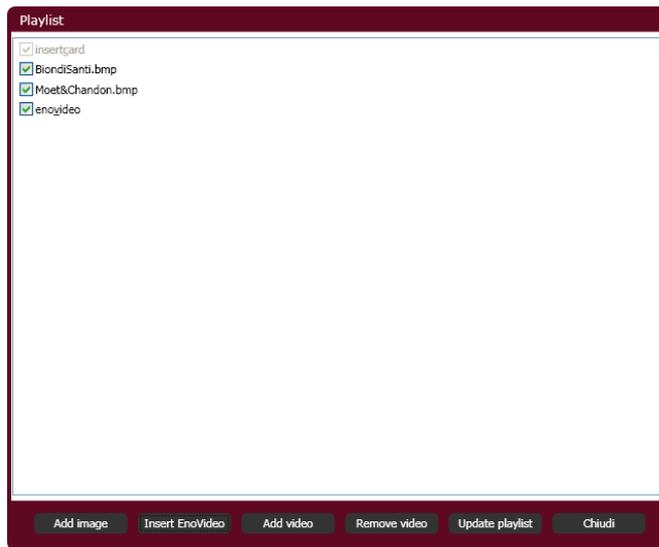


Multimedia Menu



From this menu is possible to manage multimedia content to be shown on Flûte dispensers.

Presentation



From this form is possible to create a playlist of multimedia contents (Bitmap images or mpeg layer 4 video) to be shown on Flûte dispensers.

To add an image you can click on *Add image*.

Insert EnoVideo allow to insert a small **enomatic** video.

Add video to insert a movie.

Remove video to remove the movie selected.

To save the changes you'll have to click on *Update playlist*.



Export to USB key

From here you can export your playlist on a USB stick by selecting the right drive letter and by clicking on OK.



Users management Menu



From this menu you can manage users, operators and profiles.

Profiles

EnoSoft client

DB Version: Sql Express Edition
DB Size (Mb): 300
Contingentant Card: 323

Enomatic Wine System
Admin - Admin
Logout

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wine serving systems

A new order has arrived

Shop Cards Pricelists Users management Statistics Master Data Assistance Multimedia EnoApp Options

Shop Map Profiles

Profiles

Drag a column header here to group by that column

	Profile de...	Disp...	Cards	Price...	Wines	Stati...	Mast...	Admi...	Inst...	Ano...	Fidel...	Rest...	Serv...	Tech...	Wip...	Fing...	Any Value ...
	Full	<input checked="" type="checkbox"/>															
	Barman	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	SoloPriceList	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	SoloWines	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

From this section you can manage users profiles.

By default there's only a "Full" profile that has all the grants.

By clicking on  (New) you can create profiles with limited grants

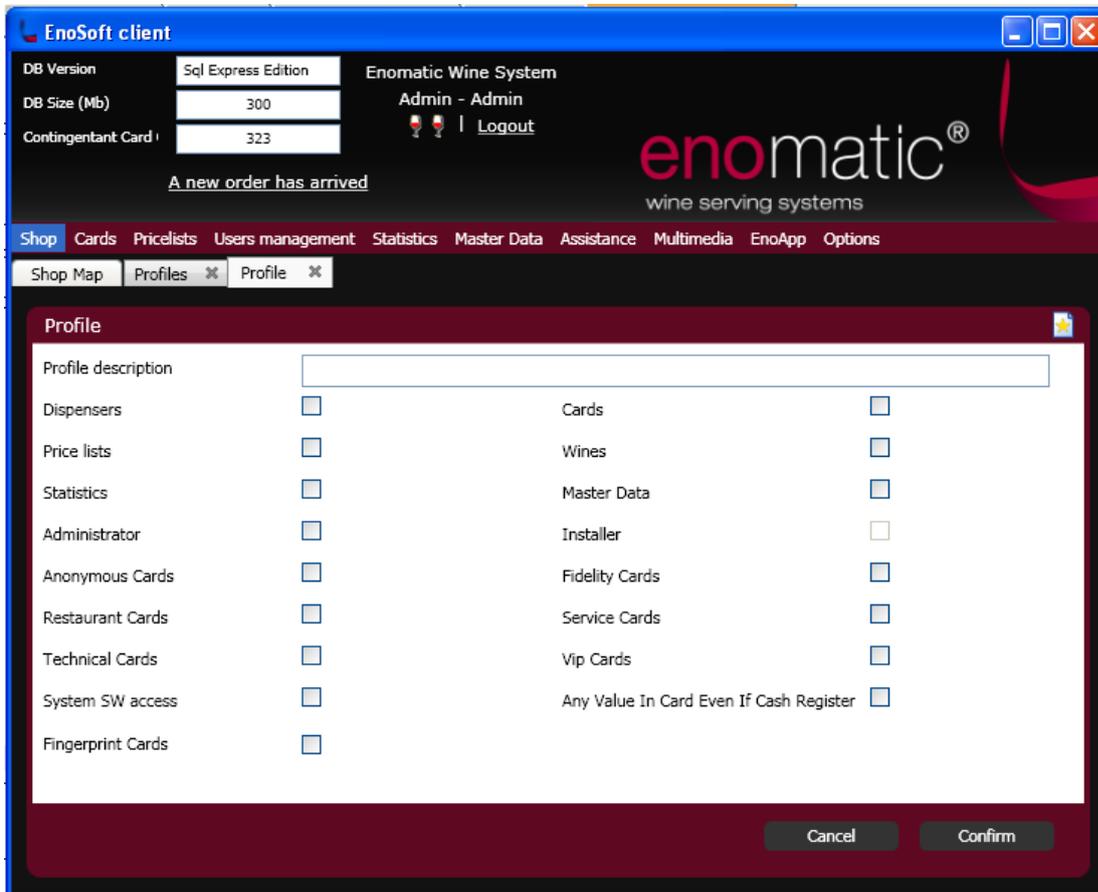
Grants

Is possible to assign to each profile one or more of the following:

Grant	Description
Dispensers	Allow dispensers management from Shop Map.
Cards	Allow cards management.
Price lists	Allow price lists management.
Wines	Allow Wines management.
Statistics	Allow statistics management.
Master Data	Allow Master data management
Administrator	Allow User and settings management.
Installer	Grant not implemented
Anonymous Cards	Allow Anonymous cards creations.
Fidelity Cards	Allow Fidelity cards creations.
Restaurant Cards	Allow Restaurant cards creations.
Service Cards	Allow Service cards creations.
Technical Cards	Allow Technical cards creations.
VIP Cards	Allow VIP cards creations.
System SW Access	Allow login on enoClient
Any Value in Card Even if Cash Register	Allow (with cash register) to use values different from defaults
Fingerprint Cards	Allow Fingerprint cards creations.

New Profile

To create a new profile you can click on  (New) or right-click on the list the select New from the contextual menu, the following form will be shown:



The screenshot shows the 'Profile' form within the Enomatic Wine System interface. The form includes the following fields and options:

- Profile description:
- Dispensers:
- Price lists:
- Statistics:
- Administrator:
- Anonymous Cards:
- Restaurant Cards:
- Technical Cards:
- System SW access:
- Fingerprint Cards:
- Cards:
- Wines:
- Master Data:
- Installer:
- Fidelity Cards:
- Service Cards:
- Vip Cards:
- Any Value In Card Even If Cash Register:

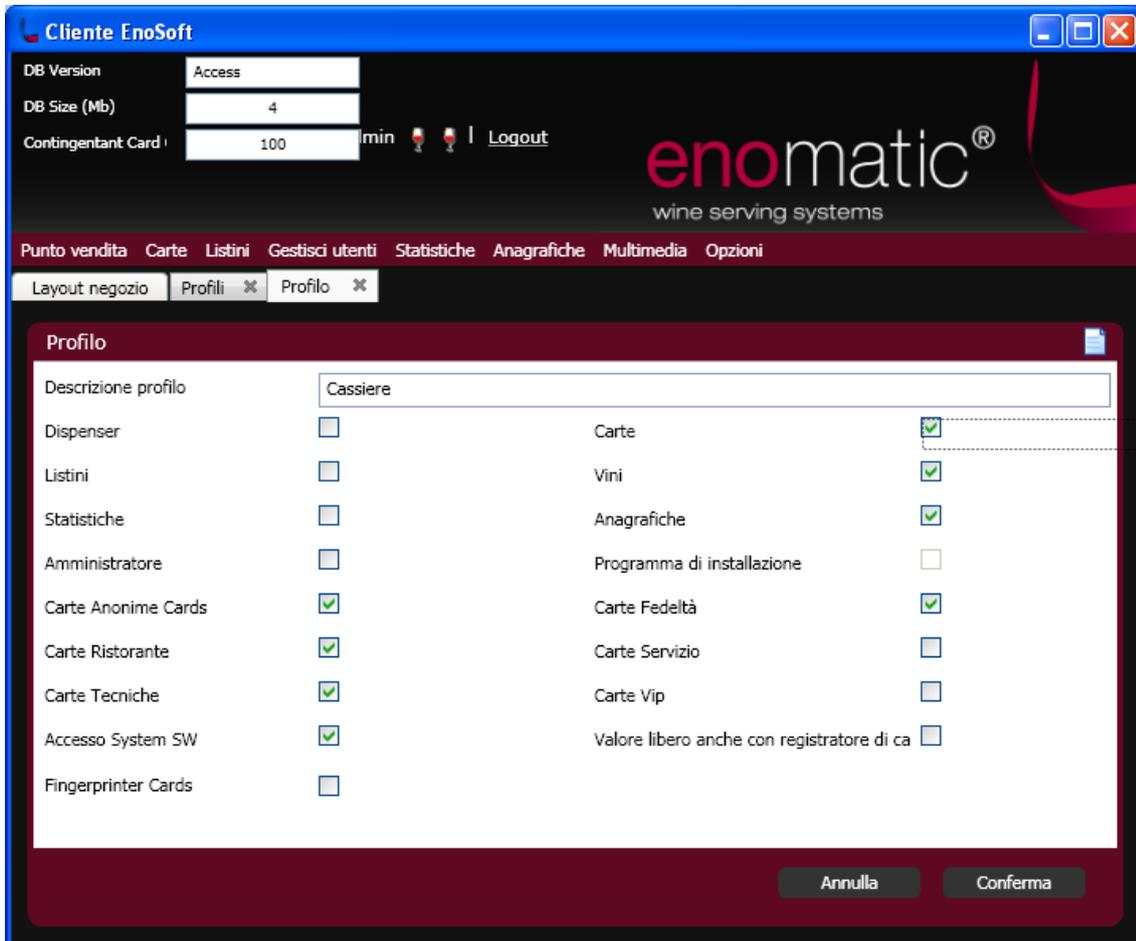
Buttons:

You must fill profile description and check the grants you want to assign.

Once done with filling information you'll have to click on confirm to save data.

Edit Profile

To edit data related to a profile you can double click on the grid-list or select the row you want to edit then click on button  (Edit) or again right-clicking on the row then click on "Edit".



Make your changes then click on Confirm to save data.

Users

EnoSoft client

DB Version: Enomatic Wine System
 DB Size (Mb): Admin - Admin
 Contingent Card: | [Logout](#)

A new order has arrived

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wine serving systems

Shop Cards Pricelists Users management Statistics Master Data Assistance Multimedia EnoApp Options

Shop Map Users

Users

Drag a column header here to group by that column

	User code	Surname	Profile description	Time Range Day By Day
<input checked="" type="checkbox"/>				<input checked="" type="checkbox"/>
<input type="checkbox"/>	Installer	Installer	Full	<input type="checkbox"/>
<input type="checkbox"/>	Admin	Admin	Full	<input type="checkbox"/>
<input type="checkbox"/>	utente	utente	Full	<input type="checkbox"/>
<input type="checkbox"/>	Barman	Barman	Barman	<input type="checkbox"/>
<input type="checkbox"/>	listino	listino	SoloPriceList	<input type="checkbox"/>
<input type="checkbox"/>	vino	vino	SoloWines	<input type="checkbox"/>

From here you can manage users.

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New User

To create a new user you can click on  (New) or right-click on the list the select New from the contextual menu, the following form will be shown:

The screenshot shows the 'New User' form in the Enomatic Wine System. The form is titled 'User' and has two tabs: 'User data' and 'User cards'. The 'User data' tab is active. The form contains the following fields:

- User code
- Surname
- Social Security Number
- Working Time Begin (00.00)
- Monday Work Begin
- Tuesday Work Begin
- Wednesday Work Begin
- Thursday Work Begin
- Friday Work Begin
- Saturday Work Begin
- Sunday Work Begin
- Profile
- Password
- Confirm password
- First Name
- Email
- Working Time End (23.59)
- Monday Work End
- Tuesday Work End
- Wednesday Work End
- Thursday Work End
- Friday Work End
- Saturday Work End
- Sunday Work End

There is a checkbox for 'Time Range Day By Day' and a 'Cancel' button and a 'Confirm' button at the bottom right of the form.

Mandatory fields are Username, password, Surname and profiles. Other fields are optional.

Once done with filling information you'll have to click on confirm to save data.

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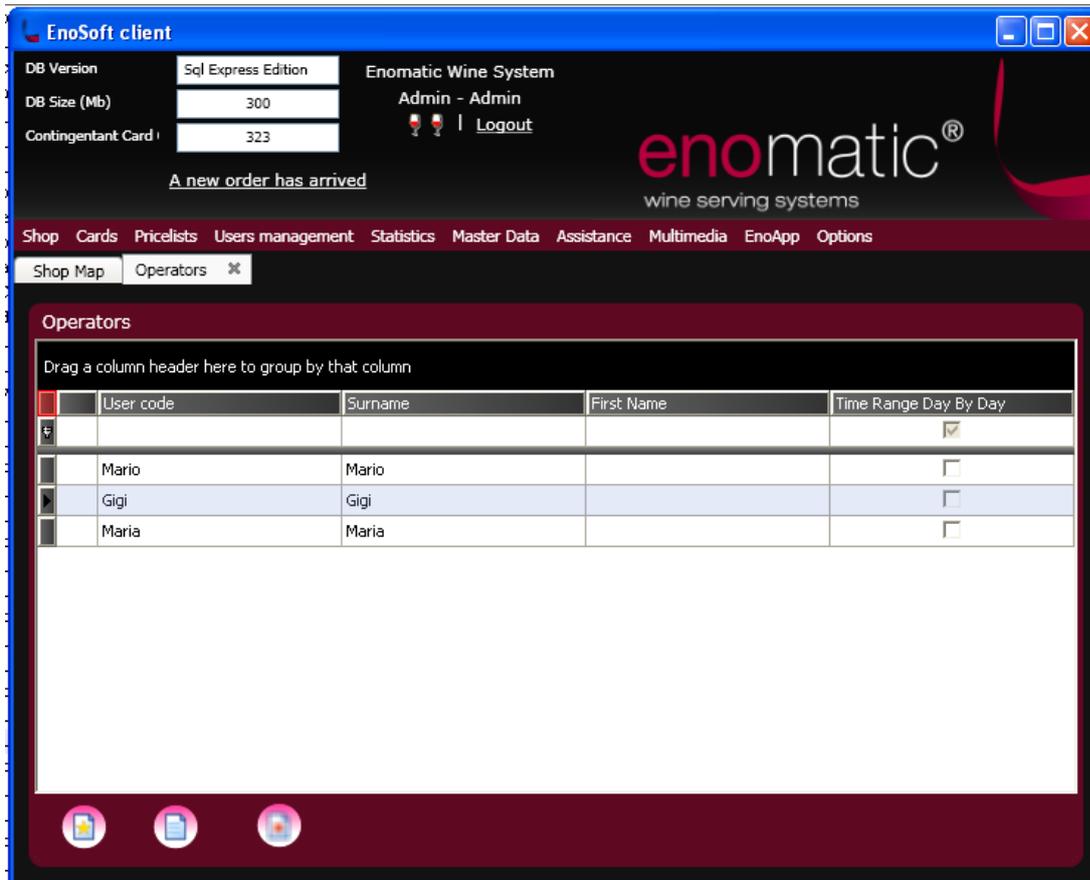
Edit user

To edit data related to a profile you can double click on the grid-list or select the row you want to edit then click on button  (Edit) or again right-clicking on the row then click on "Edit".

Make your changes then click on Confirm to save data.

From *User Cards* is possible to check the cards list related to the user selected.

Operators



Operators are special users that cannot login on the software but can be used in order to assign to Service, Technical and Restaurant cards.

New operator



To create a new operator you can click on  (New) or right-click on the list the select New from the contextual menu, the following form will be shown:

The screenshot shows the 'Operator' form in the Enomatic Wine System. The form is titled 'Operator' and has two tabs: 'Operator data' and 'Operator cards'. The 'Operator data' tab is active. The form contains the following fields:

- User code: Gigi
- Surname: Gigi
- Password: [Empty]
- Confirm password: [Empty]
- First Name: [Empty]
- Email: [Empty]
- Social Security Number: [Empty]
- Time Range Day By Day:
- Working Time Begin: 00,00
- Working Time End: 23,59
- Monday Work Begin: [Empty]
- Monday Work End: [Empty]
- Tuesday Work Begin: [Empty]
- Tuesday Work End: [Empty]
- Wednesday Work Begin: [Empty]
- Wednesday Work End: [Empty]
- Thursday Work Begin: [Empty]
- Thursday Work End: [Empty]
- Friday Work Begin: [Empty]
- Friday Work End: [Empty]
- Saturday Work Begin: [Empty]
- Saturday Work End: [Empty]
- Sunday Work Begin: [Empty]
- Sunday Work End: [Empty]

Buttons for 'Cancel' and 'Confirm' are located at the bottom of the form.

Mandatory fields are User code and Surname. Other fields are optional.

Once done with filling information you'll have to click on confirm to save data.

Edit operator

To edit data related to an operator you can double click on the grid-list or select the row you want to edit then click on button  (Edit) or again right-clicking on the row then click on "Edit".

Cliente EnoSoft

DB Version: Access
 DB Size (Mb): 4
 Contingentant Card: 100

Admin - Admin | Logout

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 wine serving systems

Punto vendita | Carte | Listini | Gestisci utenti | Statistiche | Anagrafiche | Multimedia | Opzioni

Layout negozio | Utenti | Utente

Utente

Dati utente | Carte utente

Username: Cassiere | Password: [] | Conferma password: []

Cognome: Cassiere | Nome: []

Codice fiscale: [] | E-mail: []

Orario Giorno per giorno

Inizio orario di lavoro: 00.00 | Fine orario di lavoro: 23.59

Monday Work Begin: [] | Monday Work End: []

Tuesday Work Begin: [] | Tuesday Work End: []

Wednesday Work Begin: [] | Wednesday Work End: []

Thursday Work Begin: [] | Thursday Work End: []

Friday Work Begin: [] | Friday Work End: []

Saturday Work Begin: [] | Saturday Work End: []

Sunday Work Begin: [] | Sunday Work End: []

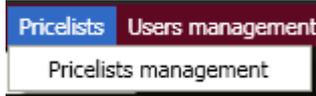
Profilo: Cassieri

Annulla | Conferma

Make your changes then click on Confirm to save data.

From *User Cards* is possible to check the cards list related to the operator selected.

Pricelists Menu



From this menu you can manage Pricelists.

Pricelists management

The screenshot shows the 'Price lists' management interface. At the top, there's a navigation bar with 'Shop', 'Cards', 'Pricelists', 'Users management', 'Statistics', 'Master Data', 'Assistance', 'Multimedia', 'EnoApp', and 'Options'. Below this is a 'Price lists' window with a table of wine entries. The table has columns: Label Name, Wine Typ., Wine Sub., Producer, Area, Supplier, Purchase Price, Bottle Sale Price, and Bottle Volume. Each entry has a sub-table with columns: Start Date, End Date, Taste Glas..., Half Glass..., Full Glass P..., Happy Hou..., Happy Hou..., Happy Hou..., Happy Full..., Taste G..., Half Gla..., and Full Glass... The 'Gaja' entry is highlighted in blue.

From this form you can manage pricelists

When you create a new wine the software will ask if you want to create a pricelist. From here you can edit existing ones and create new ones.

New pricelist

There are different way to create new pricelists:

You can select from the list one or more wines and click on button "New prices list".
The following form will be shown:

Price lists % increase

Start Date: 16/07/2012

End Date: [dropdown]

Percentage increase: [input]

Happy hour percentage increase: [input]

Decimal digits round: 1

Buttons: Cancel, Confirm

You can choose the validity the increment (of the active pricelist) in % and the % to decrease for the price in Happy Hour.

If you want to decrease prices you can enter negative values (Ex. -10.5).

Another way to create a new pricelist is to right-click on the list and select New. The following for will be shown:

Price list Chateau Margox 1978

Purchase Price: 1450,00

Bottle Sale Price: 2500,00

% increase: 70

Happy hour % decrease: 10

Tasting bottle sale price: 4250,00

Buttons: Calculate, Cancel, Confirm

Price list description

Chateau Margaux 1978

Start Date: 16/07/2012

End Date: [dropdown]

Volume | Price list | Happy Hour price list

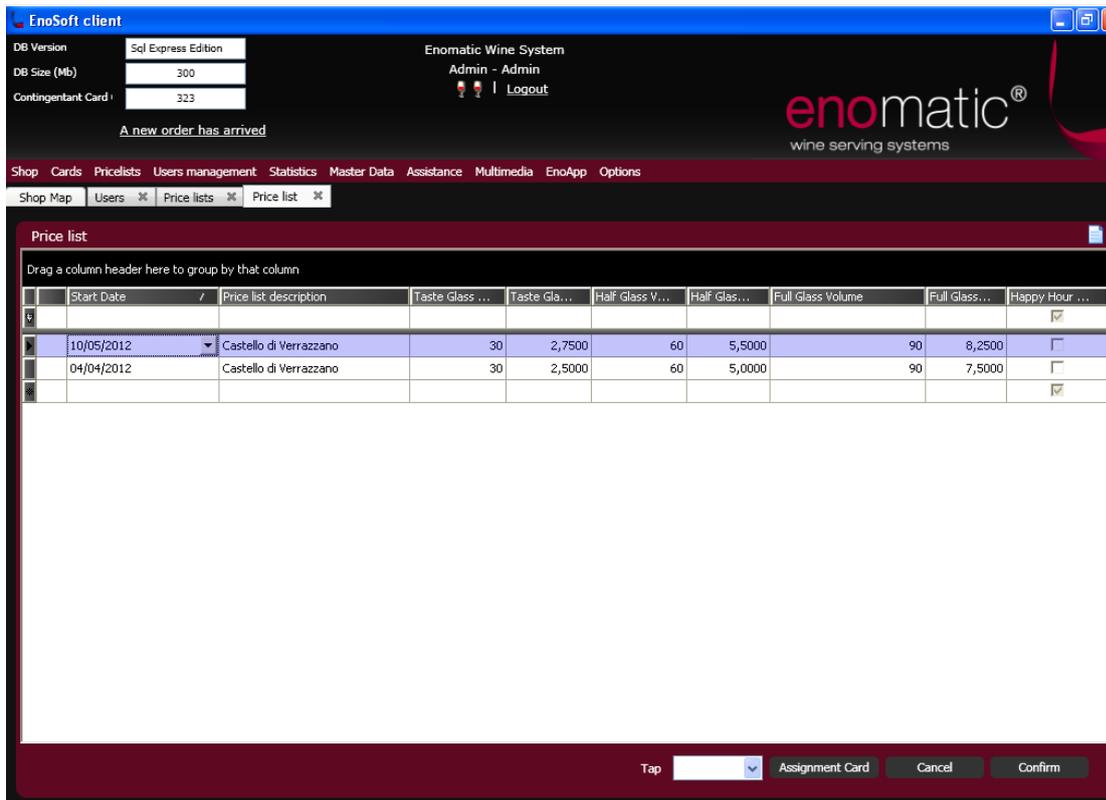
Taste Glass	30	170,0	0
Half Glass	60	340,0	0
Full Glass	90	510,0	0

From here you can adjust prices acting on % increase and Happy Hour & decrease pressing calculate the software will adjust prices. You can also edit prices and volumes directly from here and select the pricelist validity.

Once done click on Confirm.

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The last way is to double click on the wines and create a new pricelist directly from the grid list:

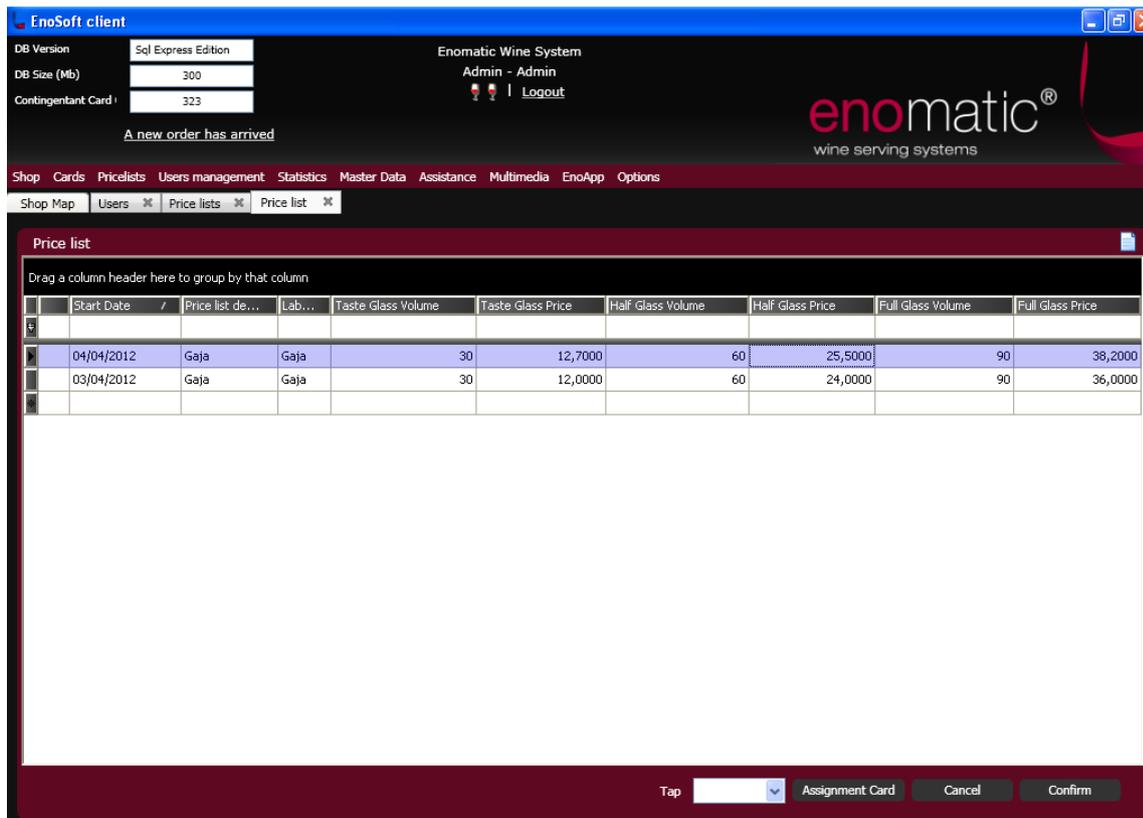


Fill prices and volumes and click on *Confirm*.

Edit Pricelist

To edit data related to an operator you can double click on the grid-list or select the row you want to edit then click on button  (Edit) or again right-clicking on the row then click on "Edit".

The following form will be shown:



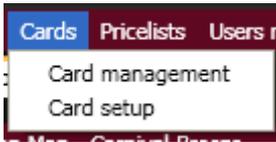
To edit simply double click on the field you want to edit.

Make your changes then click on *Confirm*.

From here is also possible to create Assignment cards.

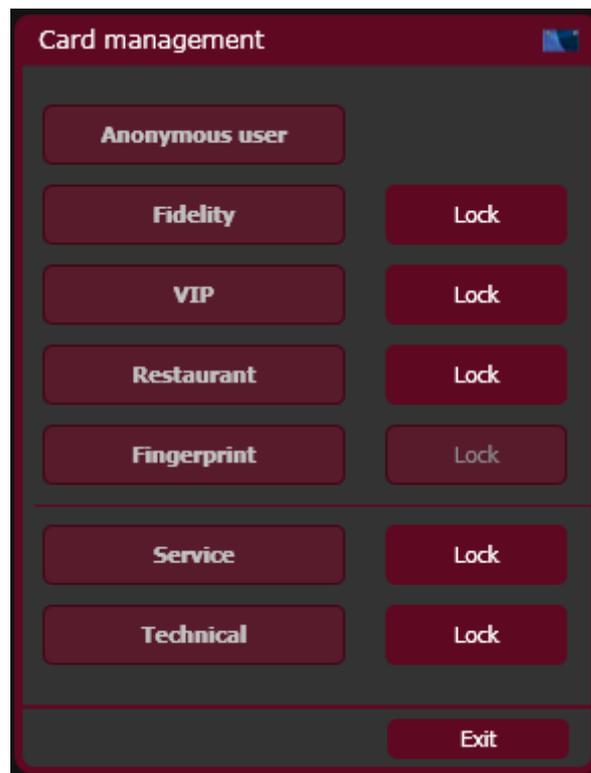


Cards Menu



From this menu is possible to manage cards and their settings.

Card Management



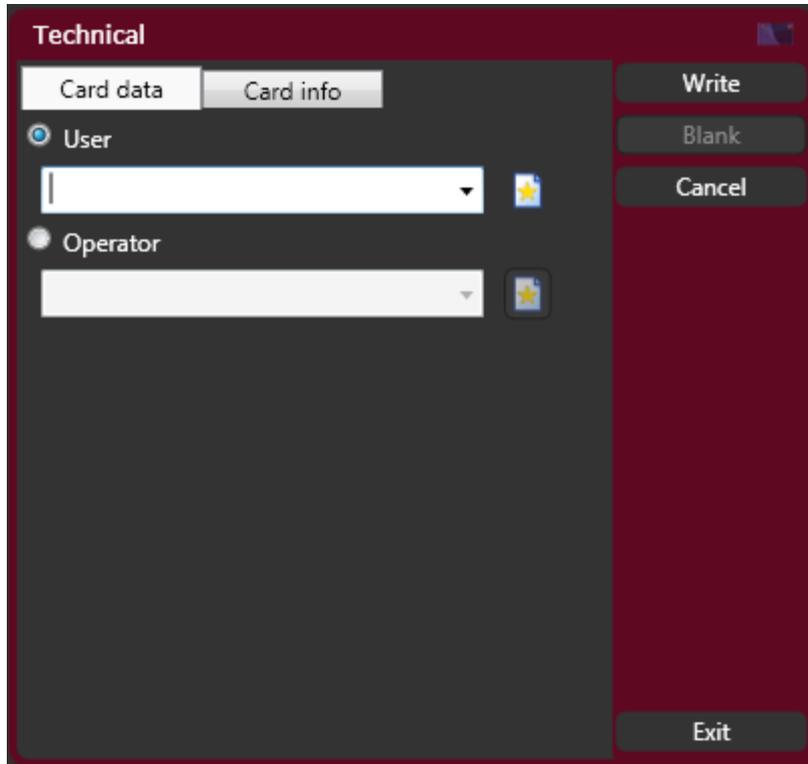
From here is possible to manage different kind of cards.

You can restore cards to Blank by pressing [F12]

Different Kind of Cards

EnoSoft use different kind of cards, following a brief description.

Technical Card



Technical cards are mainly used to insert and remove bottles, to perform maintenance and to adjust some dispenser settings.

We suggest to give to each operator/user his own Technical Card to track every operation. To create a technical card insert a blank card inside the reader, select Technical, assign it to an user or an operator then click on Write.

You can lock a technical card using the correspondent Lock button.

Service Card

Service Cards allow wine dispensing and can be assigned to an user or to an operator.

You can track all the movement made on Service cards by clicking on *Movements* or from Statistics.

From Tasting you will have a list of all wines served with this cards.

To create a new one insert a Blank card inside the reader, select Service, the user or the operator and click on Write.

Service cards can be locked by pressing the correspondent button and choosing it from the list.

Anonymous card

The screenshot shows the 'Anonymous user' interface. At the top, there are two tabs: 'Card data' and 'Card info'. Under 'Card data', there is a checked box for 'Deposit' with a value of '2' in a text box, and an unchecked box for 'Daily Availability Enabled'. To the right of these settings is a vertical list of buttons: 'Write', 'Movements', 'Tastings', 'Block', 'Volume limitation', 'Blank', 'Refund', 'Cancel', and 'Exit'. Below the settings is a keypad with a display showing '0'. The keypad has buttons for digits 1-9, a red 'C' button, a '+' sign, a '-' sign, and a decimal point. To the right of the keypad are buttons for '+5', '+10', '+15', and '+20'.

This card permits wine servings by decreasing a preloaded amount (similar to a debit card) and is not assigned to a customer.

You can track all the movement made on Anonymous cards by clicking on *Movements* or from Statistics.

From Tasting you will have a list of all wines served with this cards.

To create a new one insert a Blank card inside the reader, select Anonymous, the amount and press +. You can also use the fast keypad.

Anonymous cards can be locked by pressing the correspondent button and choosing it from the list.

Fidelity cards

This kind of card allow wine servings decreasing a preloaded amount (like a debit card). And differs from an Anonymous because it's assigned to a specific customer; that permit to track easily all the movement made by a customer

You can track all the movement made on Fidelity cards by clicking on *Movements* or from Statistics.

From Tasting you will have a list of all wines served with this cards.

To create a new one insert a Blank card inside the reader, select Fidelity, the amount and press +. You can also use the fast keypad.

Fidelity cards can be locked by pressing the correspondent button and choosing it from the list.

VIP cards

This kind of card is the most versatile, allows the unlimited servings up to the limit set or until the deadline, to be subsequently paid off. The card can then be programmed to dispense up to a certain value (for example up to a maximum of € 100) or by a certain deadline (ex. daily, weekly, monthly, etc.).

You can track all the movement made on VIP cards by clicking on *Movements* or from Statistics.

From Tasting you will have a list of all wines served with this cards.

To create a VIP Card you'll have to select the VIP user from the dropdown, check the maximum amount then click on Write.

Each VIP card can be invalidated by pressing the Lock button and selecting the card number or the name of the owner.

Restaurant Cards

This kind of cards usually are left on restaurant tables and allow and tracking wine servings.

You can track all the movement made on Restaurant cards by clicking on *Movements* or from Statistics.

From Tasting you will have a list of all wines served with this cards.

To create a Restaurant Card you'll have to select the Operator or fill a table name then click on Write.

Each Restaurant card will expire at time set on Cards Setup.

Each Restaurant card can be invalidated by pressing the Lock button and selecting the card number or the name of the owner or table name.

Card Setup

Card setup

Card expiration days	<input type="text" value="365"/>
Card numeric keypad add 1	<input type="text" value="5"/>
Card numeric keypad add 2	<input type="text" value="10"/>
Card numeric keypad add 3	<input type="text" value="15"/>
Card numeric keypad add 4	<input type="text" value="20"/>
Enable card refund	<input checked="" type="checkbox"/>
Anonymous user card deposit	<input type="text" value="2"/>
Fidelity card deposit	<input type="text" value="2"/>
Fidelity card prepaid amount	<input type="text" value="20"/>
Vip card prepaid amount	<input type="text" value="200"/>
Restaurant cards expiration time	<input type="text" value="03:00"/>
Card enable daily availability	<input checked="" type="checkbox"/>

In this form you can configure some cards default settings for examples Numeric Keypad, validity, maximum amount for VIP cards, etc.

Fill those information the click on Confirm.

ThirdPartsCards

Card ID	Name	First Name	Card's factory	Card ID
159902155	GREGORY	MICHAEL	28/06/2011 08:36:41	28/06/2011 08:35:40
159901899	HERZOGHE	REN	28/06/2011 08:36:42	28/06/2011 08:35:40
159907963	MARTINO	NICOLAS	28/06/2011 08:36:42	28/06/2011 08:35:40
159911418	SARTICA	MARC	28/06/2011 08:36:41	28/06/2011 08:35:40
159911819	HAUS	FRED	28/06/2011 08:36:42	28/06/2011 08:35:40
159911947	LUCI	MARC	28/06/2011 08:36:42	28/06/2011 08:35:40
159912079	PERNOT	JACQUES	28/06/2011 08:36:43	28/06/2011 08:35:40
159912091	MAKAS	ANGELO	28/06/2011 08:36:42	28/06/2011 08:35:40
159912139	PARETI	CHARLOTT	28/06/2011 08:36:42	28/06/2011 08:35:40
159912263	GRANELLIER	MICHAEL	28/06/2011 08:36:42	28/06/2011 08:35:40
159912219	IGAS	EDOU	28/06/2011 08:36:42	28/06/2011 08:35:40
159912139	ELMAKS	MICHE	28/06/2011 08:36:41	28/06/2011 08:35:40
159912239	DEPOLLO	HEATHER	28/06/2011 08:36:41	28/06/2011 08:35:40
159912387	BORASCO	BERNARD	28/06/2011 08:36:40	28/06/2011 08:35:40
159912563	BRONHIN	ITALIA	28/06/2011 08:36:41	28/06/2011 08:35:40
159912611	SEAN	STEWART	28/06/2011 08:36:42	28/06/2011 08:35:40
159913899	DAVIES	ALED	28/06/2011 08:36:41	28/06/2011 08:35:40
159913859	POLLANI	FRANCO	28/06/2011 08:36:43	28/06/2011 08:35:40
159913615	GRANELLIER	BOB	28/06/2011 08:36:42	28/06/2011 08:35:40
159913643	BERNE	SEAN PI	28/06/2011 08:36:40	28/06/2011 08:35:40
159914827	SANTOS GUZMAN	SANTOS	28/06/2011 08:36:43	28/06/2011 08:35:40

From here is possible to check Third parts cards available on some plugins
By double clicking on a row you'll have all the movements made on it.

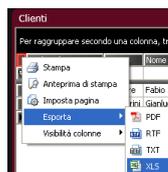
Movement Date	Amount	Volume	Reason	Created by	Wine	Wine Vintage	Description
15/04/2011 09:41:48	2,00	60	Delivery		Vino Bianco	2004	
15/04/2011 09:42:07	2,00	60	Delivery		Vino Bianco	2004	
15/04/2011 09:43:03	2,00	60	Delivery		Vino Bianco	2004	
05/05/2011 08:50:11	4,00	60	Delivery		bar 2,5	2010	
05/05/2011 08:50:49	4,00	60	Delivery		bar 2,5	2010	
05/05/2011 11:52:32	4,00	60	Delivery		bar 2,5	2010	
21/12/2011 00:00:27	-4,00		AdministrativeRecovery				

Is possible to export this list in different ways:

By clicking on Generate RTF a RTF document will be created containing the list of all customer data.

By clicking on the red square (on the left of column header) a context menu will be shown, select export then choose which format you prefer from PDF, RTF, TXT or XLS.

Data exported will have the same filters and layout of the data grid.



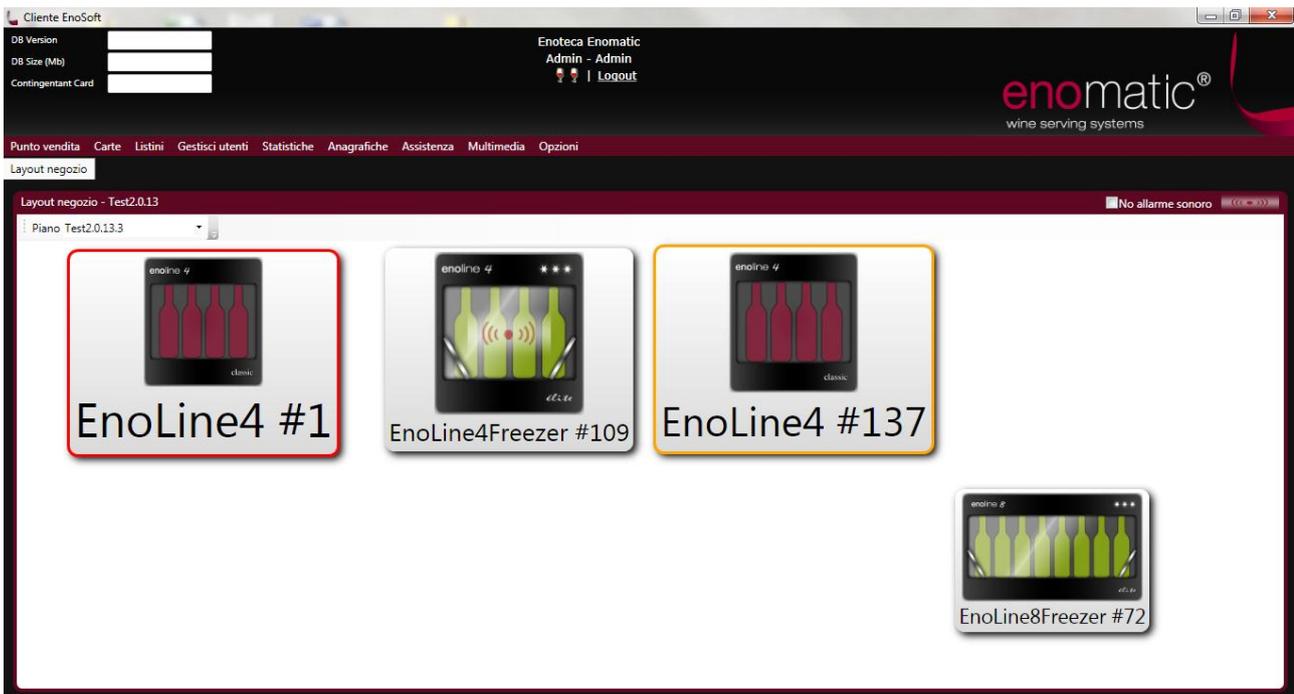
Shop Menu



From this menu you can manage dispensers.

Shop map

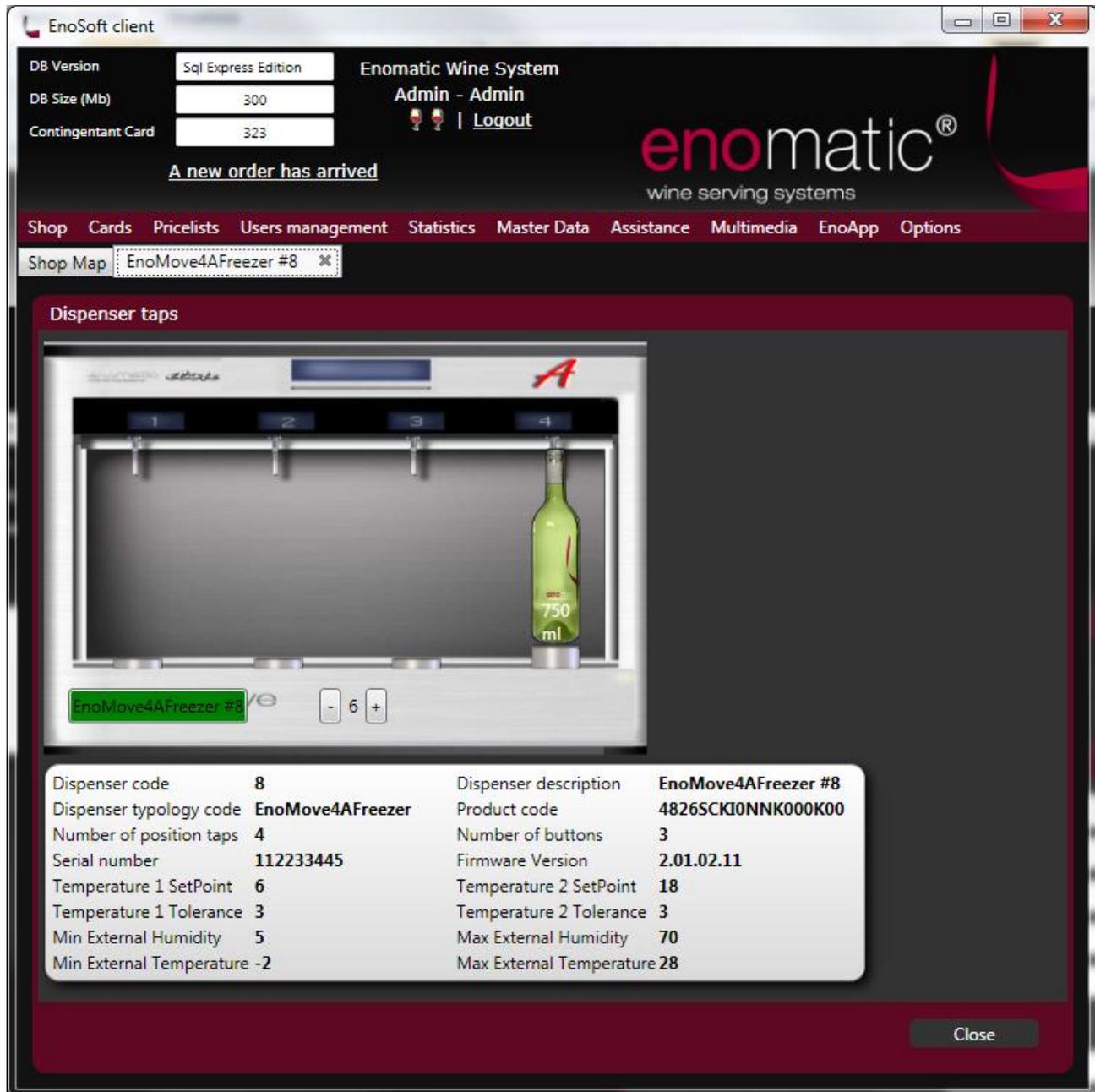
This is the main form of EnoClient and will be shown each time you log-in. It's used to check dispensers status.



At first glance we can have information on connected dispensers and alarms

Dispensers OFF or disconnected will have a red frame, those in maintenance will have a yellow frame.

By double clicking on a dispenser a form will be shown from where you can check bottles status, assign wines and check prices.

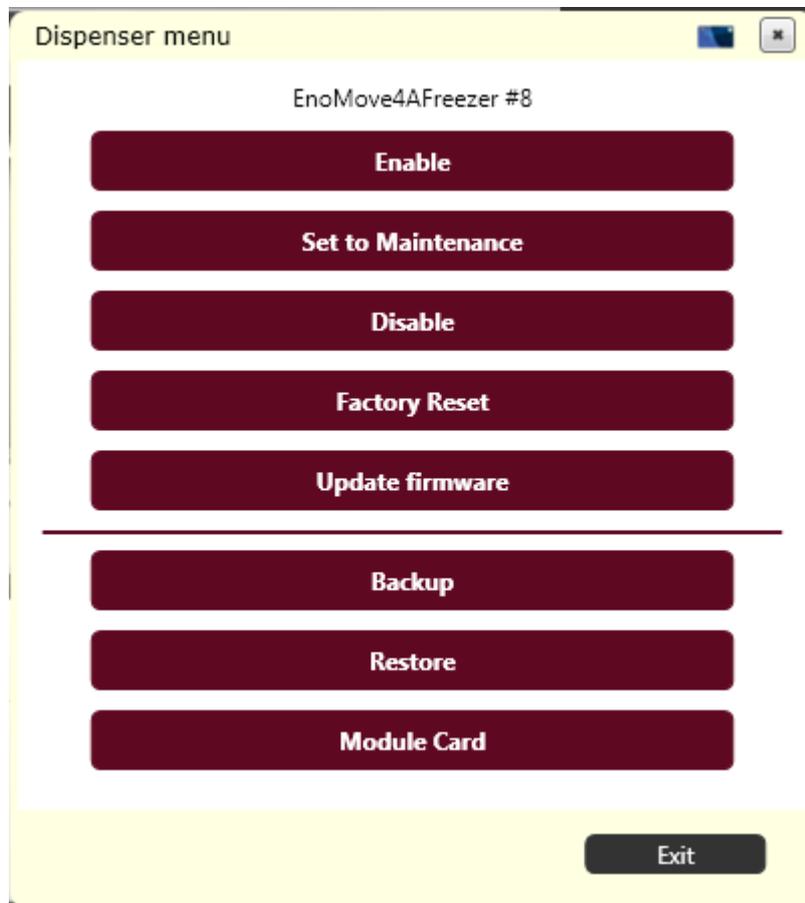


The green button indicate that the dispenser is up and running (will have the same colors of the frames on Shop map).

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By clicking on that button the following form will be shown from where you'll be able to perform some operation on the dispenser selected.



On the following table a brief description of commands:

Button	Description
Enable	Enable a dispenser in maintenance or disabled
Se to Maintenance	Set dispenser to Maintenance
Disable	Disable the dispenser
Factory Reset	Reset to factory settings
Update Firmware	Update to the latest compatible firmware stored on ..\EnoService\Firmware\ folder
Backup	Create an XML file containing bottles status.
Restore	Allow to restore a bottle status backup file.
Module Card	Allow the creation of module cards to change dispensers language

By placing your mouse pointer on a bottle you can check wine information, volume left and prices.

The screenshot shows the Enomatic Wine System software interface. At the top, it displays system information: DB Version (Sql Express Edition), DB Size (300 Mb), and Contingent Card (323). The user is logged in as Admin - Admin. A notification states "A new order has arrived". The main menu includes Shop, Cards, Pricelists, Users management, Statistics, Master Data, Assistance, Multimedia, EnoApp, and Options. The current view is "Shop Map" for "EnoMove4AFreezer #8".

The central focus is "Tap 4", which displays a bottle of "Altesino 2005" wine. To the right of the bottle is a vertical scale showing the volume of wine remaining. Below the bottle, three wine glasses are shown with their respective prices: 1.80€, 3.60€, and 5.40€.

Technical details for the dispenser are listed below the bottle view:

Dispenser code	8	Dispenser description	EnoMove4AFreezer
Dispenser typology code	EnoMove4AFreezer	Product code	48
Number of position taps	4	Number of buttons	3
Serial number	112233445	Firmware Version	2.0
Temperature 1 SetPoint	6	Temperature 2 SetPoint	18
Temperature 1 Tolerance	3	Temperature 2 Tolerance	3
Min External Humidity	5	Max External Humidity	70
Min External Temperature	-2	Max External Temperature	28

Wine information for "Altesino 2005" is displayed on the right:

Engagement Time	16
Last Cleaning	18
Last Sanification	
Bottles From Last Clean	1
Label on Dispenser	Altesino
Wine Typology	White
Area	
Barcode	0001000000038
Bottle Typology	Standard
Bottle Volume	750
Volume at Engagement Time	750
Supplier	Wine Supplier
Density	Standard
Reserve	100
Bottle Sale Price	50,00



Bottles with question mark has no wine assigned.

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By double clicking on a bottle you'll be able to select the wine to assign.

Dispenser tap

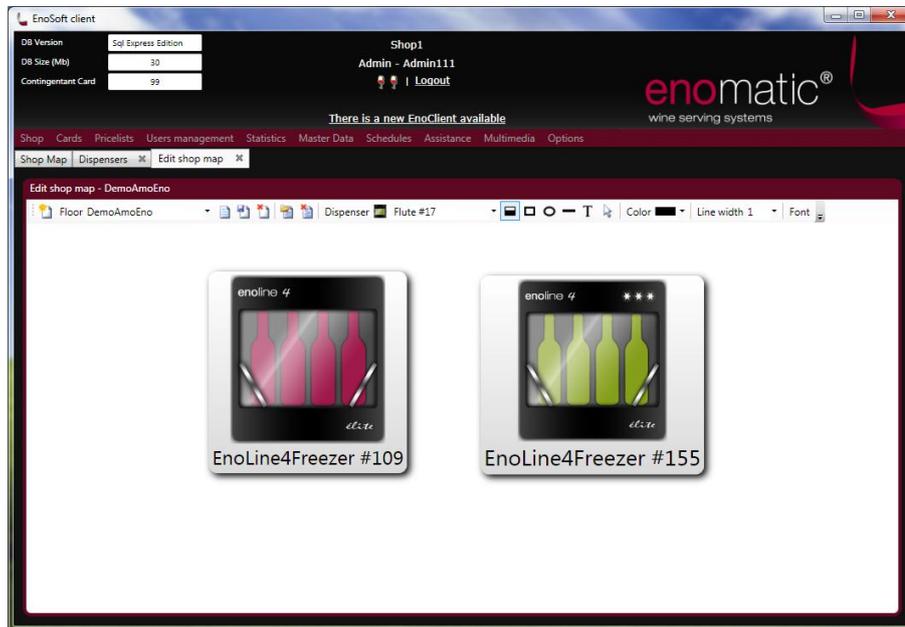
Label Name	Label on ...	Wine Vintage	Wine Typ...	Wine Sub ...	Producer	Supplier	Area
Altesino	Altesino	2005	White	bianco della ...	Marchesi de ...		
aripriva	aripriva	2012	Red				
Biondi Santi	Biondi Santi ...	2001	Red	brunello di M...	Biondi Santi ...		Montalcino
Castello di Ama	Castello di Ama	2005	Red	chianti classico			Chianti Classico
Castello di Verrazzano	Castello di V...	2001	Red	chianti classico	Verrazzano		Chianti classico
Chateau Margox	Chateau Ma...	1978	Red	Bordeaux	LVMR		bordeaux
Citrico	Citrico	2010	Red	Cleaning			
Gaja	Gaja 1975	1975	Red	barbaresco	Gaja Vini		Piemonte
Gigicaia	Gigicaia	1987	Red				
La Selvanella	La Selvanella	2003	Red		Antinori		
Luce	Luce 1999	1999	Red	igt toscana	Marchesi de ...		Toscana
Maria	Maria	2012	Red				
Marinaio	Marinaio	2012	Red				
Mario	Mario	2012	Red				
Ornellaia	Ornellaia 2008	2008	Red	Bolgheri	Marchesi de		Bolgheri

Taste Glass Volume	<input type="text" value="30"/>	ml	Half Glass Volume	<input type="text" value="60"/>	ml	Volume in bottle
Full Glass Volume	<input type="text" value="90"/>	ml	Reserve	<input type="text" value="100"/>		
Taste Glass Price	<input type="text" value="12,70"/>		Happy Hour Taste Glass Price	<input type="text"/>		
Half Glass Price	<input type="text" value="25,50"/>		Happy Hour Half Glass Price	<input type="text"/>		
Full Glass Price	<input type="text" value="38,20"/>		Happy Hour Full Glass Price	<input type="text"/>		

Cancel Confirm

To assign a wine only select it from the list and click on Confirm.

Edit Shop Layout



From here you can manage the dispensers Shop Map.



From the bar you can choose a dispenser from the dropdown list, to add it to the Shop map you'll need to click and drag to draw as bigger as you want.

By right-clicking on a dispenser a context menu will appear from where you can choose to delete, change dimensions, rotating or move it.

It's possible to add lines, circles (or eclipses), rectangular and text object by selecting the correspondent object and click and drag on the Shop Map.

You can add a background image by clicking on  (Load background).

To delete a background you can click on  (Delete background).

Once your Shop Map is ok you'll need to click on  (Save) to save it.

You can create more floors that has to have unique name.

To rename a floor you can click on  (Edit floor data)

To delete a floor you can click on  (Delete).

Dispenser

The screenshot shows the Enomatic Wine System Admin interface. At the top, it displays system information: DB Version (Sql Express Edition), DB Size (300), and Contingent Card (323). The user is logged in as Admin - Admin. A notification states "A new order has arrived". The main menu includes Shop, Cards, Pricelists, Users management, Statistics, Master Data, Assistance, Multimedia, EnoApp, and Options. The "Dispensers" section is active, showing a table with columns for Dispense ID, Dispense Name, Product Code, Status, Number of... (two columns), Serial number, Temperature (two columns), and Firmware. Below the table are buttons for "Update firmware" and "Put out of shop".

Dispense...	Dispense...	Dispense...	Product c...	Status	Number o...	Number o...	Serial nu...	Temperat...	Temperat...	Firmware ...
2	EnoLine4 #2	EnoLine4	14108330N...	O	4	3	123456789			2.01.02.02
3	EnoLine8Fr...	EnoLine8Fr...	1828EC3I0...	O	8	3	M11001252	23	23	2.01.02.06
4	Provadfsgd...	EnoLine4	141023202...	O	4	3	012345678			1.00.00.21
8	EnoMove4A...	EnoMove4A...	4826SCKI0...	U	4	3	112233445	24	24	2.01.02.11
9	EnoMove4B...	EnoMove4B...	4826SCKI0...	U	4	3	112233445	24	24	2.01.02.11
12	EnoLine4Fr...	EnoLine4Fr...	14288C3I0...	O	4	3	012345678	24	-39	2.01.02.06
20	EnoRound8...	EnoRound8...	202FSCKI2...	O	8	3	M12000363	7	9	2.01.02.11
21	EnoRound8...	EnoRound8...	202FSCKI2...	O	8	3	M12000363	7	9	2.01.02.11
22	EnoLine8Fr...	EnoLine8Fr...	1828IC3I0N...	O	8	3	M11001252	24	24	2.01.02.06
110	EnoLine8Fr...	EnoLine8Fr...	1828EC3I0...	O	8	3	M11001252	8	9	2.01.02.11
158	Flute #158	Flute	144GFCE2...	U	4	3	123456789	-16	-18	3.01.00.21
224	Flute #224	Flute	144GFCE2...	O	4	3	M11000384	-16	-18	3.01.00.21

From this form you can manage dispenser and check related information.

Firmware Update

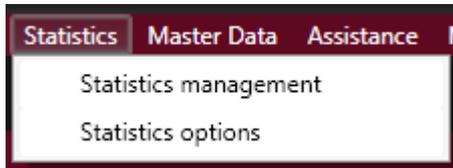
You can add firmware by clicking on Update firmware. All the dispensers online will be update to the latest compatible firmware contained inside the folder ..\EnoService\Firmware.

WARNING: All the firmware will be update to the latest version contained inside the folder ..\EnoService\EnoClient\ even if the firmware on dispensers is newer.

Put out of Shop

By selecting a dispenser on-line and clicking on button Put out of shop it will not be shown anymore on this installation.

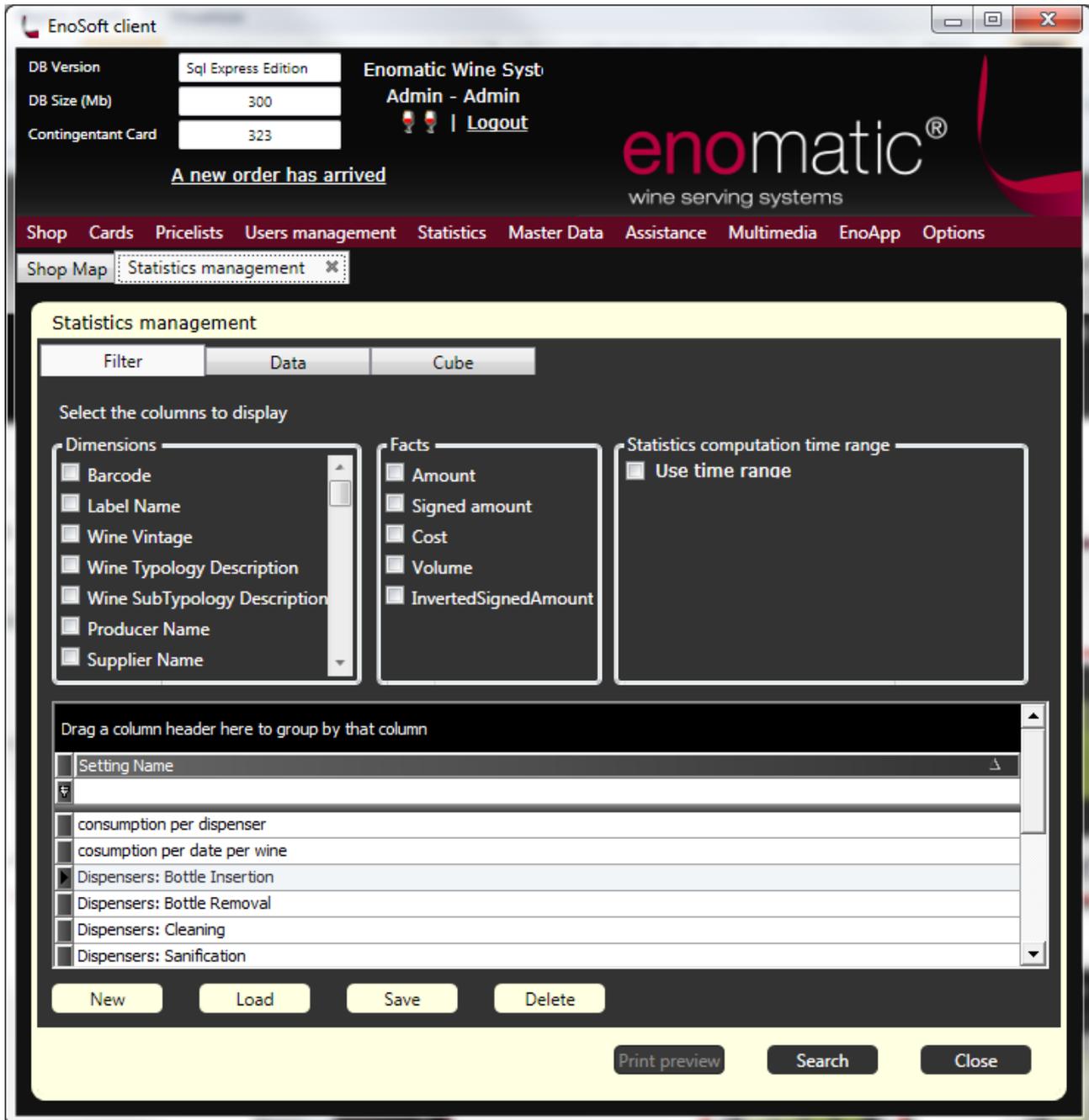
Statistics Menu



From this menu you can manage statistics.

Statistics management

EnoSoft allow the reporting of all the data stored inside the Database.



This form has three tabs: Filter, Data and Cube.

From Filter you can select Dimensions and Facts and eventually reduce the time range.

In statistics a Fact (or Facts table) is the set of data to be analyzed.

Dimensions indicates for which project analysis is performed on the fact, for example, the customer dimension, the dimension of time, and so on.

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To perform a report you'll need to select dimensions, facts and eventually the time range then click on *Search*.

Cliente EnoSoft

DB Version: Sql Express Edition
DB Size (Mb): 11
Contingent Card: 99

Enoteca5 Enomal
Admin - Admin
Logout

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wine serving systems

Punto vendita | Carte | Listini | Gestisci utenti | Statistiche | Anagrafiche | Assistenza | Multimedia | Opzioni

Layout negozio | Gestione statistiche

Gestione statistiche

Filtro | Dati | Cubo

Per raggruppare secondo una colonna, trascinare l'intestazione della colonna su quest'area.

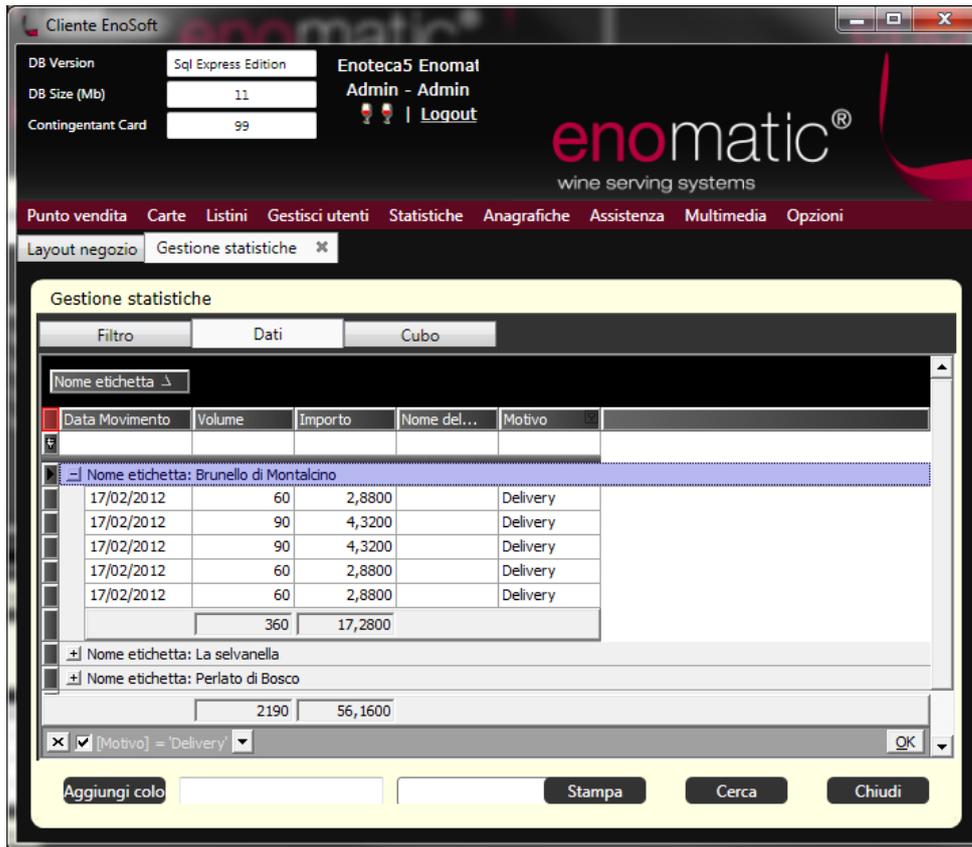
Nome etichetta	Data Movimento	Volume	Importo	Nome del...	Motivo
Brunello di Montalcino	17/02/2012	60	2,8800		Delivery
Brunello di Montalcino	17/02/2012	90	4,3200		Delivery
Brunello di Montalcino	17/02/2012	90	4,3200		Delivery
Brunello di Montalcino	17/02/2012	60	2,8800		Delivery
Brunello di Montalcino	17/02/2012	60	2,8800		Delivery
La selvanella	17/02/2012	60	1,6800		Delivery
La selvanella	17/02/2012	90	2,5200		Delivery
Perlato di Bosco	17/02/2012	60	1,2000		Delivery
Perlato di Bosco	17/02/2012	30	0,6000		Delivery
Perlato di Bosco	17/02/2012	90	1,8000		Delivery
Perlato di Bosco	17/02/2012	90	1,8000		Delivery
Perlato di Bosco	17/02/2012	90	1,8000		Delivery
		2190	56,1600		

[Motivo] = Delivery

Aggiungi colore | Stampa | Cerca | Chiudi

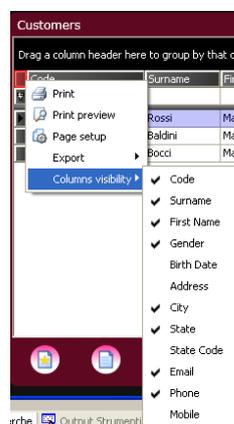
You'll be redirect on Data tab.

Is possible to group data by dragging the column header on the black bar as indicated.



By clicking on the red square (on the left of columns header) a contextual menu will be shown. Here you can find "Columns Visibility" to select or hide fields.

Columns can also be arranged simply by dragging it in position you prefer.



By clicking on columns header data will be sorted.

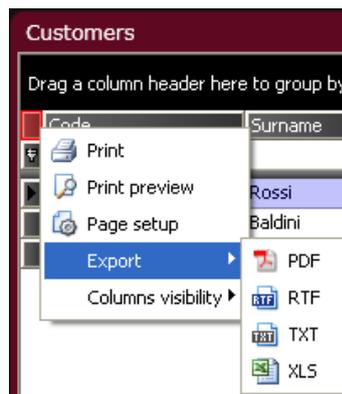
Export statistics

It's possible to export statistics list in different ways:

By clicking on button "Generate RTF" an RTF document will be created that contains the list of all the customers with relative data.

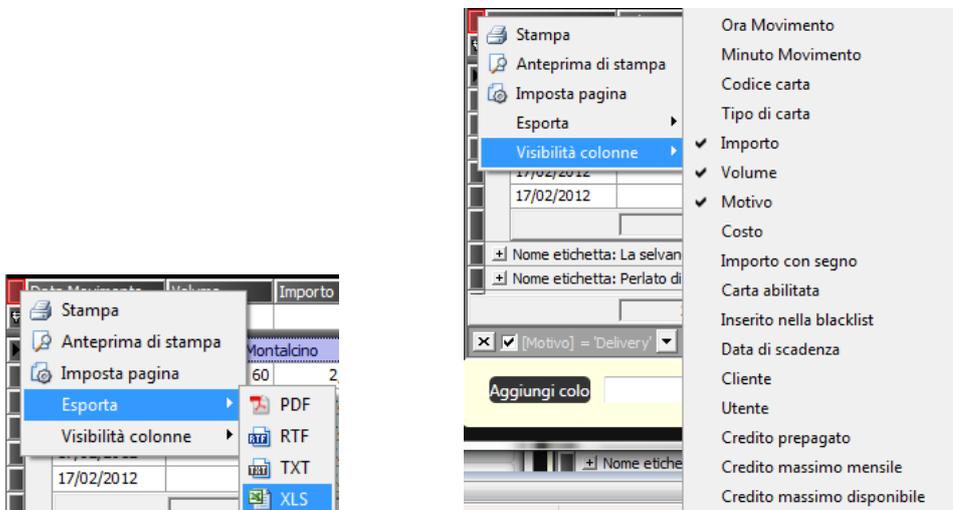
By clicking on the red square (on the left of Columns header) a context menu will be shown. From here you can choose "Export" that permits to export in different file formats: PDF, RTF, TXT and XLS.

File exported will have the same layout, filters and sorting of the list-grid.



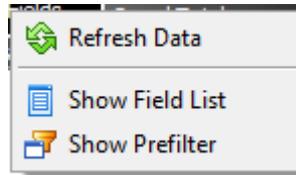
Print Preview and Print

By clicking on the red square (on the left of columns header) a context menu will be shown from where you can select Print, Print preview and Page Setup of statistics.



On Cube tab you can manipulate data by dragging columns header.

By right clicking you'll be able to add additional filters or edit selected fields, filter and data.

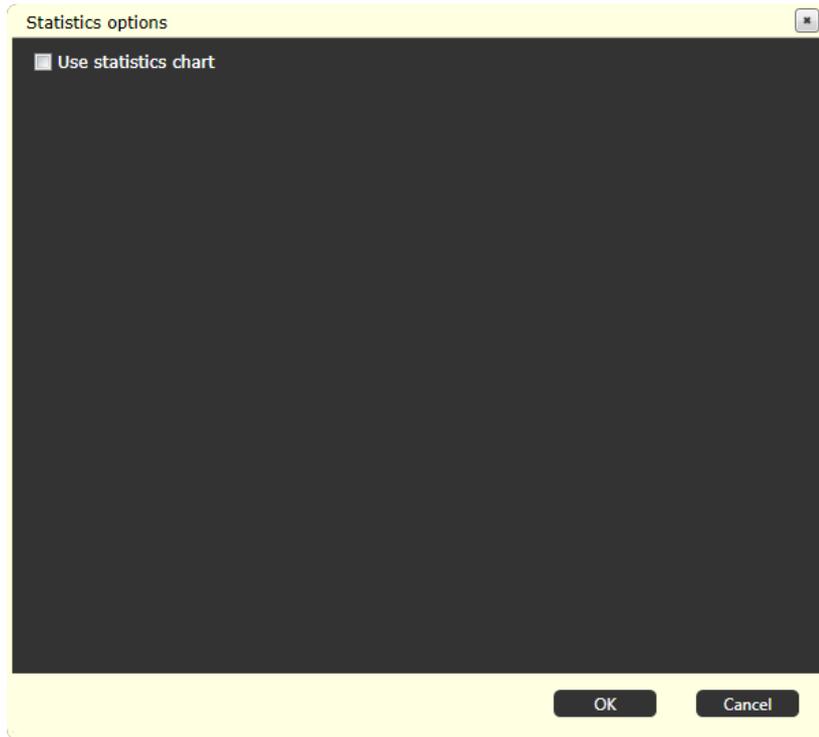


Selecting Show Field List the following form will be shown:



To add a field you'll need to select from the dropdown list the area where you want to add it and click on Add To.

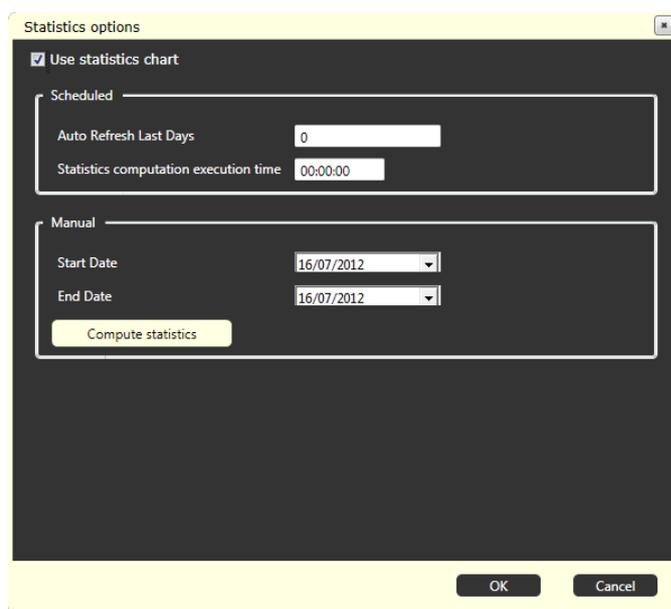
Statistics options



The screenshot shows a dialog box titled "Statistics options" with a dark background. At the top, there is a checkbox labeled "Use statistics chart" which is currently unchecked. At the bottom of the dialog, there are two buttons: "OK" and "Cancel".

For convenience you can use a table to fast retrieve data but in this case is possible to not have real reporting.

By checking the option Use statistics chart the following form will be show to select the update of data contained in the special table.



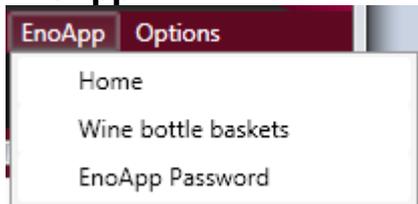
The screenshot shows the "Statistics options" dialog box with the "Use statistics chart" checkbox checked. The dialog is divided into two sections: "Scheduled" and "Manual".

- Scheduled section:**
 - Auto Refresh Last Days: 0
 - Statistics computation execution time: 00:00:00
- Manual section:**
 - Start Date: 16/07/2012
 - End Date: 16/07/2012
 - Compute statistics button

At the bottom of the dialog, there are two buttons: "OK" and "Cancel".

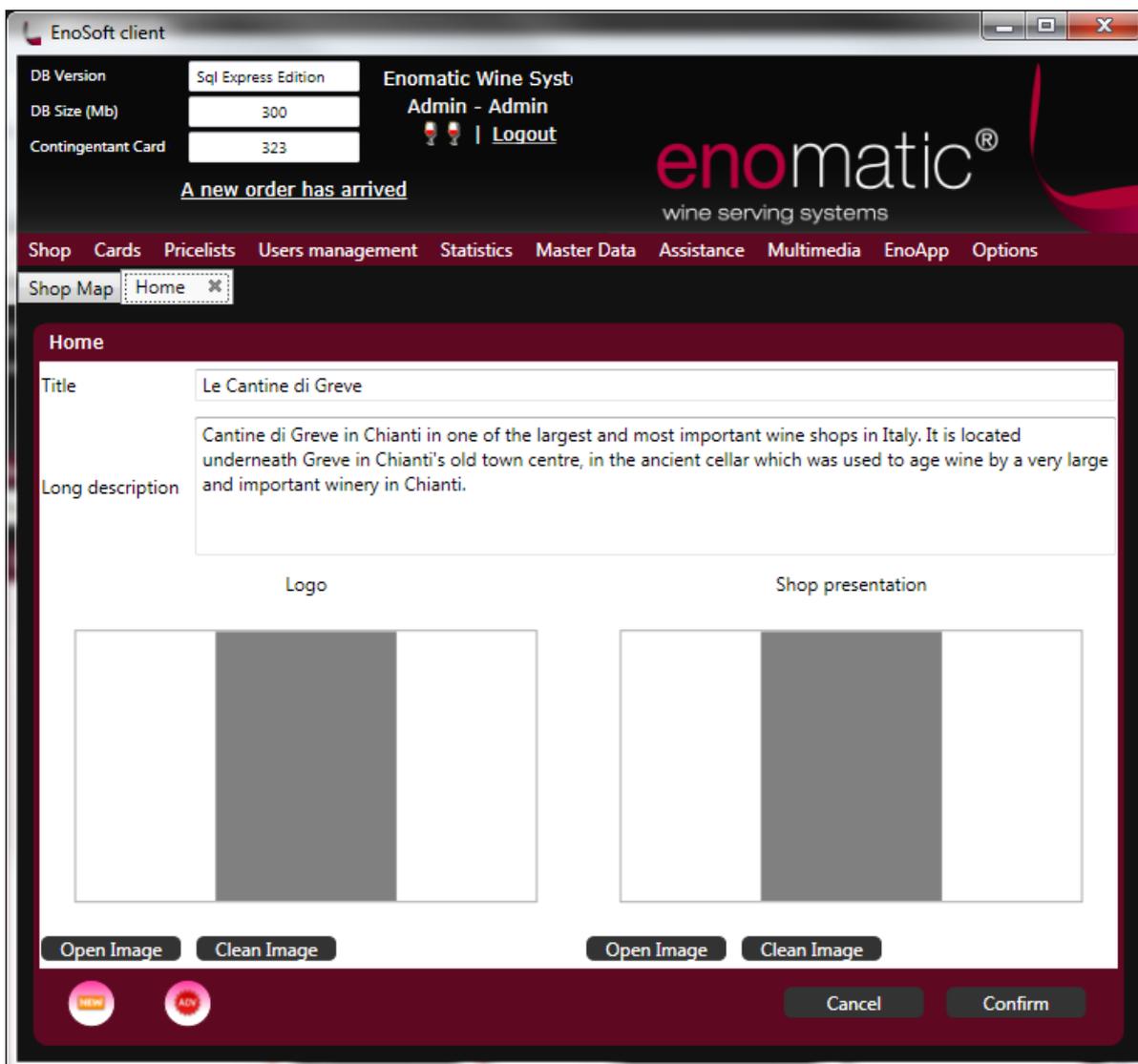
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EnoApp



From this menu you can manage data related to EnoApp.

Home



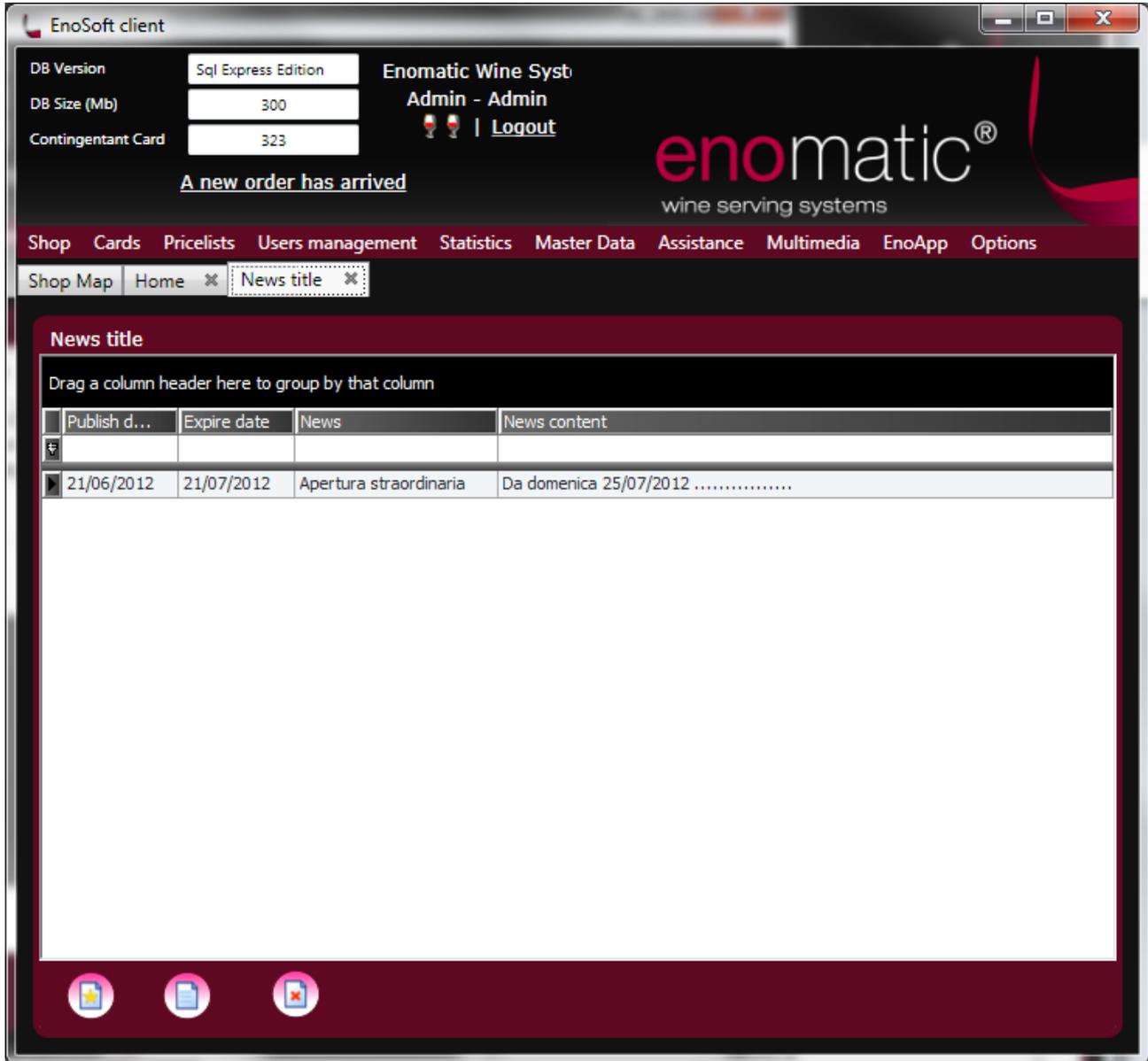
From here you can manage you EnoApp home: Title, descriptions, logo and presentation.

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News

By clicking on  (News) you can create news that will be shown on the EnoApp homepage.



The screenshot shows the Enomatic Wine System Admin interface. At the top, there's a status bar with 'EnoSoft client' and system information: DB Version (Sql Express Edition), DB Size (300 Mb), and Contingent Card (323). The user is logged in as 'Admin - Admin' with a 'Logout' link. A notification 'A new order has arrived' is displayed. The main menu includes 'Shop', 'Cards', 'Pricelists', 'Users management', 'Statistics', 'Master Data', 'Assistance', 'Multimedia', 'EnoApp', and 'Options'. The 'News title' tab is active, showing a table with columns: Publish d..., Expire date, News, and News content. A single news entry is visible: 'Apertura straordinaria' published on 21/06/2012 and expiring on 21/07/2012, with content 'Da domenica 25/07/2012'. At the bottom, there are three icons for creating, editing, and deleting news.

Publish d...	Expire date	News	News content
21/06/2012	21/07/2012	Apertura straordinaria	Da domenica 25/07/2012

You can create new news by clicking on  (New).

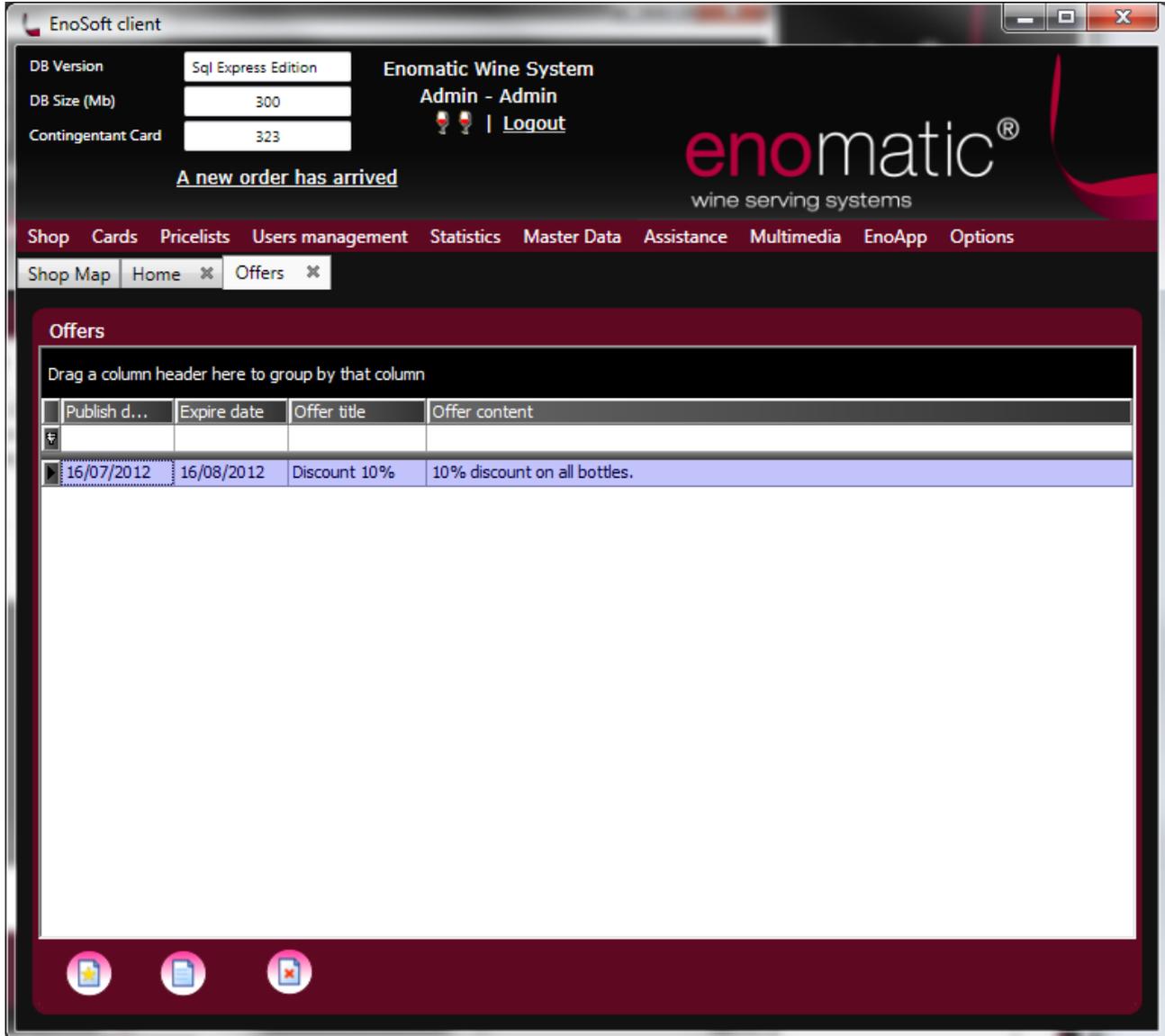
You can edit an news by clicking on  (Edit).

You can delete news by selecting it from the list and clicking on  (Delete)

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Offers

By clicking on  (Offers) you can create offers that will be shown on the EnoApp homepage.



The screenshot shows the EnoSoft client interface. At the top, it displays system information: DB Version (Sql Express Edition), DB Size (300 Mb), and Contingent Card (323). The user is logged in as 'Admin - Admin' with a 'Logout' link. A notification states 'A new order has arrived'. The main navigation bar includes 'Shop', 'Cards', 'Pricelists', 'Users management', 'Statistics', 'Master Data', 'Assistance', 'Multimedia', 'EnoApp', and 'Options'. The 'Offers' section is active, showing a table with columns: Publish d..., Expire date, Offer title, and Offer content. A single offer is listed: 16/07/2012, 16/08/2012, Discount 10%, 10% discount on all bottles.

Publish d...	Expire date	Offer title	Offer content
16/07/2012	16/08/2012	Discount 10%	10% discount on all bottles.

You can create new offer by clicking on  (New).

You can edit an offer by clicking on  (Edit).

You can delete offer by selecting it from the list and clicking on  (Delete)

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Wine bottle baskets

The screenshot shows the Enomatic Wine System interface. At the top, it displays system information: DB Version (Sql Express Edition), DB Size (300 Mb), and Contingent Card (323). The user is logged in as 'Admin - Admin' with a 'Logout' option. A notification banner states 'A new order has arrived'. The main menu includes 'Shop', 'Cards', 'Pricelists', 'Users management', 'Statistics', 'Master Data', 'Assistance', 'Multimedia', 'EnoApp', and 'Options'. The 'Wine bottle baskets' window is open, showing a table with the following data:

	Customer ...	Customer ...	Customer f...	Customer ...	Customer ...	Customer ...	Customer stat...	Date
⚠	Maria Rossi	Rossi	Maria					12/07/2012
⚠	Maria Rossi	Rossi	Maria					10/07/2012
?								10/07/2012
⚠	Mauro Bocci	Bocci	Mauro		Lucca			06/07/2012
⚠		andrea	andrea					06/07/2012
✓	Mauro Bocci	Bocci	Mauro		Lucca			05/07/2012
✓		mauro-mauro	mauro-mauro					04/07/2012
✓								04/07/2012
✓								04/07/2012
✓								04/07/2012
⚠	Marco Baldini	Baldini	Marco	via Tal dei Tal...	Greve in Chia...	Italy	dd	04/07/2012
✓	Mauro Bocci	Bocci	Mauro	via le Mani da...	Viareggio (LU)	ITALY	IT	04/07/2012
✓		fabrizio	fabrizio					04/07/2012
✓		Gianny	Gianny					04/07/2012

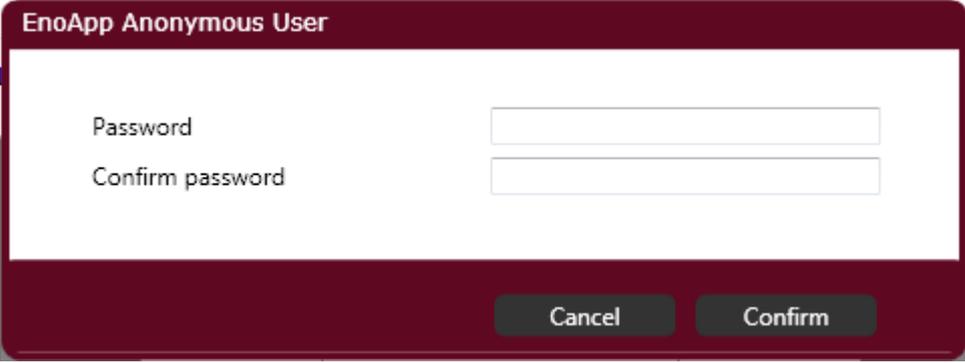
From here you can manage orders made on EnoApp.

As you can see when a new order arrives you'll be informed as shown above "A new order has arrived".

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EnoApp Password



The image shows a dialog box titled "EnoApp Anonymous User". It contains two input fields: "Password" and "Confirm password". Below the input fields are two buttons: "Cancel" and "Confirm".

From here you can choose the password for EnoApp Anonymous users.

Fingerprint

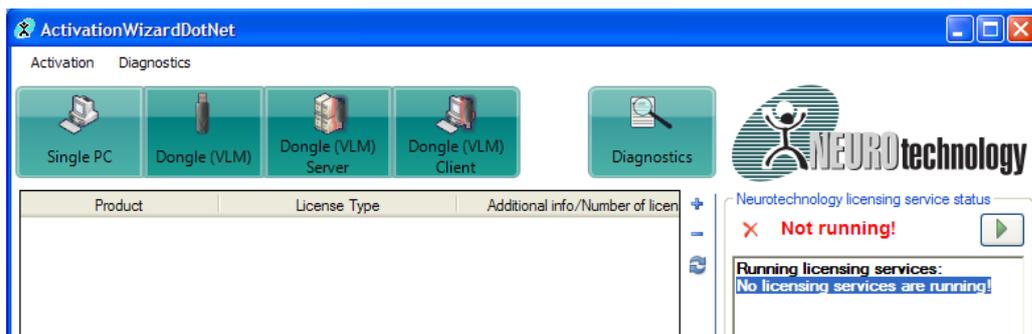
Minimum requirements

1. EnoSoft 2.0.0.10 or higher.
2. License activation featuring Plugins 4.
3. Neurotechnology licenses activation for Fingerprint interface*
4. Bridge Board or élite firmware version: 2.00.02.10 or higher.
5. 250 Board firmware version 1.05.02.04 or higher.

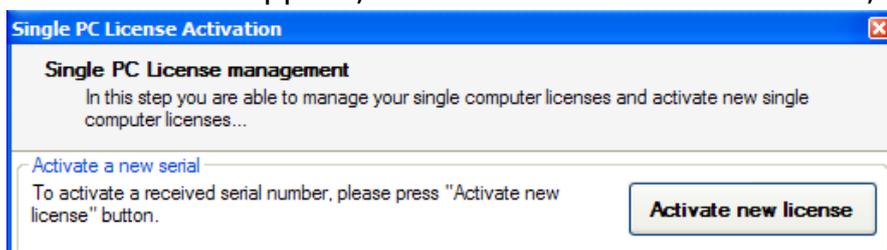
*Neurotechnology licenses are needed to enable dll libraries used to manage fingerprint capture device.

Two licenses have to be activated: Verifinger Extractor and Verifinger Matcher. First one is to acquire a print image from fingerprint sensor and second one verify validated print presence in database; two license serials number are provided within installation package. During license activation process the PC has to be connected to internet. Following how to activate licences.

1. Copy the entire folder **Finger Print Activation** provided within installation package in the folder where EnoSoft runs (as default C:\EnoSoft\).
2. Open the folder, and run file **ActivationWizard.exe**.

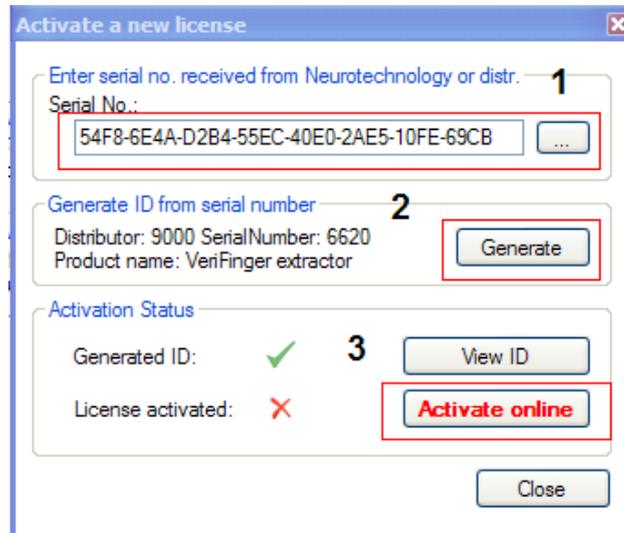


3. Hit Play button to run licensing service.
4. Licensing service will change status in *Running*. Please note it doesn't mean the license is active, but just that licensing service is on. Please follow next steps to complete license activation.
5. Hit *Single PC* on left top corner.
6. A new window will appear, hit *Next* on bottom left corner, following mask will be shown:



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7. Hit *Activate new license* to access following window.
8. Insert provided Verifinger Extractor serial number (1).
9. Hit *Generate* (2), an ID will generated matching license number to the PC in use.
10. Hit *Activate online* (3) complete license activation process.
11. Repeat steps from 5 to 10 entering at step 8 Verifinger Matcher serial number.
12. Now both required licenses been activated and they will shown in mask as step 2:



be serial to have be

Product	License Type	Additional info/Number of licenses	Path	Size	Created
VeriFinger					
✓ VFE extractor	Single PC license: VeriFinger extra...	Distributor: 9000, Serial number: 6621	C:\EnoSof...	1280 B	24.03.2010 15:58
✓ VFMatcher	Single PC license: VeriFinger matc...	Distributor: 9000, Serial number: 6625	C:\EnoSof...	1280 B	24.03.2010 16:00

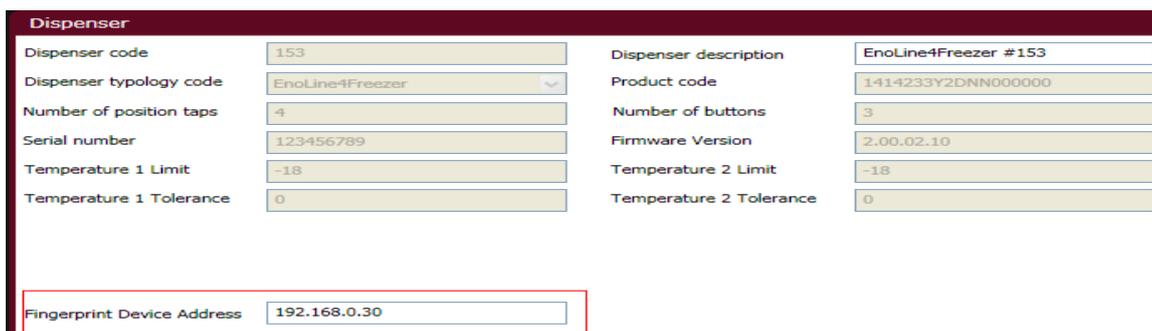
Configuration requirements

Fingerprint cell is a network device and must be configured with a unique IP address. Default IP is 192.168.0.30; in case modification is needed, please refer to [chapter IP address assignment and firmware upgrade on fingerprint device](#) on following page.

Following configuration refers to a system featuring a fingerprint device set as default IP address; should that have been changed, please adapt configuration parameters as well.

1. Server IP: 192.168.0.XXX, where XXX is \neq 30.
2. Dispenser IP: 192.168.0.XXY, where XXY is \neq 30 and XXX.
3. From Dispenser properties window, specify Fingerprint Device Address. More than one dispenser can be matched to same fingerprint capture device as well as a different fingerprint capture device can be assigned to each dispenser.
4. Please note that LAN cable has to be always plugged to dispenser. Should the

cable be disconnected, fingerprint plug in will not

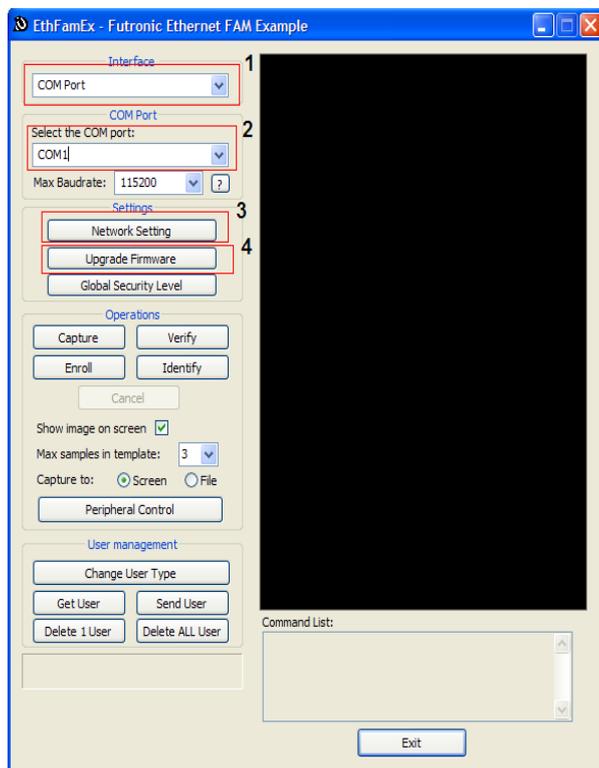


work. If for some reason LAN cable got unplugged when Fingerprint plugin is running, re-plug it and restart EnoService to restore the system. Initialization status can be checked by noting a soft blinking LED on sensor transparent surface.

IP address assignment and firmware upgrade on fingerprint device

Following service operations can be performed on fingerprint capture device by a dedicated tool called EthFam. Run the program by launching file EthFamEx.exe provided within installation package and stored in folder **fingerprint\tools**.

Following program main window is shown.



- Select COM Port as Interface from scrolling down menu (1), if TCP/IP interface is used, Firmware Upgrade and IP Assignment will fail.

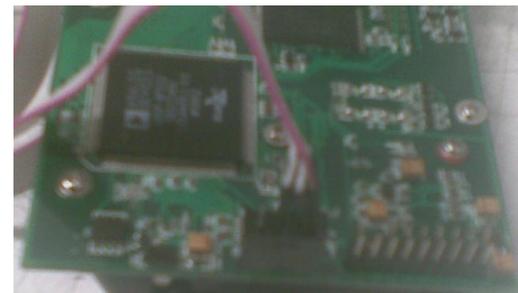
- Select correct COM port number by scrolling down menu (2).

- Use button *Network Settings* (3) to change IP Address. By hitting that button new IP assignment will be possible by entering new address in appearing windows.

- Hit *Upgrade Firmware* button (4) to upgrade the firmware. After hitting that button, select the file to upload. That file features a .ldr extension.

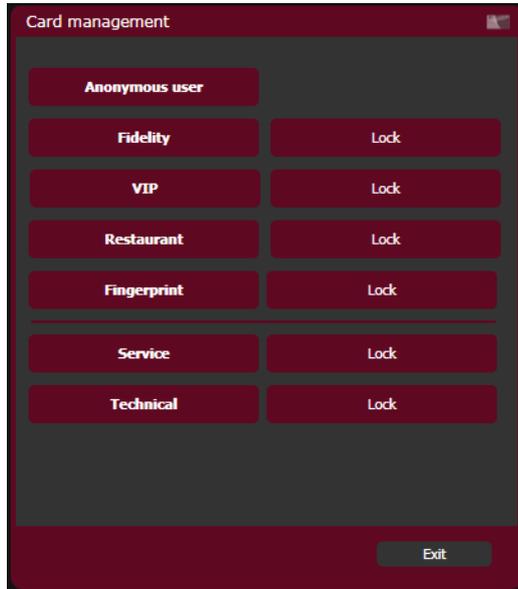
NOTE: as mentioned above, connect to the fingerprint device using a COM interface to perform these operations;

use dedicated serial cable shown in picture beneath. Right picture shows how to plug the cable in fingerprint board.



Use

1. Save Customer's detail in database. Fingerprint card has to be matched to a specific customer like Fidelity card.
2. Open *Card Management* page and *Fingerprint*.
3. Match customer's name to card then select tab *Finger Print*.

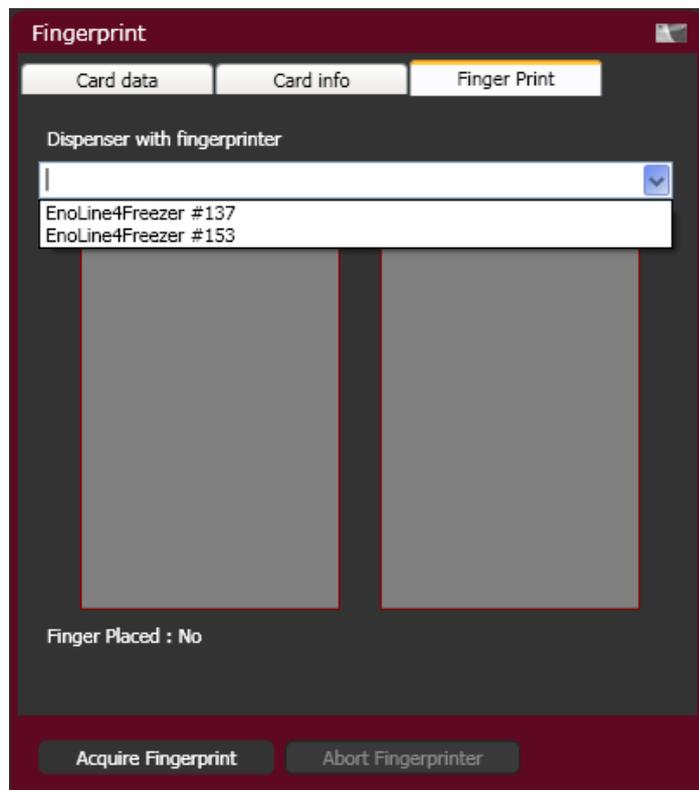
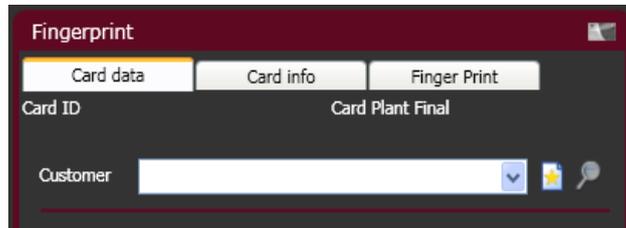


be
VIP or

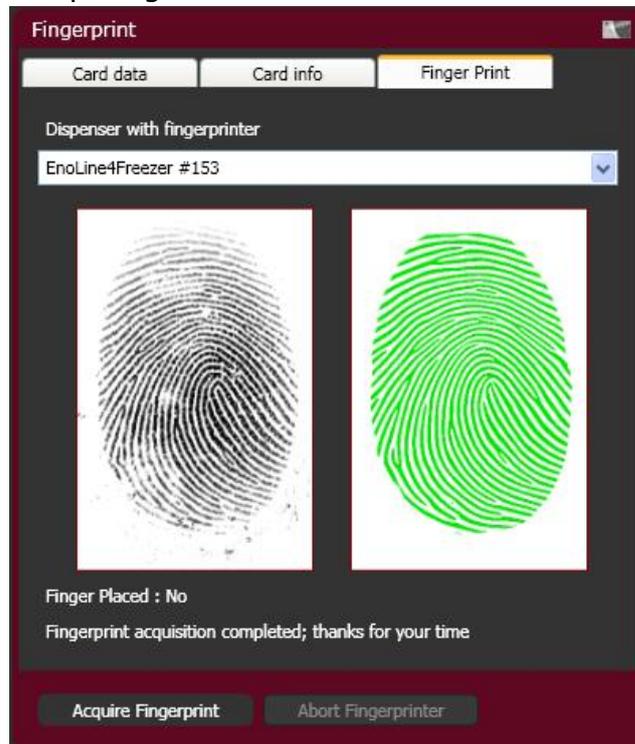
select

and

4. Select the dispenser where acquirment fingerprint cell is installed.
5. Hit *Acquire Fingerprint*.



6. Ask customer to place his finger on the cell and to keep it on till the print image will be shown in acquiring window.



If you have no acquiring by Fingerprint ask your customer to remove the finger from the cell and to place it again.

7. Once the print has been captured, switch back to *Card Data Tab* and hit *Write*, bottom left corner. A new fingerprint card will be created and the print image will be stored in database.

The user will be able to activate a wine pouring by introducing provided fingerprint card, or just putting his finger on the fingerprint sensor. Please note that same captured finger must be used for pour activation.

8. It is possible to quickly overview transaction report related to fingerprint card inserted in the reader by hitting *Movements*. Hitting this button a windows reporting information all card movements displayed.

Movement Date	Amount	Volume	Reason
3/29/2010 3:12:38 PM		0.00	Deposit
3/29/2010 3:19:24 PM		3.60	90 Delivery
3/29/2010 3:19:39 PM		2.40	60 Delivery
3/29/2010 3:24:10 PM		3.60	90 Delivery
3/29/2010 3:24:22 PM		3.60	90 Delivery
3/29/2010 3:24:50 PM		2.40	60 Delivery
3/29/2010 3:25:01 PM		2.40	60 Delivery
3/29/2010 3:25:22 PM		1.20	30 Delivery
3/29/2010 3:25:30 PM		1.20	30 Delivery
3/29/2010 3:25:41 PM		3.60	90 Delivery

EnoSoft 2.0 - License Agreement

a) Preface

This is a legal agreement between users and "Enomatic S.r.l.". Please read it carefully before using the software. The software comes with a license and with all warranty information and liability limits. The use of this software will implicitly confirm your acceptance of the License terms. If not agreed please click on Back and uninstall the software.

b) Definitions

1. "Software" represent EnoSoft software available in 5 versions: "CardGenerator 2.0", "Basic 2.0", "Professional 2.0", "Professional Multistore 2.0" and "EnoApp".
2. "Client" is the computer where the "Software Client" is installed.
3. "License Card" is a special card provided by "CardGenerator 2.0", "Basic 2.0", "Professional 2.0", "Professional Multistore 2.0" and "EnoApp" dealers, containing the License codes that will activate the customer license. "CardGenerator 2.0" license will be 2 Chip cards.
4. "Dispensers" represent specialized machine made by Enomatic S.r.l. for wines serving by the glasses.
5. "Software Client" is the software *EnoClient.exe* installed on the "Client".
6. "Software Server" is the software *EnoService.exe* installed on the "Server".
7. "Software EnoCentral" is the software *EnoCentral.exe* installed on "Multistore Server".
8. "Enobox" (or "Winebox" or "Enoserver") is a server specialized to exchanging data between "Dispensers" and "EnoSoft Professional" and "EnoSoft Multistore 2.0"; it contains the "Server Programs" properly installed and set by "Enomatic S.r.l.".
9. "CardGenerator 2.0" is the software version able only to read and write Chip or RFID cards. A License is necessary for each single client. It doesn't use "Enobox"
10. "EnoSoft Professional 2.0" is composed by "Software Client" and "Software Server"; it can use "Enobox".
11. "EnoSoft Professional Multistore 2.0" is composed by "Software Client", "Software Server" and "Software Enocentral". It can use Enobox.
12. "Enoapp" is a client software of "EnoSoft 2.0" that can be installed on tablet connected to the customer network.
13. "EnoSoft plug.ins" are extensions for standard EnoSoft version developed by Enomatic Srl for customers.

14. "Enomatic S.r.l." is the Italian company that produces EnoSoft; it has the intellectual properties of EnoSoft and some programs installed in "Enobox".
15. "Enomatic S.r.l." is the Italian company that distribute "CardGenerator 2.0", "Basic 2.0", "Professional 2.0", "Professional Multistore 2.0" and "EnoApp".

c) License Rights

CardGenerator 2.0

1. It is allowed to install and use the software in a single "Client".
2. An installation is valid only if have there's a License for each "Client" where the "Software" is installed.
3. A License for the "Software" cannot be copied, shared, installed or used on more than one client or system.
4. It is allowed to make a safety copy of the "software" only for backup purposes.
5. License doesn't expire.
6. "CardGenerator 2.0" has any annual fee for assistance.

EnoSoft Basic 2.0, EnoSoft Professional 2.0, EnoSoft Professional Multistore 2.0 and EnoApp

1. The License refers to the use of "EnoSoft Basic 2.0", "EnoSoft Professional 2.0", "EnoSoft Professional Multistore 2.0, EnoApp and the relative "Enobox" or customer's server. It will activate the "Enobox" server and each "Client" that will connect to "Enobox" by the "Software Client" that will not need an own License.
2. Assistance annual fees are mandatory for the first year. This fee will be tacitly renewed each year with the exception of express request of the customer to close the license. 90 days before license's expiration date.
3. A License for the "Software" cannot be copied, shared, installed or used in competition on different clients or systems.
4. It is allowed to make a safety copy of the "Software" only for backup purposes.
5. "Enoapp" is an extension of EnoSoft that allow to view EnoSoft data on tablets or similar devices.
6. "EnoSoft plug-ins" are designed to meet particular customer needs. Enomatic S.r.l. is not liable for any malfunctions in the case of connection with third party software. The license must enabled the specific plug-in.

d) License limits

1. In addition to the possibilities established by the License rights, it is not allowed to make or re-distribute copies of the "Software", nor to transfer electronically the "Software" among various computers or on a network, without an explicit allowance by "Enomatic S.r.l.".
2. It is not allowed to alter, to modify, to adapt or translate the "software"; as well as to decompile it, to fragment it or make on it reverse engineering.
3. It is not allowed to sell, to hire or grant a sub-License without an explicit allowance by "Enomatic S.r.l.".

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4. It is not allowed to include the "software" or parts of it in other works or actions, without an explicit allowance by "Enomatic S.r.l."
5. Should any of the previous limits be violated, "Enomatic S.r.l." reserves the right to terminate the validity of the License.

e) License upgrade

1. In case could be possible updating of the "Software" will not need its uninstallation, this License agreement will remain valid.
2. In case that an updating needs to uninstall the "Software", after the new installation you will be asked to read and accept the new License agreement.

f) Remote connection for assistance and upgrades

1. The Assistance staff periodically needs to remotely connect to Enobox or to customer server in order to check the whole system, perform scheduler optimizations, run upgrades, remove critical bugs.
2. The remote connection is granted through a Remote Desktop Connection or other software choose by Enomatic S.r.l.
3. In order to prevent malicious actions over this open port, you are strongly encouraged to filter incoming IP, and to trust only the following public IP: 2.228.97.230: this is the public IP on Enomatic.
4. "Enomatic S.r.l." reserves the right to collect and use anonymous Enobox technical information about Enomatic dispenser's functionality and consumption of products supplied with EnoSoft Professional 2.0 and EnoSoft Professional Multistore 2.0.

g) Upgrades for EnoSoft and EnoBox

1. We periodically schedule updates on Software for EnoSoft and Enobox. These updates improve performances, add new features to the system, fix bugs and so on.
2. Some upgrades of EnoSoft need Enobox to be already updated before proceed. In these cases, the network must respect rules as described on paragraph f.
3. "Enomatic S.r.l." cannot be called as responsible for itself, or third parties, for any damage either direct, indirect, punitive, special or consequent, loss of post, loss of profit, closing-down or similar, coming from a not respect of paragraph f.

h) Basic assistance request

1. The use of EnoSoft Basic, EnoSoft Professional, EnoSoft Professional Multistore 2.0 grants you the right to send Assistance requests to "Enomatic S.r.l." free of charge.
2. You'll get a reply within 36 work-hours.
3. The delivering of a Basic Assistance Enobox needs to be connected to the network and to Internet.
4. In order to get Assistance, the network must respect rules as described on paragraph f).
5. If the assistance contract is expired Enomatic S.r.l. will give support only after payment of the annual fee without any constraint on the time of intervention

6. "Enomatic S.r.l." cannot be called as responsible for itself, or third parties, for any damage either direct, indirect, punitive, special or consequent, loss of post, loss of profit, closing-down or similar, coming from a non respect of paragraph f.

i) Assistance for critical bugs

1. Should a critical bug raise on the system, the only way we have to assist you in solving the issue is to remotely connect to Enobox.
2. In order to get Assistance for critical bugs, the network must respect rules as described on paragraph f.
3. "Enomatic S.r.l." cannot be called as responsible for itself, or third parties, for any damage either direct, indirect, punitive, special or consequent, loss of post, loss of profit, closing-down or similar, coming from a non respect of paragraph f.

l) Properties

1. The License grants only the use of "Software Client" and "Software Server".
2. "Enomatic S.r.l." maintains all rights, including all intellectual and copyright ones, on and of the "Software", as well as on all its copies.
3. All other rights, not particularly mentioned in this License agreement are property of "Enomatic S.r.l.".

m) Warranty limits

1. The warranty is valid for 3 month from activation. When it expires, the annual fee will be adjusted to the solar year next to the activation.
2. "Enomatic S.r.l." assures that the software will supply you with the services described in the respective handbook, provided that the minimum requisites of system have been respected and that the right hardware and network configuration have been done, as described in the respective handbook.
3. "Enomatic S.r.l." cannot grant that the "Software" is bugs-free, nor that it will always work and without any interruption.
4. "Enomatic S.r.l." maintains the right to substitute, extend or modify this license agreement in every moment.
5. No other agreement or statement, oral or written, supplied by "Enomatic S.r.l." distributors, by "Enomatic S.r.l." dealers, agents, employees or any other, can in any way substitute, extend or modify this License agreement, apart from "Enomatic S.r.l." itself.

n) Responsibility Limits

1. "Enomatic S.r.l." will be not responsible for itself, or for third parties, of any damage either direct, indirect, punitive, special or consequent. "Enomatic S.r.l." or third parties will be also not responsible for damages due to the physical impossibility to utilize the equipment, to the physical impossibility to enter the data, for loss of post, loss of profit, closing-down or similar.
2. "Enomatic S.r.l." cannot be called as responsible for itself, or third parties, for any bad operation of the software or discontinuance due to exceptional or unexpected events such as power interruptions, telecommunications interruptions, earthquakes, typhoons, natural calamities, attacks, wars, etc.
3. "Enomatic S.r.l." cannot be called as responsible for itself, or third parties, for any bad operation or discontinuance of service coming from the dispenser modules.

o) Final information

Subscription of this agreement implicates for the Client the acceptance of 3. d), 4. f), 1. m) paragraph.

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